

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		2,261	2,151	110	5.1%
All ED presentations		8,457	7,791	666	8.5%
Emergency presentations		8,280	7,599	681	9.0%
Triage category	T1: Resuscitation	25	35	-10	-28.6%
	T2: Emergency	1,387	1,265	122	9.6%
	T3: Urgent	2,284	2,049	235	11.5%
	T4: Semi-urgent	2,780	2,721	59	2.2%
	T5: Non-urgent	1,804	1,529	275	18.0%
Admissions to hospital from EDs		1,815	1,824	-9	-0.5%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		5,330	**		
	All acute episodes	5,173	**		
	Overnight	2,353	**		
	Same-day	2,820	**		
	Non-acute	66	**		
	Mental health	91	**		
Average length of stay (days)	Acute	2.4	**		
	Acute overnight episodes	4.2	**		
	Non-acute	4.9	**		
	Mental health	15.1	**		
Hospital bed days	All bed days	14,361	**		
	Acute	12,670	**		
	Non-acute	321	**		
	Mental health	1,370	**		
Babies born in Manning Hospital		117	141	-24	-17.0%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		666	641	25	3.9%
Urgency category	Urgent	130	118	12	10.2%
	Semi-urgent	232	206	26	12.6%
	Non-urgent	272	277	-5	-1.8%
Patients on waiting list ready for elective surgery at the end of quarter		1,308	1,106	202	18.3%
Urgency category	Urgent	36	35	1	2.9%
	Semi-urgent	156	142	14	9.9%
	Non-urgent	1,116	929	187	20.1%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.



Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	7m	1m
		90th percentile time to treatment	26m	13m	13m
		% started treatment on time	71.1%	88.1%	-17.0 percentage points
	T3: Urgent	Median time to treatment	20m	20m	0m
		90th percentile time to treatment	1h 38m	1h 24m	14m
		% started treatment on time	63.9%	71.7%	-7.8 percentage points
	T4: Semi-urgent	Median time to treatment	33m	31m	2m
		90th percentile time to treatment	2h 22m	2h 06m	16m
		% started treatment on time	67.8%	72.8%	-5.0 percentage points
	T5: Non-urgent	Median time to treatment	32m	32m	0m
		90th percentile time to treatment	2h 05m	2h 02m	3m
		% started treatment on time	89.5%	89.9%	-0.4 percentage points
Patients starting treatment on time %			71.8%	78.5%	-6.7 percentage points
Median time to leave the ED			2h 46m	2h 31m	15m
90th percentile time to leave the ED			6h 02m	4h 59m	63m
Patients leaving the ED within four hours of presentation			75.8%	83.9%	-8.1 percentage points
Transfer of care	Median transfer of care time (minutes)		5m	4m	1m
	90th percentile transfer of care time (minutes)		23m	15m	8m
	Percent on target		92.9%	96.9%	-4.0 percentage points
Elective surgery performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	21 days	19 days	2 days
		90th percentile	29 days	28 days	1 days
	Semi-urgent	Median	58 days	48 days	10 days
		90th percentile	86 days	88 days	-2 days
	Non-urgent	Median	268 days	234 days	34 days
		90th percentile	360 days	355 days	5 days
Elective surgery procedures performed on time	All procedures		99.1%	99.8%	-0.7 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	99.5%	0.5 percentage points
	Non-urgent		97.8%	100%	-2.2 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed