

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		21,045	20,921	124	0.6%
All ED presentations		102,432	104,056	-1,624	-1.6%
Emergency presentations		97,731	99,007	-1,276	-1.3%
Triage category	T1: Resuscitation	325	272	53	19.5%
	T2: Emergency	10,785	10,185	600	5.9%
	T3: Urgent	24,633	24,645	-12	0.0%
	T4: Semi-urgent	47,183	47,758	-575	-1.2%
	T5: Non-urgent	14,805	16,147	-1,342	-8.3%
Admissions to hospital from EDs		21,082	21,865	-783	-3.6%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		54,695	**		
	All acute episodes	52,451	**		
	Overnight	29,587	**		
	Same-day	22,864	**		
	Non-acute	1,018	**		
	Mental health	1,226	**		
Average length of stay (days)	Acute	2.9	**		
	Acute overnight episodes	4.3	**		
	Non-acute	15.1	**		
	Mental health	15.8	**		
Hospital bed days	All bed days	185,295	**		
	Acute	150,610	**		
	Non-acute	15,354	**		
	Mental health	19,331	**		
Babies born in Hunter New England public hospitals		2,041	1,939	102	5.3%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		7,364	6,988	376	5.4%
Urgency category	Urgent	1,450	1,434	16	1.1%
	Semi-urgent	2,484	2,583	-99	-3.8%
	Non-urgent	3,098	2,668	430	16.1%
Patients on waiting list ready for elective surgery at the end of quarter		10,312	9,349	963	10.3%
Urgency category	Urgent	265	337	-72	-21.4%
	Semi-urgent	1,917	1,784	133	7.5%
	Non-urgent	8,130	7,228	902	12.5%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	20m	21m	-1m
		% started treatment on time	78.4%	78.2%	0.2 percentage points
	T3: Urgent	Median time to treatment	19m	20m	-1m
		90th percentile time to treatment	1h 06m	1h 11m	-5m
		% started treatment on time	73.4%	70.7%	2.7 percentage points
	T4: Semi-urgent	Median time to treatment	29m	31m	-2m
		90th percentile time to treatment	1h 45m	1h 53m	-8m
		% started treatment on time	76.8%	74.7%	2.1 percentage points
	T5: Non-urgent	Median time to treatment	28m	29m	-1m
		90th percentile time to treatment	1h 54m	1h 58m	-4m
		% started treatment on time	91.3%	90.6%	0.7 percentage points
Patients starting treatment on time %			78.1%	76.4%	1.7 percentage points
Median time to leave the ED			2h 22m	2h 17m	5m
90th percentile time to leave the ED			6h 22m	6h 06m	16m
Patients leaving the ED within four hours of presentation			76.1%	77.7%	-1.6 percentage points
Transfer of care	Median transfer of care time (minutes)		8m	9m	-1m
	90th percentile transfer of care time (minutes)		21m	22m	-1m
	Percent on target		95.2%	94.4%	0.8 percentage points
Elective surgery performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	12 days	12 days	0 days
		90th percentile	27 days	26 days	1 days
	Semi-urgent	Median	49 days	47 days	2 days
		90th percentile	85 days	83 days	2 days
	Non-urgent	Median	200 days	215 days	-15 days
		90th percentile	352 days	355 days	-3 days
Elective surgery procedures performed on time	All procedures		98%	99.1%	-1.1 percentage points
	Urgent		99.9%	99.2%	0.7 percentage points
	Semi-urgent		98%	99.3%	-1.3 percentage points
	Non-urgent		97.2%	99%	-1.8 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed