## Healthcare Quarterly

## **Bathurst Health Service**



Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		1,029	1,030	-1	-0.1%
All ED presentations		6,261	6,185	76	1.2%
Emergency presentations		6,182	6,107	75	1.2%
Triage categor	T1: Resuscitation T2: Emergency  T3: Urgent T4: Semi-urgent T5: Non-urgent	26 630 2,085 2,864 577	29 684 2,002 2,749 643	-3 -54 83 115 -66	-10.3% -7.9% 4.1% 4.2% -10.3%
Admissions to hospital	from EDs	1,304	1,162	142	12.2%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		3,389	**		
	All acute episodes	3,253	**		
	Overnight Same-day	1,555 1,698	**		
	Non-acute	79	**		
	Mental health	57	**		
Average length of stay (days)	Acute	2.3	**		
	Acute overnight episodes	3.7	**		
	Non-acute	12.2	**		
	Mental health	10.3	**		
Hospital bed days	All bed days	8,994	**		
	Acute	7,442	**		
	Non-acute	966	**		
	Mental health	586	**		
Babies born in Bathurst Health Service		123	136	-13	-9.6%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		419	445	-26	-5.8%
Urgency category	Urgent	78	87	-9	-10.3%
	Semi-urgent	130	133	-3	-2.3%
	Non-urgent	176	195	-19	-9.7%
Patients on waiting list ready for elective surgery at the end of quarter		868	823	45	5.5%
Urgency category	Urgent	23	28	-5	-17.9%
	Semi-urgent	109	100	9	9.0%
	Non-urgent	736	695	41	5.9%
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<sup>\*\*</sup> These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

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Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference	
		Median time to treatment	7m	6m	1m	
	T2: Emergency	90th percentile time to treatment	15m	9m	6m	
		% started treatment on time	82.5%	97.2%	-14.7 percentage points	
		Median time to treatment	17m	15m	2m	
Time to treatment by triage category	T3: Urgent	90th percentile time to treatment	50m	47m	3m	
		% started treatment on time	77%	80.7%	-3.7 percentage points	
		Median time to treatment	16m	16m	0m	
	T4: Semi-urgent	90th percentile time to treatment	1h 07m	1h 10m	-3m	
		% started treatment on time	88%	87.9%	0.1 percentage points	
		Median time to treatment	13m	13m	0m	
	T5: Non-urgent	90th percentile time to treatment	59m	1h 23m	-24m	
		% started treatment on time	98.9%	95.5%	3.4 percentage points	
Patients starting treatment on time %			84.7%	87.3%	-2.6 percentage points	
Median time to leave the ED			2h 05m	2h 15m	-10m	
90th percentile time to leave the ED			6h 26m	6h 35m	-9m	
Patients leaving the ED within four hours of presentation			81.5%	77.1%	4.4 percentage points	
	Median transfer of care time (minutes)		9m	13m	-4m	
Transfer of care	90th percentile transfer of care time (minutes)		18m	33m	-15m	
	Percent on target		97.3%	88.2%	9.1 percentage points	
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference	
Waiting time (days)	Urgent	Median	16 days	13 days	3 days	
		90th percentile	(*)	(*)		
	Semi-urgent	Median	55 days	53 days	2 days	
		90th percentile	85 days	84 days	1 days	
		Median	313 days	269 days	44 days	
	Non-urgent	90th percentile	360 days	351 days	9 days	
Elective surgery procedures performed on time	All procedures		99.5%	99.3%	0.2 percentage points	
	Urgent		100%	98.9%	1.1 percentage points	
	Semi-urgent		98.5%	98.5%	0.0 percentage points	
	Non-urgent	Non-urgent		100%	0.0 percentage points	

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy