

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	319	361	-42	-11.6%	
ED Attendances	2,029	2,704	-675	-25.0%	
Emergency presentations	1,942	2,478	-536	-21.6%	
Emergency presentation by triage category	T1: Resuscitation	16	18	-2	-11.1%
	T2: Emergency	318	351	-33	-9.4%
	T3: Urgent	569	738	-169	-22.9%
	T4: Semi-urgent	642	1,026	-384	-37.4%
	T5: Non-urgent	397	345	52	15.1%
Admissions to hospital from EDs	243	308	-65	-21.1%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	25m	16m	9m	22m
	% started treatment on time	65.4%	78.3%	-12.9 percentage points	68.5%
	Median time to treatment	15m	16m	-1m	16m
	T3: Urgent 90th percentile time to treatment	44m	51m	-7m	46m
	% started treatment on time	79.1%	79.9%	-0.8 percentage points	79.0%
	Median time to treatment	19m	18m	1m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 04m	1h 20m	-16m	1h 14m
	% started treatment on time	88.9%	84.7%	4.2 percentage points	86.0%
	Median time to treatment	14m	18m	-4m	16m
	T5: Non-urgent 90th percentile time to treatment	1h 06m	1h 18m	-12m	1h 11m
	% started treatment on time	98.4%	94.2%	4.2 percentage points	97.0%
Patients starting treatment on time %	83.9%	83.6%	0.3 percentage points	83.4%	
Median time to leave the ED	1h 37m	1h 42m	-5m	1h 40m	
90th percentile time to leave the ED	4h 44m	4h 23m	21m	4h 54m	
Patients leaving the ED within four hours of presentation	85.2%	87.7%	-2.5 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	8m	6m	2m	9m
	90th percentile transfer of care time (minutes)	18m	15m	3m	21m
	Percent on target	96.5%	99.7%	-3.2 percentage points	95.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	27	49	-22	-44.9%
Urgency category				
Urgent	9	5	4	80.0%
Semi-urgent	11	13	-2	-15.4%
Non-urgent	7	29	-22	-75.9%
Patients on waiting list ready for elective surgery at the end of quarter	98	68	30	44.1%
Urgency category				
Urgent	<5	<5	0	0.0%
Semi-urgent	15	15	0	0.0%
Non-urgent	83	53	30	56.6%

Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	(*)	10 days	
		90th percentile	(*)	(*)	26 days	
	Semi-urgent	Median	39 days	37 days	2 days	42 days
		90th percentile	(*)	(*)		104 days
	Non-urgent	Median	(*)	129 days		232 days
		90th percentile	(*)	(*)		410 days
Elective surgery procedures performed on time	All procedures	92.6%	100%	-7.4 percentage points	87.8%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	81.8%	100%	-18.2 percentage points	86.1%	
	Non-urgent	(*)	100%		82.0%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	781	1,110	-329	-29.6%
	Acute	741	1,077	-336	-31.2%
	Acute Overnight	330	423	-93	-22.0%
	Acute Same Day	411	654	-243	-37.2%
	Non-acute	40	33	7	21.2%
	Mental health	0	0		
Average length of stay (days)	Acute	2.2	1.8		
	Acute Overnight	3.7	3.0		
	Non-acute	10.6	10.9		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,059	2,298	-239	-10.4%
	Acute	1,636	1,939	-303	-15.6%
	Non-acute	423	359	64	17.8%
	Mental health	0	0	0	
Babies born in Cooma Hospital and Health Service	32	39	-7	-17.9%	

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(n/a) not applicable

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