

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		218	253	-35	-13.8%
All ED presentations		2,360	2,429	-69	-2.8%
Emergency presentations		1,789	1,955	-166	-8.5%
Triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	101	89	12	13.5%
	T3: Urgent	559	613	-54	-8.8%
	T4: Semi-urgent	790	871	-81	-9.3%
	T5: Non-urgent	339	382	-43	-11.3%
Admissions to hospital from EDs		226	272	-46	-16.9%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		717	**		
	All acute episodes	652	**		
	Overnight	310	**		
	Same-day	342	**		
	Non-acute	65	**		
	Mental health	0	**		
Average length of stay (days)	Acute	2.1	**		
	Acute overnight episodes	3.3	**		
	Non-acute	9.2	**		
	Mental health	n/a	**		
Hospital bed days	All bed days	1,962	**		
	Acute	1,362	**		
	Non-acute	600	**		
	Mental health	0	**		
Babies born in Deniliquin Hospital and Health Services		26	21	5	23.8%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		50	59	-9	-15.3%
Urgency category	Urgent	13	13	0	0.0%
	Semi-urgent	30	35	-5	-14.3%
	Non-urgent	5	11	-6	-54.5%
Patients on waiting list ready for elective surgery at the end of quarter		44	37	7	18.9%
Urgency category	Urgent	<5	<5		
	Semi-urgent	27	15	12	80.0%
	Non-urgent	17	22	-5	-22.7%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	5m	1m
		90th percentile time to treatment	(*)	(*)	
		% started treatment on time	72.9%	80.2%	-7.3 percentage points
	T3: Urgent	Median time to treatment	8m	7m	1m
		90th percentile time to treatment	22m	24m	-2m
		% started treatment on time	96.3%	95.5%	0.8 percentage points
	T4: Semi-urgent	Median time to treatment	8m	7m	1m
		90th percentile time to treatment	23m	24m	-1m
		% started treatment on time	98.4%	98.9%	-0.5 percentage points
	T5: Non-urgent	Median time to treatment	9m	6m	3m
		90th percentile time to treatment	25m	26m	-1m
		% started treatment on time	100%	99.7%	0.3 percentage points
Patients starting treatment on time %			96.6%	97.1%	-0.5 percentage points
Median time to leave the ED			0h 59m	0h 54m	5m
90th percentile time to leave the ED			3h 51m	4h 03m	-12m
Patients leaving the ED within four hours of presentation			91.1%	89.8%	1.3 percentage points
Transfer of care	Median transfer of care time (minutes)		8m**	8m**	0m
	90th percentile transfer of care time (minutes)		(*)	26m**	
	Percent on target		96.3%**	91.8%**	4.5 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	12 days	19 days	-7 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	35 days	41 days	-6 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	(*)	129 days	
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	98.3%	1.7 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	97.1%	2.9 percentage points
	Non-urgent		(*)	100%	

\*\* Caution - Transfer of care could not be calculated for more than 30% of records

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed