

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		816	892	-76	-8.5%
All ED presentations		3,883	4,163	-280	-6.7%
Emergency presentations		3,780	4,014	-234	-5.8%
Triage category	T1: Resuscitation	<5	9		
	T2: Emergency	227	261	-34	-13.0%
	T3: Urgent	943	1,071	-128	-12.0%
	T4: Semi-urgent	2,254	2,346	-92	-3.9%
	T5: Non-urgent	356	327	29	8.9%
Admissions to hospital from EDs		836	922	-86	-9.3%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		2,343	**		
	All acute episodes	2,256	**		
	Overnight	1,240	**		
	Same-day	1,016	**		
	Non-acute	24	**		
	Mental health	63	**		
Average length of stay (days)	Acute	2.5	**		
	Acute overnight episodes	3.8	**		
	Non-acute	9.0	**		
	Mental health	6.9	**		
Hospital bed days	All bed days	6,319	**		
	Acute	5,671	**		
	Non-acute	216	**		
	Mental health	432	**		
Babies born in Armidale Hospital		73	91	-18	-19.8%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		287	287	0	0.0%
Urgency category	Urgent	37	38	-1	-2.6%
	Semi-urgent	114	134	-20	-14.9%
	Non-urgent	125	112	13	11.6%
Patients on waiting list ready for elective surgery at the end of quarter		522	458	64	14.0%
Urgency category	Urgent	8	13	-5	-38.5%
	Semi-urgent	113	100	13	13.0%
	Non-urgent	401	345	56	16.2%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	8m	1m
		90th percentile time to treatment	32m	30m	2m
		% started treatment on time	59.4%	59.5%	-0.1 percentage points
	T3: Urgent	Median time to treatment	25m	27m	-2m
		90th percentile time to treatment	1h 20m	1h 20m	0m
		% started treatment on time	59.3%	56.5%	2.8 percentage points
	T4: Semi-urgent	Median time to treatment	32m	37m	-5m
		90th percentile time to treatment	1h 55m	2h 25m	-30m
		% started treatment on time	73.3%	67.4%	5.9 percentage points
	T5: Non-urgent	Median time to treatment	24m	24m	0m
		90th percentile time to treatment	1h 47m	1h 17m	30m
		% started treatment on time	92%	94%	-2.0 percentage points
Patients starting treatment on time %			70.4%	65.5%	4.9 percentage points
Median time to leave the ED			2h 01m	2h 10m	-9m
90th percentile time to leave the ED			5h 12m	5h 28m	-16m
Patients leaving the ED within four hours of presentation			81.2%	78.2%	3.0 percentage points
Transfer of care	Median transfer of care time (minutes)		3m**	4m**	-1m
	90th percentile transfer of care time (minutes)		35m**	34m**	1m
	Percent on target		88.4%**	89.2%**	-0.8 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	16 days	16 days	0 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	57 days	53 days	4 days
		90th percentile	84 days	85 days	-1 days
	Non-urgent	Median	276 days	286 days	-10 days
		90th percentile	352 days	357 days	-5 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed