

## Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	11,008	12,496	-1,488	-11.9%	
ED Attendances	66,258	86,609	-20,351	-23.5%	
Emergency presentations	62,805	81,669	-18,864	-23.1%	
Emergency presentation by triage category	T1: Resuscitation	169	263	-94	-35.7%
	T2: Emergency	6,884	7,624	-740	-9.7%
	T3: Urgent	19,183	23,756	-4,573	-19.2%
	T4: Semi-urgent	27,545	39,327	-11,782	-30.0%
	T5: Non-urgent	9,024	10,699	-1,675	-15.7%
Admissions to hospital from EDs	6,070	7,579	-1,509	-19.9%	

## Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	22m	23m	-1m	21m
	% started treatment on time	68.5%	68%	0.5 percentage points	68.5%
	Median time to treatment	16m	18m	-2m	15m
	T3: Urgent 90th percentile time to treatment	46m	59m	-13m	45m
	% started treatment on time	79%	72.9%	6.1 percentage points	80.7%
	Median time to treatment	19m	24m	-5m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 14m	1h 35m	-21m	1h 06m
	% started treatment on time	86%	79.2%	6.8 percentage points	88.3%
	Median time to treatment	16m	25m	-9m	11m
	T5: Non-urgent 90th percentile time to treatment	1h 11m	1h 45m	-34m	52m
	% started treatment on time	97%	92.7%	4.3 percentage points	98.5%
Patients starting treatment on time %	83.4%	77.9%	5.5 percentage points	84.2%	
Median time to leave the ED	1h 40m	1h 46m	-6m	2h 27m	
90th percentile time to leave the ED	4h 54m	4h 57m	-3m	6h 42m	
Patients leaving the ED within four hours of presentation	85.2%	85.0%	0.2 percentage points	75.3%	
Transfer of care	Median transfer of care time (minutes)	9m	10m	-1m	11m
	90th percentile transfer of care time (minutes)	21m	23m	-2m	24m
	Percent on target	95.6%	94.3%	1.3 percentage points	93.2%

Notes: For C2 peer group, 15.8% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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### Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Elective surgery procedures performed</b>		2,015	4,181	-2,166	-51.8%
<b>Urgency category</b>	Urgent	446	425	21	4.9%
	Semi-urgent	821	1,422	-601	-42.3%
	Non-urgent	687	2,199	-1,512	-68.8%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>		7,510	5,724	1,786	31.2%
<b>Urgency category</b>	Urgent	51	36	15	41.7%
	Semi-urgent	851	736	115	15.6%
	Non-urgent	6,608	4,952	1,656	33.4%

### Elective surgery performance

			Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results
<b>Waiting time (days)</b>	Urgent	Median	10 days	13 days	-3 days	10 days
		90th percentile	26 days	27 days	-1 days	24 days
	Semi-urgent	Median	42 days	41 days	1 days	50 days
		90th percentile	104 days	77 days	27 days	111 days
	Non-urgent	Median	232 days	154 days	78 days	301 days
		90th percentile	410 days	330 days	80 days	420 days
<b>Elective surgery procedures performed on time</b>	All procedures		87.8%	99.5%	-11.7 percentage points	84.7%
	Urgent		99.8%	99.8%	0.0 percentage points	99.6%
	Semi-urgent		86.1%	99%	-12.9 percentage points	81.2%
	Non-urgent		82%	99.7%	-17.7 percentage points	68.2%

### Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Episodes</b>	All episodes	22,285	26,885	-4,600	-17.1%
	Acute	20,900	25,345	-4,445	-17.5%
	Acute Overnight	9,322	11,402	-2,080	-18.2%
	Acute Same Day	11,578	13,943	-2,365	-17.0%
	Non-acute	1,184	1,351	-167	-12.4%
	Mental health	201	189	12	6.3%
<b>Average length of stay (days)</b>	Acute	2.4	2.3		
	Acute Overnight	4.1	4.0		
	Non-acute	12.4	12.5		
	Mental health	16.6	14.0		
<b>Hospital bed days</b>	All bed days	68,157	78,845	-10,688	-13.6%
	Acute	50,165	59,287	-9,122	-15.4%
	Non-acute	14,646	16,918	-2,272	-13.4%
	Mental health	3,346	2,640	706	26.7%
<b>Babies born in District group 2 public hospitals</b>		852	831	21	2.5%

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(n/a) not applicable

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