

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		4,228	3,926	302	7.7%
All ED presentations		13,073	11,978	1,095	9.1%
Emergency presentations		13,005	11,897	1,108	9.3%
Triage category	T1: Resuscitation	169	103	66	64.1%
	T2: Emergency	3,800	3,345	455	13.6%
	T3: Urgent	4,401	4,207	194	4.6%
	T4: Semi-urgent	3,602	3,541	61	1.7%
	T5: Non-urgent	1,033	701	332	47.4%
Admissions to hospital from EDs		5,676	4,789	887	18.5%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		10,668	**		
	All acute episodes	10,206	**		
	Overnight	7,021	**		
	Same-day	3,185	**		
	Non-acute	100	**		
	Mental health	362	**		
Average length of stay (days)	Acute	3.2	**		
	Acute overnight episodes	4.3	**		
	Non-acute	11.6	**		
	Mental health	15.5	**		
Hospital bed days	All bed days	39,927	**		
	Acute	33,164	**		
	Non-acute	1,157	**		
	Mental health	5,606	**		
Babies born in Blacktown Hospital		908	798	110	13.8%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		660	642	18	2.8%
Urgency category	Urgent	95	84	11	13.1%
	Semi-urgent	257	242	15	6.2%
	Non-urgent	255	294	-39	-13.3%
Patients on waiting list ready for elective surgery at the end of quarter		780	899	-119	-13.2%
Urgency category	Urgent	12	24	-12	-50.0%
	Semi-urgent	183	170	13	7.6%
	Non-urgent	585	705	-120	-17.0%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	11m	-2m
		90th percentile time to treatment	25m	31m	-6m
		% started treatment on time	60.1%	48.7%	11.4 percentage points
	T3: Urgent	Median time to treatment	27m	37m	-10m
		90th percentile time to treatment	1h 29m	2h 12m	-43m
		% started treatment on time	58.8%	43.5%	15.3 percentage points
	T4: Semi-urgent	Median time to treatment	36m	45m	-9m
		90th percentile time to treatment	1h 46m	2h 21m	-35m
		% started treatment on time	72.5%	62.6%	9.9 percentage points
	T5: Non-urgent	Median time to treatment	35m	35m	0m
		90th percentile time to treatment	1h 53m	2h 06m	-13m
		% started treatment on time	91.2%	88.8%	2.4 percentage points
Patients starting treatment on time %			65.3%	53.0%	12.3 percentage points
Median time to leave the ED			3h 27m	3h 52m	-25m
90th percentile time to leave the ED			9h 10m	11h 06m	-116m
Patients leaving the ED within four hours of presentation			69.3%	53.8%	15.5 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	15m	-1m
	90th percentile transfer of care time (minutes)		27m	33m	-6m
	Percent on target		92.2%	88.0%	4.2 percentage points
Elective surgery performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	13 days	11 days	2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	37 days	49 days	-12 days
		90th percentile	83 days	84 days	-1 days
	Non-urgent	Median	165 days	153 days	12 days
		90th percentile	353 days	345 days	8 days
Elective surgery procedures performed on time	All procedures		99.8%	100%	-0.2 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.6%	100%	-0.4 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed