

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		2,053	2,059	-6	-0.3%
All ED presentations		13,501	13,346	155	1.2%
Emergency presentations		12,983	12,906	77	0.6%
Triage category	T1: Resuscitation	65	59	6	10.2%
	T2: Emergency	1,690	1,496	194	13.0%
	T3: Urgent	5,661	5,751	-90	-1.6%
	T4: Semi-urgent	4,421	4,428	-7	-0.2%
	T5: Non-urgent	1,146	1,172	-26	-2.2%
Admissions to hospital from EDs		3,967	4,032	-65	-1.6%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		8,195	**		
	All acute episodes	7,851	**		
	Overnight	4,209	**		
	Same-day	3,642	**		
	Non-acute	158	**		
	Mental health	186	**		
Average length of stay (days)	Acute	2.3	**		
	Acute overnight episodes	3.4	**		
	Non-acute	8.9	**		
	Mental health	11.2	**		
Hospital bed days	All bed days	21,576	**		
	Acute	18,085	**		
	Non-acute	1,412	**		
	Mental health	2,079	**		
Babies born in The Tweed Hospital		313	292	21	7.2%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		831	804	27	3.4%
Urgency category	Urgent	216	192	24	12.5%
	Semi-urgent	321	289	32	11.1%
	Non-urgent	192	238	-46	-19.3%
Patients on waiting list ready for elective surgery at the end of quarter		885	919	-34	-3.7%
Urgency category	Urgent	52	41	11	26.8%
	Semi-urgent	193	169	24	14.2%
	Non-urgent	640	709	-69	-9.7%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	5m	1m
		90th percentile time to treatment	14m	14m	0m
		% started treatment on time	82.7%	80.9%	1.8 percentage points
	T3: Urgent	Median time to treatment	15m	16m	-1m
		90th percentile time to treatment	47m	47m	0m
		% started treatment on time	78.9%	77.3%	1.6 percentage points
	T4: Semi-urgent	Median time to treatment	16m	18m	-2m
		90th percentile time to treatment	1h 08m	1h 13m	-5m
		% started treatment on time	86.7%	85.6%	1.1 percentage points
	T5: Non-urgent	Median time to treatment	12m	16m	-4m
		90th percentile time to treatment	1h 01m	1h 18m	-17m
		% started treatment on time	97.6%	96.8%	0.8 percentage points
Patients starting treatment on time %			83.7%	82.3%	1.4 percentage points
Median time to leave the ED			2h 14m	2h 16m	-2m
90th percentile time to leave the ED			6h 14m	5h 54m	20m
Patients leaving the ED within four hours of presentation			77.7%	79.7%	-2.0 percentage points
Transfer of care	Median transfer of care time (minutes)		8m	8m	0m
	90th percentile transfer of care time (minutes)		22m	23m	-1m
	Percent on target		94.3%	93.7%	0.6 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	9 days	14 days	-5 days
		90th percentile	28 days	28 days	0 days
	Semi-urgent	Median	43 days	58 days	-15 days
		90th percentile	85 days	85 days	0 days
	Non-urgent	Median	297 days	264 days	33 days
		90th percentile	362 days	352 days	10 days
Elective surgery procedures performed on time	All procedures		98.2%	99.9%	-1.7 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		98.1%	100%	-1.9 percentage points
	Non-urgent		96.4%	99.6%	-3.2 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed