

Appendix Table 4a: NSW Emergency department performance measures by peer group

Median and 90th percentile times patients waited to start treatment in the emergency department by NSW NSW hospitals and hospital peer groups, January to March 2017.

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median	90th percentile	Median	90th percentile	Median	90th percentile	Median	90th percentile
New South Wales	8	26	20	69	26	101	23	104
A1 peer group: Principal referral								
Bankstown / Lidcombe Hospital	9	28	22	67	24	85	22	93
Concord Hospital	8	14	16	39	19	68	19	76
Gosford Hospital	6	20	21	72	34	114	32	105
John Hunter Hospital	7	22	23	85	33	123	41	144
Liverpool Hospital	8	25	14	48	16	57	13	54
Nepean Hospital	10	38	28	113	29	121	27	109
Prince of Wales Hospital	8	23	20	60	18	88	19	122
Royal North Shore Hospital	8	18	20	51	28	75	29	103
Royal Prince Alfred Hospital	11	23	26	83	32	114	32	119
St George Hospital	10	25	24	62	32	75	31	86
St Vincent's Hospital, Darlinghurst	5	16	17	74	23	111	12	117
Westmead Hospital	22	110	62	182	63	177	53	146
Wollongong Hospital	9	23	23	73	27	101	26	101
Total A1 peer group	9	35	22	80	28	103	28	113
A2 peer group: Paediatric specialist								
Sydney Children's Hospital	9	21	21	51	40	135	38	118
The Children's Hospital at Westmead	7	17	22	61	43	163	65	152
Total A2 peer group	8	19	21	57	41	149	49	131
A3 peer group: Ungrouped acute - tertiary referral								
Calvary Mater Newcastle	7	18	18	54	26	98	26	117
Sydney/Sydney Eye Hospital	7	20	21	48	27	78	31	88
Total A3 peer group	7	18	19	52	27	89	30	98
B peer group: Major								
Auburn Hospital	9	22	21	60	33	129	32	116
Blacktown Hospital	11	32	38	133	46	144	35	125
Campbelltown Hospital	6	19	14	73	25	131	32	147
Canterbury Hospital	8	17	19	61	26	103	26	114
Coffs Harbour Base Hospital	6	10	14	42	23	108	22	117
Dubbo Base Hospital	9	20	24	76	28	111	28	120
Fairfield Hospital	10	24	20	65	22	119	21	120
Hornsby and Ku-Ring-Gai Hospital	5	10	14	42	17	71	15	83
Lismore Base Hospital	6	14	19	57	33	116	44	129

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	Triage 2		Triage 3		Triage 4		Triage 5	
	Median	90th percentile	Median	90th percentile	Median	90th percentile	Median	90th percentile
Maitland Hospital	7	26	23	91	44	138	58	155
Manly District Hospital	6	11	12	33	13	68	15	76
Manning Base Hospital	7	13	20	84	31	126	32	122
Mona Vale and District Hospital	6	10	15	39	14	80	13	96
Orange Health Service	5	10	17	41	22	69	20	90
Port Macquarie Base Hospital	10	24	22	60	27	88	25	97
Shoalhaven District Memorial Hospital	11	36	30	113	33	121	21	96
Sutherland Hospital	13	31	28	68	31	82	29	93
Tamworth Base Hospital	8	26	23	76	40	125	49	135
The Tweed Hospital	5	14	16	47	18	73	16	78
Wagga Wagga Rural Referral Hospital	5	12	15	47	21	75	20	79
Wyong Hospital	7	25	21	67	27	80	21	69
Total B peer group	8	22	20	68	27	103	26	112
C1 peer group: District group 1								
Armidale and New England Hospital	8	30	27	80	37	145	24	77
Bathurst Base Hospital	6	9	15	47	16	70	13	84
Belmont Hospital	8	15	16	38	23	83	23	107
Bowral and District Hospital	9	25	19	60	20	86	16	99
Broken Hill Base Hospital	6	15	13	41	17	67	16	77
Goulburn Base Hospital	8	19	19	59	24	98	23	106
Grafton Base Hospital	8	27	22	68	30	92	30	97
Griffith Base Hospital	7	24	15	50	15	71	15	78
Hawkesbury District Health Services (public hospital services only)	9	20	15	40	15	63	13	57
Mount Druitt Hospital	10	25	26	87	40	114	41	127
Murwillumbah District Hospital	6	13	12	33	14	60	16	76
Ryde Hospital	6	11	12	33	13	61	14	76
Shellharbour Hospital	7	12	22	77	24	115	19	96
South East Regional Hospital**	8	26	21	70	37	149	39	171
Total C1 peer group	8	19	18	58	21	93	22	100
C2 peer group: District group 2								
Ballina District Hospital	8	19	17	45	20	73	22	95
Bateman's Bay District Hospital	7	24	21	66	27	110	25	120
Blue Mountains District Anzac Memorial Hospital	7	23	19	69	32	127	32	131
Casino and District Memorial Hospital	7	19	19	64	31	101	25	92
Cessnock District Hospital	6	17	20	50	32	91	35	95
Deniliquin Health Service	5	*	7	24	7	24	6	26
Forbes District Hospital	5	*	11	35	21	76	21	109
Gunnedah District Hospital	3	*	18	70	31	106	29	91
Inverell District Hospital	5	30	14	55	25	85	22	90
Kempsey Hospital	11	27	23	58	29	92	25	88

