

## Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	878	972	-94	-9.7%	
ED Attendances	3,744	4,859	-1,115	-22.9%	
Emergency presentations	3,661	4,664	-1,003	-21.5%	
Emergency presentation by triage category	T1: Resuscitation	18	25	-7	-28.0%
	T2: Emergency	459	482	-23	-4.8%
	T3: Urgent	1,355	1,664	-309	-18.6%
	T4: Semi-urgent	1,524	1,978	-454	-23.0%
	T5: Non-urgent	305	515	-210	-40.8%
Admissions to hospital from EDs	897	1,005	-108	-10.7%	

## Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	16m	18m	-2m	21m
	% started treatment on time	74.6%	74.6%	0.0 percentage points	67.6%
	Median time to treatment	19m	22m	-3m	16m
	T3: Urgent 90th percentile time to treatment	1h 13m	1h 29m	-16m	47m
	% started treatment on time	71.7%	68.1%	3.6 percentage points	80.0%
	Median time to treatment	27m	32m	-5m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 57m	2h 09m	-12m	1h 15m
	% started treatment on time	75.7%	72.2%	3.5 percentage points	85.9%
	Median time to treatment	20m	22m	-2m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 44m	2h 00m	-16m	1h 14m
	% started treatment on time	92.8%	90.4%	2.4 percentage points	96.3%
Patients starting treatment on time %	75.3%	72.7%	2.6 percentage points	82.1%	
Median time to leave the ED	2h 49m	2h 44m	5m	2h 22m	
90th percentile time to leave the ED	5h 56m	5h 53m	3m	6h 04m	
Patients leaving the ED within four hours of presentation	76.3%	76.0%	0.3 percentage points	77.7%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	11m
	90th percentile transfer of care time (minutes)	26m	29m	-3m	22m
	Percent on target	92.7%	90.4%	2.3 percentage points	94.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

### Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Elective surgery procedures performed</b>	259	404	-145	-35.9%
<b>Urgency category</b>				
Urgent	85	58	27	46.6%
Semi-urgent	114	150	-36	-24.0%
Non-urgent	60	190	-130	-68.4%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	684	769	-85	-11.1%
<b>Urgency category</b>				
Urgent	27	11	16	145.5%
Semi-urgent	77	75	2	2.7%
Non-urgent	580	683	-103	-15.1%

### Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	15 days	13 days	2 days	14 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	42 days	33 days	9 days	56 days
		90th percentile	98 days	64 days	34 days	104 days
	Non-urgent	Median	343 days	319 days	24 days	361 days
		90th percentile	(*)	383 days		413 days
<b>Elective surgery procedures performed on time</b>	All procedures	83%	89.7%	-6.7 percentage points	77.8%	
	Urgent	100%	100%	0.0 percentage points	99.0%	
	Semi-urgent	86%	98.7%	-12.7 percentage points	81.8%	
	Non-urgent	53.3%	79.5%	-26.2 percentage points	58.3%	

### Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
<b>Episodes</b>	All episodes	2,308	2,731	-423	-15.5%
	Acute	1,971	2,435	-464	-19.1%
	Acute Overnight	1,100	1,306	-206	-15.8%
	Acute Same Day	871	1,129	-258	-22.9%
	Non-acute	118	122	-4	-3.3%
	Mental health	219	174	45	25.9%
<b>Average length of stay (days)</b>	Acute	2.6	2.6		
	Acute Overnight	3.9	4.0		
	Non-acute	8.5	9.6		
	Mental health	8.6	13.5		
<b>Hospital bed days</b>	All bed days	8,043	9,842	-1,799	-18.3%
	Acute	5,148	6,312	-1,164	-18.4%
	Non-acute	1,004	1,173	-169	-14.4%
	Mental health	1,891	2,357	-466	-19.8%
<b>Babies born in Goulburn Base Hospital and Health Service</b>	75	72	3	4.2%	

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(n/a) not applicable

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