

Appendix 1: ED time performance measures by local health district

Appendix table 1a: Waiting times to treatment (minutes) for NSW emergency departments, by local health district, January to March 2014

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment
New South Wales								
Total New South Wales	8	31	20	94	26	138	23	133
Central Coast Local Health District (CCLHD)								
Gosford Hospital	6	30	22	103	41	170	38	178
Wyong Hospital	8	40	19	90	30	125	31	130
Total CCLHD	7	34	20	97	35	151	33	143
Far West Local Health District (FWLHD)								
Broken Hill Base Hospital	10	34	22	80	35	123	38	151
Total FWLHD	10	34	22	80	35	123	38	151
Hunter New England Local Health District (HNELHD)								
Armidale and New England Hospital	8	37	19	76	29	121	19	141
Belmont Hospital	8	23	17	73	23	122	27	127
Calvary Mater Newcastle	8	31	18	75	26	123	26	131
Cessnock District Hospital	6	30	22	79	37	138	48	134
Gunnedah District Hospital	4	*	9	60	27	135	29	160
Inverell District Hospital	5	28	10	73	30	122	27	125
John Hunter Hospital	7	32	20	103	27	137	30	157
Kurri Kurri District Hospital	4	48	12	87	19	115	11	85
Maitland Hospital	8	37	24	111	42	168	54	168
Manning Base Hospital	7	10	23	152	40	191	34	183
Moree District Hospital	2	*	2	32	3	63	3	*
Muswellbrook District Hospital	5	62	17	105	23	119	15	108
Narrabri District Hospital	2	*	6	40	15	60	10	66
Singleton District Hospital	8	39	24	83	35	112	26	98
Tamworth Base Hospital	7	32	20	85	31	144	31	150
Other HNELHD	5	29	10	69	15	112	8	83
Total HNELHD	7	31	19	94	27	139	25	142
Illawarra Shoalhaven Local Health District (ISLHD)								
Bulli District Hospital	10	*	17	62	16	75	17	87
Milton and Ulladulla Hospital	6	44	17	70	28	110	26	111
Shellharbour Hospital	10	24	23	92	27	138	21	147
Shoalhaven and District Memorial Hospital	10	40	28	150	36	190	29	165
Wollongong Hospital	10	31	27	125	38	188	33	177
Total ISLHD	9	32	26	121	32	168	28	155

Triage 2		Triage 3		Triage 4		Triage 5	
Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment

Mid North Coast Local Health District (MNCLHD)								
Coffs Harbour Base Hospital	7	13	15	53	20	101	17	103
Kempsey Hospital	9	32	16	59	17	80	14	70
Macksville District Hospital	10	55	26	117	30	160	26	130
Port Macquarie Base Hospital	9	29	18	70	19	91	25	*
Total MNCLHD	8	29	17	69	20	106	18	107

Murrumbidgee Local Health District (MLHD)								
Deniliquin Health Service	0	*	1	15	11	122	3	67
Griffith Base Hospital	6	19	14	73	23	123	19	120
Tumut Health Service	2	*	1	75	2	47	4	*
Wagga Wagga Base Hospital	6	22	17	79	21	139	11	111
Young Health Service	0	10	5	60	15	80	10	80
Other MLHD	0	50	0	47	5	70	1	60
Total MLHD	5	25	11	70	14	116	5	80

Nepean Blue Mountains Local Health District (NBMLHD)								
Blue Mountains District Anzac Memorial Hospital	7	20	16	91	33	168	28	161
Hawkesbury District Health Service	11	29	18	46	19	67	20	127
Lithgow Health Service	4	21	11	55	12	78	9	90
Nepean Hospital	6	28	18	92	19	102	19	119
Total NBMLHD	7	27	17	79	19	112	19	123

Northern NSW Local Health District (NNSWLHD)								
Ballina District Hospital	6	33	19	89	27	155	27	199
Casino and District Memorial Hospital	6	27	19	90	33	133	24	122
Grafton Base Hospital	8	33	20	90	31	125	36	139
Lismore Base Hospital	6	22	22	109	43	183	53	199
Macleay District Hospital	8	34	24	99	36	171	34	147
Murwillumbah District Hospital	5	13	13	43	19	87	20	112
The Tweed Hospital	6	18	15	53	15	80	11	85
Other NNSWLHD	7	50	16	96	23	133	24	142
Total NNSWLHD	6	26	17	79	26	134	23	143

Triage 2		Triage 3		Triage 4		Triage 5	
Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment

Northern Sydney Local Health District (NSLHD)								
Hornsby and Ku-Ring-Gai Hospital	5	10	15	62	17	93	15	112
Manly District Hospital	7	21	13	62	17	125	17	157
Mona Vale and District Hospital	6	17	16	69	21	115	16	120
Royal North Shore Hospital	8	21	18	69	27	107	30	129
Ryde Hospital	7	15	14	55	15	118	18	155
Total NSLHD	7	18	16	65	20	110	21	126

South Eastern Sydney Local Health District (SESLHD)								
Prince of Wales Hospital	8	29	21	87	20	124	30	151
St George Hospital	10	38	26	92	31	127	28	129
Sutherland Hospital	12	36	28	80	31	97	27	94
Sydney Eye Hospital	3	*	12	28	18	50	22	77
Sydney Hospital	8	*	18	44	23	89	28	137
Total SESLHD	10	35	25	87	26	112	26	113

South Western Sydney Local Health District (SWSLHD)								
Bankstown / Lidcombe Hospital	9	33	22	123	24	123	20	105
Bowral and District Hospital	10	40	21	86	30	156	31	147
Camden Hospital	6	27	14	78	14	97	13	107
Campbelltown Hospital	8	32	18	130	32	171	26	154
Fairfield Hospital	9	26	21	73	25	134	21	127
Liverpool Hospital	9	38	18	98	28	121	27	113
Total SWSLHD	9	34	19	106	26	139	23	130

Southern NSW Local Health District (SNSWLHD)								
Bateman's Bay District Hospital	8	34	20	106	32	171	32	157
Bega District Hospital	7	43	19	83	29	138	39	169
Goulburn Base Hospital	8	28	19	85	23	123	17	93
Moruya District Hospital	8	39	20	107	35	132	41	158
Queanbeyan Health Service	13	56	25	119	36	180	33	183
Total SNSWLHD	9	40	21	98	31	152	32	163

St Vincent's Health Network (SVHN)								
St Vincent's Hospital Darlinghurst	4	20	13	85	16	130	10	110
Total SVHN	4	20	13	85	16	130	10	110

Triage 2		Triage 3		Triage 4		Triage 5	
Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment

Sydney Children's Health Network (SCHN)								
Sydney Children's Hospital	8	23	19	62	32	146	31	117
The Children's Hospital at Westmead	7	20	20	79	30	186	74	177
Total SCHN	7	23	20	73	31	171	37	158

Sydney Local Health District (SYDLHD)								
Canterbury Hospital	8	22	23	101	28	143	26	139
Concord Hospital	8	18	19	74	27	120	24	111
Royal Prince Alfred Hospital	13	54	30	146	41	166	41	166
Total SYDLHD	10	41	25	123	32	145	29	146

Western NSW Local Health District (WNSWLHD)								
Bathurst Base Hospital	7	22	13	59	14	112	8	62
Dubbo Base Hospital	9	23	21	88	23	134	18	119
Orange Health Service	5	15	16	60	20	118	15	120
Total WNSWLHD	7	21	17	72	19	119	15	118

Western Sydney Local Health District (WSLHD)								
Auburn Hospital	8	24	23	82	37	170	19	124
Blacktown Hospital	6	11	19	91	24	116	25	139
Mount Druitt Hospital	9	32	30	121	43	136	40	132
Westmead Hospital	8	44	25	148	35	152	33	143
Total WSLHD	7	31	23	119	34	145	30	140

(*) Values suppressed due to small numbers and to protect privacy.

Source: NSW Health, *Health Information Exchange*. Data extracted on 17 April 2014.

Appendix table 1b: Activity, ambulance arrivals and presentation to leaving the ED performance for NSW emergency departments, by local health district, January to March 2014

Attendances	Ambulance		Leaving the ED				
	Median transfer of care time (minutes)	Median off stretcher time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours	
New South Wales							
Total New South Wales	614,438	12	26	614,388	2h 45m	9h 29m	73%
Central Coast Local Health District (CCLHD)							
Gosford Hospital	14,986	12	30	14,986	3h 56m	10h 43m	51%
Wyong Hospital	14,539	10	27	14,539	3h 12m	9h 54m	62%
Total CCLHD	29,525	11	28	29,525	3h 36m	10h 20m	57%
Far West Local Health District (FWLHD)							
Broken Hill Base Hospital	5,421	13	18	5,418	1h 58m	6h 0m	86%
Total FWLHD	5,421	13	18	5,418	1h 58m	6h 0m	86%
Hunter New England Local Health District (HNELHD)							
Armidale and New England Hospital	3,826	9**	12**	3,825	1h 31m	5h 21m	89%
Belmont Hospital	6,435	10	27	6,435	2h 23m	9h 17m	73%
Calvary Mater Newcastle	8,363	6	29	8,363	2h 30m	10h 50m	71%
Cessnock District Hospital	4,171	11	29	4,171	1h 28m	6h 46m	87%
Gunnedah District Hospital	2,172	9**	9**	2,172	1h 15m	5h 45m	89%
Inverell District Hospital	2,521	10**	11**	2,521	1h 15m	4h 30m	93%
John Hunter Hospital	18,037	11	29	18,037	3h 20m	9h 10m	64%
Kurri Kurri District Hospital	1,856	*	*	1,856	1h 6m	5h 23m	90%
Maitland Hospital	11,233	11	29	11,233	3h 1m	12h 34m	68%
Manning Base Hospital	6,977	6	25	6,977	2h 43m	6h 25m	77%
Moree District Hospital	1,984	4	9	1,984	0h 54m	4h 34m	93%
Muswellbrook District Hospital	1,884	15**	21**	1,884	1h 14m	5h 39m	90%
Narrabri District Hospital	1,335	5**	14**	1,335	1h 7m	4h 4m	95%
Singleton District Hospital	2,641	6	14	2,641	1h 18m	4h 42m	93%
Tamworth Base Hospital	10,102	7	20	10,102	2h 30m	8h 49m	73%
Other HNELHD	14,063	6**	15**	14,063	0h 50m	4h 30m	94%
Total HNELHD	97,600	9	26	97,599	2h 5m	8h 13m	78%
Illawarra Shoalhaven Local Health District (ISLHD)							
Bulli District Hospital	1,669	§	§	1,669	0h 42m	2h 32m	99%
Milton and Ulladulla Hospital	4,030	13	21	4,030	1h 28m	6h 9m	88%
Shellharbour Hospital	6,997	11	24	6,997	3h 0m	11h 5m	67%
Shoalhaven and District Memorial Hospital	9,166	13	22	9,166	3h 7m	12h 56m	64%
Wollongong Hospital	15,446	12	23	15,446	3h 35m	13h 37m	63%
Total ISLHD	37,308	12	23	37,308	3h 0m	11h 51m	68%

Attendances	Ambulance		Leaving the ED			
	Median transfer of care time (minutes)	Median off stretcher time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours

Mid North Coast Local Health District (MNCLHD)							
Coffs Harbour Base Hospital	9,002	10	23	9,000	2h 28m	8h 38m	77%
Kempsey Hospital	5,191	13	23	5,191	1h 44m	7h 22m	82%
Macksville District Hospital	3,135	13	23	3,135	1h 51m	7h 39m	81%
Port Macquarie Base Hospital	7,349	12	28	7,348	2h 51m	9h 52m	68%
Total MNCLHD	24,677	11	25	24,674	2h 19m	8h 40m	76%

Murrumbidgee Local Health District (MLHD)							
Deniliquin Health Service	2,100	*	*	2,099	0h 54m	6h 4m	88%
Griffith Base Hospital	4,448	11	18	4,448	2h 8m	6h 14m	82%
Tumut Health Service	1,564	*	*	1,564	0h 25m	2h 58m	98%
Wagga Wagga Base Hospital	8,638	14**	29**	8,638	3h 9m	14h 12m	61%
Young Health Service	1,913	*	*	1,912	1h 10m	4h 20m	94%
Other MLHD	7,787	*	*	7,785	0h 45m	3h 45m	96%
Total MLHD	26,450	13	25	26,446	1h 30m	8h 52m	82%

Nepean Blue Mountains Local Health District (NBMLHD)							
Blue Mountains District Anzac Memorial Hospital	4,087	12**	18**	4,087	2h 30m	7h 28m	81%
Hawkesbury District Health Service	5,590	16	27	5,590	2h 32m	7h 7m	83%
Lithgow Health Service	3,108	9	15	3,108	1h 29m	5h 50m	87%
Nepean Hospital	16,004	9	24	16,004	3h 15m	10h 52m	71%
Total NBMLHD	28,789	10	23	28,789	2h 51m	9h 1m	76%

Northern NSW Local Health District (NNSWLHD)							
Ballina District Hospital	4,180	12**	21**	4,176	2h 3m	8h 21m	78%
Casino and District Memorial Hospital	3,615	16	22	3,615	1h 15m	4h 53m	92%
Grafton Base Hospital	5,717	19**	16**	5,717	2h 18m	9h 15m	72%
Lismore Base Hospital	7,397	17**	28**	7,396	3h 12m	16h 58m	61%
Macleay District Hospital	2,959	15	17	2,959	2h 9m	7h 47m	77%
Murwillumbah District Hospital	4,350	12	15	4,348	1h 26m	5h 13m	90%
The Tweed Hospital	11,620	8	20	11,620	2h 4m	7h 59m	80%
Other NNSWLHD	6,154	*	*	6,148	1h 33m	5h 47m	88%
Total NNSWLHD	45,992	12	21	45,979	2h 0m	8h 50m	79%

Northern Sydney Local Health District (NSLHD)							
Hornsby and Ku-Ring-Gai Hospital	9,119	12	19	9,119	3h 9m	8h 13m	73%
Manly District Hospital	6,437	11	20	6,437	2h 47m	6h 22m	85%
Mona Vale and District Hospital	8,276	11	21	8,276	2h 28m	7h 31m	81%
Royal North Shore Hospital	18,085	16	29	18,085	3h 19m	8h 24m	69%
Ryde Hospital	6,554	10	21	6,554	2h 53m	7h 59m	74%
Total NSLHD	48,471	12	23	48,471	3h 1m	7h 57m	75%

Attendances	Ambulance		Leaving the ED			
	Median transfer of care time (minutes)	Median off stretcher time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours

South Eastern Sydney Local Health District (SESLHD)							
Prince of Wales Hospital	13,897	13	27	13,897	3h 22m	9h 13m	65%
St George Hospital	17,125	13	31	17,125	3h 24m	9h 23m	66%
Sutherland Hospital	12,109	15	29	12,109	3h 22m	9h 46m	67%
Sydney Eye Hospital	5,344	*	*	5,344	2h 16m	5h 6m	87%
Sydney Hospital	4,153	9	21	4,153	1h 51m	5h 7m	90%
Total SESLHD	52,628	13	29	52,628	3h 6m	8h 50m	70%

