

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		338	371	-33	-8.9%
All ED presentations		4,530	4,564	-34	-0.7%
Emergency presentations		4,132	4,121	11	0.3%
Triage category	T1: Resuscitation	5	9	-4	-44.4%
	T2: Emergency	328	280	48	17.1%
	T3: Urgent	1,275	1,242	33	2.7%
	T4: Semi-urgent	2,149	2,216	-67	-3.0%
	T5: Non-urgent	375	374	1	0.3%
Admissions to hospital from EDs		274	263	11	4.2%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		1,058	**		
	All acute episodes	904	**		
	Overnight	441	**		
	Same-day	463	**		
	Non-acute	154	**		
	Mental health	0	**		
Average length of stay (days)	Acute	2.5	**		
	Acute overnight episodes	4.1	**		
	Non-acute	14.7	**		
	Mental health	n/a	**		
Hospital bed days	All bed days	4,550	**		
	Acute	2,286	**		
	Non-acute	2,264	**		
	Mental health	0	**		
Babies born in Murwillumbah District Hospital		13	16	-3	-18.8%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		380	364	16	4.4%
Urgency category	Urgent	29	32	-3	-9.4%
	Semi-urgent	149	111	38	34.2%
	Non-urgent	169	191	-22	-11.5%
Patients on waiting list ready for elective surgery at the end of quarter		838	844	-6	-0.7%
Urgency category	Urgent	8	7	1	14.3%
	Semi-urgent	102	81	21	25.9%
	Non-urgent	728	756	-28	-3.7%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	6m	0m
		90th percentile time to treatment	14m	13m	1m
		% started treatment on time	82.5%	84.6%	-2.1 percentage points
	T3: Urgent	Median time to treatment	12m	12m	0m
		90th percentile time to treatment	36m	33m	3m
		% started treatment on time	85.4%	87.3%	-1.9 percentage points
	T4: Semi-urgent	Median time to treatment	16m	14m	2m
		90th percentile time to treatment	1h 02m	1h 00m	2m
		% started treatment on time	89.7%	90.5%	-0.8 percentage points
	T5: Non-urgent	Median time to treatment	15m	16m	-1m
		90th percentile time to treatment	1h 04m	1h 16m	-12m
		% started treatment on time	98%	97.8%	0.2 percentage points
Patients starting treatment on time %			88.5%	89.7%	-1.2 percentage points
Median time to leave the ED			1h 26m	1h 24m	2m
90th percentile time to leave the ED			4h 14m	4h 15m	-1m
Patients leaving the ED within four hours of presentation			88.6%	89.1%	-0.5 percentage points
Transfer of care	Median transfer of care time (minutes)		10m**	11m**	-1m
	90th percentile transfer of care time (minutes)		19m**	24m**	-5m
	Percent on target		98.9%**	97.0%**	1.9 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	16 days	11 days	5 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	55 days	63 days	-8 days
		90th percentile	81 days	87 days	-6 days
	Non-urgent	Median	317 days	334 days	-17 days
		90th percentile	354 days	361 days	-7 days
Elective surgery procedures performed on time	All procedures		99.7%	100%	-0.3 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		99.4%	100%	-0.6 percentage points

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed