

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	52,978	59,290	-6,312	-10.6%	
ED Attendances	218,249	238,533	-20,284	-8.5%	
Emergency presentations	213,789	233,539	-19,750	-8.5%	
Emergency presentation by triage category	T1: Resuscitation	1,448	1,313	135	10.3%
	T2: Emergency	29,669	32,007	-2,338	-7.3%
	T3: Urgent	68,032	84,202	-16,170	-19.2%
	T4: Semi-urgent	69,270	94,531	-25,261	-26.7%
	T5: Non-urgent	45,370	21,486	23,884	111.2%
Admissions to hospital from EDs	57,910	70,725	-12,815	-18.1%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	20m	27m	-7m	21m
	% started treatment on time	72.2%	66.4%	5.8 percentage points	68.5%
	Median time to treatment	15m	23m	-8m	15m
	T3: Urgent 90th percentile time to treatment	46m	1h 22m	-36m	45m
	% started treatment on time	80.6%	64.6%	16.0 percentage points	80.7%
	Median time to treatment	18m	31m	-13m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 06m	1h 55m	-49m	1h 06m
	% started treatment on time	88%	73.3%	14.7 percentage points	88.3%
	Median time to treatment	10m	29m	-19m	11m
	T5: Non-urgent 90th percentile time to treatment	46m	1h 58m	-72m	52m
	% started treatment on time	99.1%	90.6%	8.5 percentage points	98.5%
Patients starting treatment on time %	85.7%	70.5%	15.2 percentage points	84.2%	
Median time to leave the ED	2h 28m	3h 10m	-42m	2h 27m	
90th percentile time to leave the ED	6h 53m	8h 09m	-76m	6h 42m	
Patients leaving the ED within four hours of presentation	75.0%	67.5%	7.5 percentage points	75.3%	
Transfer of care	Median transfer of care time (minutes)	10m	12m	-2m	11m
	90th percentile transfer of care time (minutes)	24m	31m	-7m	24m
	Percent on target	93.2%	88.9%	4.3 percentage points	93.2%

Notes: For B peer group, 65.8% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed		11,237	18,114	-6,877	-38.0%
Urgency category	Urgent	3,549	3,252	297	9.1%
	Semi-urgent	4,520	5,691	-1,171	-20.6%
	Non-urgent	2,549	8,028	-5,479	-68.2%
Patients on waiting list ready for elective surgery at the end of quarter		38,151	30,307	7,844	25.9%
Urgency category	Urgent	699	541	158	29.2%
	Semi-urgent	4,990	4,278	712	16.6%
	Non-urgent	32,462	25,488	6,974	27.4%

Elective surgery performance

			Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results
Waiting time (days)	Urgent	Median	13 days	14 days	-1 days	10 days
		90th percentile	26 days	28 days	-2 days	24 days
	Semi-urgent	Median	53 days	51 days	2 days	50 days
		90th percentile	116 days	85 days	31 days	111 days
	Non-urgent	Median	332 days	272 days	60 days	301 days
		90th percentile	424 days	359 days	65 days	420 days
Elective surgery procedures performed on time	All procedures		81.4%	96.1%	-14.7 percentage points	84.7%
	Urgent		99.3%	99.8%	-0.5 percentage points	99.6%
	Semi-urgent		77.9%	96.8%	-18.9 percentage points	81.2%
	Non-urgent		62.7%	94.1%	-31.4 percentage points	68.2%

Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Episodes	All episodes	125,875	150,415	-24,540	-16.3%
	Acute	119,830	143,969	-24,139	-16.8%
	Acute Overnight	67,094	81,006	-13,912	-17.2%
	Acute Same Day	52,736	62,963	-10,227	-16.2%
	Non-acute	2,484	2,978	-494	-16.6%
	Mental health	3,561	3,468	93	2.7%
Average length of stay (days)	Acute	2.7	2.7		
	Acute Overnight	4.0	4.0		
	Non-acute	11.4	11.5		
	Mental health	14.8	15.8		
Hospital bed days	All bed days	399,773	472,852	-73,079	-15.5%
	Acute	318,736	383,671	-64,935	-16.9%
	Non-acute	28,200	34,367	-6,167	-17.9%
	Mental health	52,837	54,814	-1,977	-3.6%
Babies born in Major public hospitals		6,986	6,896	90	1.3%

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(n/a) not applicable

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