

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		2,734	2,408	326	13.5%
All ED presentations		10,428	9,800	628	6.4%
Emergency presentations		10,301	9,686	615	6.3%
Triage category	T1: Resuscitation	50	42	8	19.0%
	T2: Emergency	1,056	913	143	15.7%
	T3: Urgent	3,334	3,278	56	1.7%
	T4: Semi-urgent	4,641	4,465	176	3.9%
	T5: Non-urgent	1,220	988	232	23.5%
Admissions to hospital from EDs		1,809	1,617	192	11.9%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		4,992	**		
	All acute episodes	4,825	**		
	Overnight	2,606	**		
	Same-day	2,219	**		
	Non-acute	116	**		
	Mental health	51	**		
Average length of stay (days)	Acute	2.7	**		
	Acute overnight episodes	4.1	**		
	Non-acute	12.1	**		
	Mental health	17.3	**		
Hospital bed days	All bed days	15,311	**		
	Acute	13,025	**		
	Non-acute	1,406	**		
	Mental health	880	**		
Babies born in Shoalhaven District Memorial Hospital		206	219	-13	-5.9%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		856	749	107	14.3%
Urgency category	Urgent	157	144	13	9.0%
	Semi-urgent	266	249	17	6.8%
	Non-urgent	374	288	86	29.9%
Patients on waiting list ready for elective surgery at the end of quarter		1,712	1,737	-25	-1.4%
Urgency category	Urgent	36	24	12	50.0%
	Semi-urgent	204	211	-7	-3.3%
	Non-urgent	1,472	1,502	-30	-2.0%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	11m	11m	0m
		90th percentile time to treatment	38m	36m	2m
		% started treatment on time	46.2%	44.7%	1.5 percentage points
	T3: Urgent	Median time to treatment	29m	30m	-1m
		90th percentile time to treatment	1h 50m	1h 53m	-3m
		% started treatment on time	54.5%	52.2%	2.3 percentage points
	T4: Semi-urgent	Median time to treatment	32m	33m	-1m
		90th percentile time to treatment	2h 02m	2h 01m	1m
		% started treatment on time	72%	71.4%	0.6 percentage points
	T5: Non-urgent	Median time to treatment	25m	21m	4m
		90th percentile time to treatment	1h 42m	1h 36m	6m
		% started treatment on time	93.6%	95%	-1.4 percentage points
Patients starting treatment on time %			65.8%	64.4%	1.4 percentage points
Median time to leave the ED			2h 57m	2h 49m	8m
90th percentile time to leave the ED			8h 48m	8h 47m	1m
Patients leaving the ED within four hours of presentation			65.6%	68.0%	-2.4 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	16m	-2m
	90th percentile transfer of care time (minutes)		40m	57m	-17m
	Percent on target		83.6%	74.1%	9.5 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	13 days	15 days	-2 days
		90th percentile	27 days	28 days	-1 days
	Semi-urgent	Median	70 days	74 days	-4 days
		90th percentile	90 days	105 days	-15 days
	Non-urgent	Median	322 days	351 days	-29 days
		90th percentile	382 days	383 days	-1 days
Elective surgery procedures performed on time	All procedures		89.3%	78.3%	11.0 percentage points
	Urgent		100%	97.9%	2.1 percentage points
	Semi-urgent		90.6%	73.9%	16.7 percentage points
	Non-urgent		84%	72.2%	11.8 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed