

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	4,959	4,830	129	2.7%	
ED Attendances	14,215	14,219	-4	0.0%	
Emergency presentations	14,109	14,098	11	0.1%	
Emergency presentation by triage category	T1: Resuscitation	222	232	-10	-4.3%
	T2: Emergency	4,649	4,553	96	2.1%
	T3: Urgent	4,668	4,451	217	4.9%
	T4: Semi-urgent	3,532	3,837	-305	-7.9%
	T5: Non-urgent	1,038	1,025	13	1.3%
Admissions to hospital from EDs	5,939	5,507	432	7.8%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	12m	-3m	8m
	T2: Emergency 90th percentile time to treatment	23m	40m	-17m	21m
	% started treatment on time	60.1%	42.4%	17.7 percentage points	70.9%
	Median time to treatment	20m	27m	-7m	18m
	T3: Urgent 90th percentile time to treatment	44m	2h 09m	-85m	58m
	% started treatment on time	78.2%	56.5%	21.7 percentage points	74.9%
	Median time to treatment	26m	42m	-16m	23m
	T4: Semi-urgent 90th percentile time to treatment	1h 06m	2h 19m	-73m	1h 26m
	% started treatment on time	87.1%	67.1%	20.0 percentage points	82.5%
	Median time to treatment	23m	38m	-15m	5m
	T5: Non-urgent 90th percentile time to treatment	1h 26m	2h 01m	-35m	50m
	% started treatment on time	95.4%	89.5%	5.9 percentage points	97.8%
Patients starting treatment on time %	75.2%	56.5%	18.7 percentage points	81.4%	
Median time to leave the ED	3h 46m	4h 02m	-16m	2h 42m	
90th percentile time to leave the ED	13h 25m	18h 32m	-307m	7h 43m	
Patients leaving the ED within four hours of presentation	58.5%	49.8%	8.7 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	13m	18m	-5m	11m
	90th percentile transfer of care time (minutes)	29m	52m	-23m	30m
	Percent on target	90.2%	74.4%	15.8 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	986	758	228	30.1%
Urgency category				
Urgent	323	146	177	121.2%
Semi-urgent	344	281	63	22.4%
Non-urgent	280	269	11	4.1%
Patients on waiting list ready for elective surgery at the end of quarter	996	1,005	-9	-0.9%
Urgency category				
Urgent	84	47	37	78.7%
Semi-urgent	258	255	3	1.2%
Non-urgent	654	703	-49	-7.0%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	17 days	13 days	4 days	15 days
		90th percentile	27 days	28 days	-1 days	27 days
	Semi-urgent	Median	56 days	38 days	18 days	58 days
		90th percentile	101 days	77 days	24 days	120 days
	Non-urgent	Median	332 days	146 days	186 days	352 days
		90th percentile	443 days	337 days	106 days	445 days
Elective surgery procedures performed on time	All procedures	83.3%	99.7%	-16.4 percentage points	74.1%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	81.4%	99.6%	-18.2 percentage points	81.4%	
	Non-urgent	66.4%	99.6%	-33.2 percentage points	58.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	11,673	11,328	345	3.0%
	Acute	11,031	10,756	275	2.6%
	Acute Overnight	7,570	7,494	76	1.0%
	Acute Same Day	3,461	3,262	199	6.1%
	Non-acute	160	208	-48	-23.1%
	Mental health	482	364	118	32.4%
Average length of stay (days)	Acute	3.5	3.7	-0.2	
	Acute Overnight	4.6	4.9	-0.3	
	Non-acute	9.5	9.8	-0.3	
	Mental health	12.1	11.3	0.8	
Hospital bed days	All bed days	45,837	46,294	-457	-1.0%
	Acute	38,474	40,123	-1,649	-4.1%
	Non-acute	1,525	2,041	-516	-25.3%
	Mental health	5,838	4,130	1,708	41.4%

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