## Healthcare Quarterly

## **Concord Hospital**



Emergency departm	ent activity	Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		2,397	2,446	-49	-2.0%
All ED presentations  Emergency presentations		10,220	9,980	240	2.4%
		10,194			
	T1: Resuscitation	46	43	3	7.0%
	T2: Emergency	1,159	1,101	58	5.3%
Triage category	T3: Urgent	4,431	3,511	920	26.2%
	T4: Semi-urgent	4,107	4,779	-672	-14.1%
	T5: Non-urgent	451	525	-74	-14.1%
Admissions to hospital from EDs <sup>1</sup>		3,696	3,047	649	21.3%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		15,356	14,308	1,048	7.3%
All acute episodes		**	**		
	Overnight	**	**		
	Same-day	**	**		
Non-acute		**	**		
	Acute	**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
(,-)	Non-acute	**	**		
	All bed days	54,699	55,311	-612	-1.1%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		

Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		2,098	2,040	58	2.8%
Urgency category	Urgent	460	419	41	9.8%
	Semi-urgent	569	572	-3	-0.5%
	Non-urgent	846	859	-13	-1.5%
Patients on waiting list ready for elective surgery at the end of quarter		1,881	2,067	-186	-9.0%
Urgency category	Urgent	26	26	0	0.0%
	Semi-urgent	344	318	26	8.2%
	Non-urgent	1,511	1,723	-212	-12.3%

<sup>\*\*</sup> These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

<sup>&</sup>lt;sup>1</sup> The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly* 

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Emergency department performance		Oct-Dec 2017	Oct-Dec 2016	Difference		
		Median time to treatment	9m	8m	1m	
	T2: Emergency	90th percentile time to treatment	19m	15m	4m	
		% started treatment on time	58%	69.3%	-11.3 percentage points	
		Median time to treatment	26m	18m	8m	
	T3: Urgent	90th percentile time to treatment	1h 30m	48m	42m	
Time to treatment by triage category		% started treatment on time	56.3%	76.8%	-20.5 percentage points	
		Median time to treatment	27m	25m	2m	
	T4: Semi-urgent	90th percentile time to treatment	1h 36m	1h 13m	23m	
		% started treatment on time	78.8%	85.1%	-6.3 percentage points	
		Median time to treatment	22m	30m	-8m	
	T5: Non-urgent	90th percentile time to treatment	1h 23m	1h 34m	-11m	
		% started treatment on time	97.4%	94.9%	2.5 percentage points	
Patients starting treatment on time %			67.1%	80.7%	-13.6 percentage points	
Median time to leave the ED			3h 21m	3h 01m	20m	
90th percentile time to	90th percentile time to leave the ED			5h 59m	41m	
Patients leaving the E	D within four hours	of presentation	74.6%	75.9%	-1.3 percentage points	
	Median transfer of care time (minutes)		12m	11m	1m	
Transfer of care	90th percentile transfer of care time (minutes)		21m	19m	2m	
	Percent on target		96.7%	98.4%	-1.7 percentage points	
Elective surgery perfomance		Oct-Dec 2017	Oct-Dec 2016	Difference		
	Urgent	Median	7 days	8 days	-1 days	
		90th percentile	22 days	24 days	-2 days	
Waiting time (days)		Median	38 days	41 days	-3 days	
	Semi-urgent	90th percentile	77 days	74 days	3 days	
		Median	107 days	141 days	-34 days	
	Non-urgent	90th percentile	236 days	310 days	-74 days	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points	
	Urgent		100%	100%	0.0 percentage points	
	Semi-urgent		100%	100%	0.0 percentage points	
	Non-urgent	Non-urgent		100%	0.0 percentage points	