

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		2,235	2,218	17	0.8%
All ED presentations		11,730	12,006	-276	-2.3%
Emergency presentations		11,652	11,920	-268	-2.2%
Triage category	T1: Resuscitation	26	19	7	36.8%
	T2: Emergency	2,144	1,969	175	8.9%
	T3: Urgent	3,311	3,062	249	8.1%
	T4: Semi-urgent	5,013	5,425	-412	-7.6%
	T5: Non-urgent	1,158	1,445	-287	-19.9%
Admissions to hospital from EDs		2,254	2,292	-38	-1.7%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		4,292	**		
	All acute episodes	4,068	**		
	Overnight	3,246	**		
	Same-day	822	**		
	Non-acute	(*)	**		
	Mental health	(*)	**		
Average length of stay (days)	Acute	3.3	**		
	Acute overnight episodes	3.9	**		
	Non-acute	(*)	**		
	Mental health	(*)	**		
Hospital bed days	All bed days	15,431	**		
	Acute	13,522	**		
	Non-acute	(*)	**		
	Mental health	(*)	**		
Babies born in Maitland Hospital		361	346	15	4.3%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		575	574	1	0.2%
Urgency category	Urgent	90	111	-21	-18.9%
	Semi-urgent	225	218	7	3.2%
	Non-urgent	243	232	11	4.7%
Patients on waiting list ready for elective surgery at the end of quarter		898	805	93	11.6%
Urgency category	Urgent	23	17	6	35.3%
	Semi-urgent	156	139	17	12.2%
	Non-urgent	719	649	70	10.8%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	7m	1m
		90th percentile time to treatment	25m	26m	-1m
		% started treatment on time	79.4%	79.8%	-0.4 percentage points
	T3: Urgent	Median time to treatment	24m	23m	1m
		90th percentile time to treatment	1h 30m	1h 31m	-1m
		% started treatment on time	70.8%	66.7%	4.1 percentage points
	T4: Semi-urgent	Median time to treatment	42m	44m	-2m
		90th percentile time to treatment	2h 14m	2h 18m	-4m
		% started treatment on time	68.1%	63.7%	4.4 percentage points
	T5: Non-urgent	Median time to treatment	49m	58m	-9m
90th percentile time to treatment		2h 40m	2h 35m	5m	
% started treatment on time		82.2%	82.1%	0.1 percentage points	
Patients starting treatment on time %			72.4%	69.3%	3.1 percentage points
Median time to leave the ED			3h 20m	3h 11m	9m
90th percentile time to leave the ED			8h 18m	7h 31m	47m
Patients leaving the ED within four hours of presentation			66.4%	69.8%	-3.4 percentage points
Transfer of care	Median transfer of care time (minutes)		9m	7m	2m
	90th percentile transfer of care time (minutes)		18m	17m	1m
	Percent on target		98.1%	99.1%	-1.0 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	12 days	12 days	0 days
		90th percentile	(*)	25 days	
	Semi-urgent	Median	51 days	48 days	3 days
		90th percentile	80 days	81 days	-1 days
	Non-urgent	Median	201 days	195 days	6 days
		90th percentile	349 days	349 days	0 days
Elective surgery procedures performed on time	All procedures		99.5%	99.6%	-0.1 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.1%	99.5%	-0.4 percentage points
	Non-urgent		99.6%	99.6%	0.0 percentage points

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(n/a) No elective surgeries performed