South Western Sydney Local Health District (SWSLHD)							
Bankstown / Lidcombe Hospital	12,608	16	31	12,607	3h 33m	9h 36m	66%
Bowral and District Hospital	4,435	12	20	4,435	2h 23m	6h 33m	84%
Camden Hospital	3,206	§	§	3,206	1h 41m	5h 16m	92%
Campbelltown Hospital	14,924	16	30	14,924	3h 47m	20h 20m	62%
Fairfield Hospital	8,619	12	26	8,619	2h 28m	7h 12m	86%
Liverpool Hospital	18,978	12	29	18,978	3h 41m	12h 17m	61%
Total SWSLHD	62,770	14	29	62,769	3h 20m	12h 3m	69%

Southern NSW Local Health District (SNSWLHD)							
Bateman's Bay District Hospital	4,074	11	13	4,074	1h 57m	6h 49m	80%
Bega District Hospital	2,900	12	15	2,900	2h 5m	6h 39m	80%
Goulburn Base Hospital	4,021	13	20	4,021	2h 8m	6h 13m	82%
Moruya District Hospital	2,850	16	14	2,850	2h 23m	8h 34m	73%
Queanbeyan Health Service	4,254	13**	23**	4,254	2h 13m	7h 34m	78%
Total SNSWLHD	18,099	13	16	18,099	2h 9m	7h 5m	79%

St Vincent's Health Network (SVHN)							
St Vincent's Hospital, Darlinghurst	12,122	§	§	12,122	3h 11m	16h 35m	63%
Total SVHN	12,122	§	§	12,122	3h 11m	16h 35m	63%

Sydney Children's Health Network (SCHN)							
Sydney Children's Hospital	9,311	10	19	9,311	2h 24m	8h 3m	76%
The Children's Hospital at Westmead	13,048	§	§	13,048	2h 59m	8h 29m	68%
Total SCHN	22,359	10	19	22,359	2h 43m	8h 19m	72%

Sydney Local Health District (SYDLHD)							
Canterbury Hospital	9,927	12	29	9,927	3h 0m	7h 7m	75%
Concord Hospital	9,490	13	31	9,487	3h 10m	7h 20m	75%
Royal Prince Alfred Hospital	18,469	17	32	18,469	3h 19m	8h 49m	71%
Total SYDLHD	37,886	15	31	37,883	3h 12m	7h 57m	73%

Attendances	Ambulance		Leaving the ED			
	Median transfer of care time (minutes)	Median off stretcher time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours

Western NSW Local Health District (WNSWLHD)							
Bathurst Base Hospital	5,873	15	20	5,873	2h 20m	10h 5m	74%
Dubbo Base Hospital	6,765	12**	22**	6,765	2h 52m	11h 14m	69%
Orange Health Service	6,502	9	22	6,501	2h 34m	11h 6m	76%
Total WNSWLHD	19,140	11	21	19,139	2h 36m	10h 51m	73%

Western Sydney Local Health District (WSLHD)							
Auburn Hospital	6,377	13	28	6,377	3h 10m	6h 54m	90%
Blacktown Hospital	10,374	16	29	10,373	3h 24m	18h 3m	71%
Mount Druitt Hospital	8,188	14	27	8,188	3h 15m	10h 26m	78%
Westmead Hospital	17,143	12	29	17,143	3h 41m	12h 10m	62%
Total WSLHD	42,082	14	28	42,081	3h 25m	12h 23m	72%

(*) Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from LHD totals.

(**) Use caution when interpreting these results - more than 30% of total records where transfer of care cannot be calculated.

(§) Data not reportable for this hospital.

Note: Emergency department activity includes 121 facilities for which electronic data are reported. These facilities account for approximately 89% of NSW emergency department activity.

Source: NSW Health, *Health Information Exchange*. Data extracted on 17 April 2014. Ambulance data from Ambulance Service of NSW provided 26 April 2013.