

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	14,483	16,486	-2,003	-12.1%	
ED Attendances	66,805	88,316	-21,511	-24.4%	
Emergency presentations	62,606	85,432	-22,826	-26.7%	
Emergency presentation by triage category	T1: Resuscitation	294	348	-54	-15.5%
	T2: Emergency	8,167	9,708	-1,541	-15.9%
	T3: Urgent	21,598	28,351	-6,753	-23.8%
	T4: Semi-urgent	26,874	38,292	-11,418	-29.8%
	T5: Non-urgent	5,673	8,733	-3,060	-35.0%
Admissions to hospital from EDs	12,980	15,093	-2,113	-14.0%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	8m
	T2: Emergency 90th percentile time to treatment	21m	25m	-4m	21m
	% started treatment on time	67.6%	64.2%	3.4 percentage points	68.5%
	Median time to treatment	16m	20m	-4m	15m
	T3: Urgent 90th percentile time to treatment	47m	1h 10m	-23m	45m
	% started treatment on time	80%	70.4%	9.6 percentage points	80.7%
	Median time to treatment	18m	25m	-7m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 15m	1h 45m	-30m	1h 06m
	% started treatment on time	85.9%	77.4%	8.5 percentage points	88.3%
	Median time to treatment	17m	26m	-9m	11m
	T5: Non-urgent 90th percentile time to treatment	1h 14m	1h 49m	-35m	52m
	% started treatment on time	96.3%	92.1%	4.2 percentage points	98.5%
Patients starting treatment on time %	82.1%	74.6%	7.5 percentage points	84.2%	
Median time to leave the ED	2h 22m	2h 32m	-10m	2h 27m	
90th percentile time to leave the ED	6h 04m	6h 14m	-10m	6h 42m	
Patients leaving the ED within four hours of presentation	77.7%	76.6%	1.1 percentage points	75.3%	
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	11m
	90th percentile transfer of care time (minutes)	22m	23m	-1m	24m
	Percent on target	94.9%	93.9%	1.0 percentage points	93.2%

Notes: For C1 peer group, 7.4% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	4,116	6,798	-2,682	-39.5%
Urgency category				
Urgent	914	1,025	-111	-10.8%
Semi-urgent	1,704	2,188	-484	-22.1%
Non-urgent	1,354	3,353	-1,999	-59.6%
Patients on waiting list ready for elective surgery at the end of quarter	13,318	11,296	2,022	17.9%
Urgency category				
Urgent	225	156	69	44.2%
Semi-urgent	1,639	1,411	228	16.2%
Non-urgent	11,454	9,729	1,725	17.7%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	14 days	15 days	-1 days	10 days
		90th percentile	26 days	27 days	-1 days	24 days
	Semi-urgent	Median	56 days	49 days	7 days	50 days
		90th percentile	104 days	81 days	23 days	111 days
	Non-urgent	Median	361 days	281 days	80 days	301 days
		90th percentile	413 days	358 days	55 days	420 days
Elective surgery procedures performed on time	All procedures	77.8%	97.9%	-20.1 percentage points	84.7%	
	Urgent	99%	100%	-1.0 percentage points	99.6%	
	Semi-urgent	81.8%	99.2%	-17.4 percentage points	81.2%	
	Non-urgent	58.3%	96.4%	-38.1 percentage points	68.2%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	29,433	36,170	-6,737	-18.6%
	Acute	27,309	33,607	-6,298	-18.7%
	Acute Overnight	13,121	16,381	-3,260	-19.9%
	Acute Same Day	14,188	17,226	-3,038	-17.6%
	Non-acute	1,409	1,843	-434	-23.5%
	Mental health	715	720	-5	-0.7%
Average length of stay (days)	Acute	2.4	2.4		
	Acute Overnight	3.9	3.9		
	Non-acute	13.5	13.6		
	Mental health	13.9	13.3		
Hospital bed days	All bed days	94,360	115,080	-20,720	-18.0%
	Acute	65,446	80,526	-15,080	-18.7%
	Non-acute	18,987	24,985	-5,998	-24.0%
	Mental health	9,927	9,569	358	3.7%
Babies born in District group 1 public hospitals	709	767	-58	-7.6%	

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(n/a) not applicable

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