

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	24,986	24,769	217	0.9%	
ED Attendances	102,711	110,145	-7,434	-6.7%	
Emergency presentations	98,054	105,840	-7,786	-7.4%	
Emergency presentation by triage category	T1: Resuscitation	415	468	-53	-11.3%
	T2: Emergency	11,300	11,961	-661	-5.5%
	T3: Urgent	25,942	29,493	-3,551	-12.0%
	T4: Semi-urgent	45,758	51,121	-5,363	-10.5%
	T5: Non-urgent	14,639	12,797	1,842	14.4%
Admissions to hospital from EDs	20,892	22,887	-1,995	-8.7%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	24m	27m	-3m	23m
	% started treatment on time	74.7%	74.8%	-0.1 percentage points	65.4%
	Median time to treatment	20m	21m	-1m	18m
	T3: Urgent 90th percentile time to treatment	1h 10m	1h 22m	-12m	58m
	% started treatment on time	72.4%	69.5%	2.9 percentage points	74.4%
	Median time to treatment	30m	33m	-3m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 54m	2h 10m	-16m	1h 27m
	% started treatment on time	74.7%	72%	2.7 percentage points	82.3%
	Median time to treatment	25m	33m	-8m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 50m	2h 11m	-21m	1h 06m
	% started treatment on time	92%	88.1%	3.9 percentage points	96.9%
Patients starting treatment on time %	76.5%	73.3%	3.2 percentage points	78.9%	
Median time to leave the ED	2h 34m	2h 43m	-9m	2h 42m	
90th percentile time to leave the ED	6h 47m	7h 14m	-27m	7h 35m	
Patients leaving the ED within four hours of presentation	72.2%	70.0%	2.2 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	9m	10m	-1m	11m
	90th percentile transfer of care time (minutes)	27m	36m	-9m	30m
	Percent on target	91.6%	87.2%	4.4 percentage points	89.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

### Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	8,036	8,111	-75	-0.9%	
<b>Urgency category</b>	Urgent	1,834	1,629	205	12.6%
	Semi-urgent	2,203	2,504	-301	-12.0%
	Non-urgent	3,713	3,679	34	0.9%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	12,400	11,195	1,205	10.8%	
<b>Urgency category</b>	Urgent	266	237	29	12.2%
	Semi-urgent	2,079	1,639	440	26.8%
	Non-urgent	10,055	9,319	736	7.9%

### Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
<b>Waiting time (days)</b>	Urgent	Median	12 days	12 days	0 days	12 days
		90th percentile	26 days	26 days	0 days	26 days
	Semi-urgent	Median	49 days	46 days	3 days	49 days
		90th percentile	103 days	82 days	21 days	109 days
	Non-urgent	Median	316 days	232 days	84 days	330 days
		90th percentile	445 days	353 days	92 days	441 days
<b>Elective surgery procedures performed on time</b>	All procedures	80.6%	99%	-18.4 percentage points	79.8%	
	Urgent	99.9%	99.9%	0.0 percentage points	99.8%	
	Semi-urgent	86.8%	99.6%	-12.8 percentage points	84.9%	
	Non-urgent	67.4%	98.1%	-30.7 percentage points	65.8%	

### Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	56,836	58,663	-1,827	-3.1%
	Acute	54,372	56,205	-1,833	-3.3%
	Acute Overnight	29,466	31,642	-2,176	-6.9%
	Acute Same Day	24,906	24,563	343	1.4%
	Non-acute	1,133	1,143	-10	-0.9%
	Mental health	1,331	1,315	16	1.2%
<b>Average length of stay (days)</b>	Acute	2.9	3.0	-0.1	
	Acute Overnight	4.6	4.6	0.0	
	Non-acute	13.6	15.6	-2.0	
	Mental health	18.1	17.3	0.8	
<b>Hospital bed days</b>	All bed days	199,274	209,465	-10,191	-4.9%
	Acute	159,740	168,914	-9,174	-5.4%
	Non-acute	15,401	17,850	-2,449	-13.7%
	Mental health	24,133	22,701	1,432	6.3%

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(n/a) not applicable

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