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Median and 90th percentile times patients waited to start treatment in the emergency department by NSW NSW hospitals and hospital peer groups, January to March 2017.

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median	90th percentile	Median	90th percentile	Median	90th percentile	Median	90th percentile
Kurri Kurri District Hospital	5	*	9	21	12	51	12	*
Lithgow Health Service	4	12	9	34	9	46	7	43
Macksville District Hospital	10	20	22	55	25	106	26	116
Maclean District Hospital	11	32	24	73	36	115	25	99
Milton and Ulladulla Hospital	7	30	21	70	27	79	25	80
Moree District Hospital	5	19	8	36	10	54	6	37
Moruya District Hospital	6	19	16	53	23	88	23	97
Mudgee District Hospital	10	27	23	51	32	95	31	108
Muswellbrook District Hospital	6	25	20	74	33	96	37	108
Narrabri District Hospital	3	*	14	30	16	52	13	59
Queanbeyan Health Service	8	19	20	51	25	85	24	88
Singleton District Hospital	9	25	27	80	41	120	33	106
Young Health Service	6	27	8	28	10	38	10	45
Total C2 peer group	7	23	18	56	25	91	22	93
Other								
Total Other	6	23	11	40	14	65	12	65

* Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from Peer totals.

** Comparisons should be made with caution – South East Regional Hospital replaced Bega District Hospital, which provided different services.

^^ Due to the implementation of a new electronic information system in this emergency department during the April to June 2016 quarter, the data for this hospital are not considered reliable enough to display.

Source: NSW Health, Health Information Exchange. Data extracted on 18 April 2017.

Appendix Table 4a: NSW Emergency department performance measures by peer group

Median and 90th percentile times patients waited to start treatment in the emergency department by NSW NSW hospitals and hospital peer groups, January to March 2017.

Triage 2		Triage 3		Triage 4		Triage 5	
Median	90th percentile	Median	90th percentile	Median	90th percentile	Median	90th percentile

Appendix Table 4b: NSW Emergency department performance measures by peer group
Emergency department measures by NSW hospitals and hospital peer groups, January to March 2017.

	Attendances	Transfer of care			Time spent in the ED			
		Median (minutes)	95th percentile (minutes)	Transferred within 30 minutes (%)	Presentations used to calculate	Median (minutes)	95th percentile (minutes)	Spent four hours or less in the ED (%)
New South Wales	677,602	11	27	91.5%	677,492	2h 44m	7h 7m	73.2%
A1 peer group: Principal referral								
Bankstown / Lidcombe Hospital	13,463	13	25	94.0%	13,463	3h 4m	6h 28m	75.9%
Concord Hospital	9,756	11	20	97.6%	9,756	3h 1m	5h 48m	76.8%
Gosford Hospital	16,704	9	44	84.6%	16,704	3h 6m	6h 27m	68.0%
John Hunter Hospital	19,437	12	25	92.9%	19,437	3h 26m	7h 37m	62.1%
Liverpool Hospital	20,701	13	40	84.6%	20,700	3h 55m	10h 15m	52.6%
Nepean Hospital	17,075	11	25	93.6%	17,063	3h 37m	10h 33m	58.6%
Prince of Wales Hospital	15,061	9	22	93.7%	15,057	3h 10m	6h 32m	71.4%
Royal North Shore Hospital	21,227	14	37	85.0%	21,227	3h 22m	8h 0m	63.8%
Royal Prince Alfred Hospital	19,405	13	25	94.3%	19,405	3h 42m	8h 56m	63.5%
St George Hospital	19,828	10	20	95.6%	19,822	3h 22m	7h 42m	66.4%
St Vincent's Hospital, Darlinghurst	12,377	14	44	81.2%	12,377	3h 15m	10h 45m	64.8%
Westmead Hospital	19,206	13	28	90.7%	19,199	3h 57m	13h 41m	51.1%
Wollongong Hospital	16,008	11	26	92.0%	16,008	3h 26m	11h 7m	63.9%
Total A1 peer group	220,248	12	29	90.5%	220,218	3h 26m	8h 40m	63.5%
A2 peer group: Paediatric specialist								
Sydney Children's Hospital	9,099	8	17	95.1%	9,098	2h 31m	6h 21m	74.5%
The Children's Hospital at Westmead	13,971	6	14	99.3%	13,971	2h 57m	7h 39m	67.7%
Total A2 peer group	23,070	6	15	97.8%	23,069	2h 46m	7h 11m	70.4%
A3 peer group: Ungrouped acute - tertiary referral								
Calvary Mater Newcastle	9,400	5	32	86.6%	9,400	2h 47m	7h 14m	70.3%
Sydney/Sydney Eye Hospital	8,078	8	16	96.9%	8,078	2h 10m	4h 17m	88.2%
Total A3 peer group	17,478	6	28	88.8%	17,478	2h 26m	5h 52m	78.6%
B peer group: Major								
Auburn Hospital	6,719	13	24	94.8%	6,717	2h 59m	6h 3m	80.4%
Blacktown Hospital	11,968	15	32	88.1%	11,955	3h 52m	11h 7m	53.7%
Campbelltown Hospital	16,911	13	28	91.2%	16,910	3h 53m	10h 48m	55.9%
Canterbury Hospital	11,740	11	21	96.1%	11,738	2h 59m	5h 41m	77.2%
Coffs Harbour Base Hospital	9,818	11	24	94.3%	9,818	2h 46m	7h 2m	74.8%
Dubbo Base Hospital	8,178	12	28	90.6%	8,177	2h 51m	8h 0m	70.5%
Fairfield Hospital	8,782	11	27	92.0%	8,782	2h 49m	6h 13m	78.6%
Hornsby and Ku-Ring-Gai Hospital	9,656	11	21	96.3%	9,656	2h 49m	5h 45m	79.8%
Lismore Base Hospital	8,418	13	34	87.0%	8,418	2h 45m	8h 46m	66.9%
Maitland Hospital	12,006	7	16	99.0%	12,006	3h 11m	7h 31m	69.8%
Manly District Hospital	6,462	11	22	97.3%	6,462	2h 44m	4h 57m	85.4%
Manning Base Hospital	7,791	4	15	93.3%	7,791	2h 31m	4h 59m	83.9%
Mona Vale and District Hospital	8,765	10	20	96.8%	8,764	2h 30m	5h 3m	83.7%
Orange Health Service	7,310	10	20	96.3%	7,309	2h 38m	9h 20m	74.0%
Port Macquarie Base Hospital	8,901	11	25	93.2%	8,901	2h 38m	6h 45m	76.2%
Shoalhaven District Memorial Hospital	9,800	16	57	74.2%	9,795	2h 49m	8h 45m	68.1%
Sutherland Hospital	12,689	13	28	91.4%	12,686	3h 19m	7h 9m	68.8%
Tamworth Base Hospital	11,787	9	23	93.0%	11,787	2h 40m	6h 7m	75.3%
The Tweed Hospital	13,346	8	22	93.2%	13,345	2h 16m	5h 54m	79.7%
Wagga Wagga Rural Referral Hospital	9,682	9	19	95.2%	9,682	2h 41m	7h 42m	69.9%
Wyong Hospital	16,457	10	25	91.9%	16,457	2h 40m	6h 48m	72.5%
Total B peer group	217,186	11	26	92.1%	217,156	2h 56m	7h 14m	72.4%

Appendix Table 4b: NSW Emergency department performance measures by peer group
Emergency department measures by NSW hospitals and hospital peer groups, January to March 2017.

	Attendances	Transfer of care			Time spent in the ED			
		Median (minutes)	95th percentile (minutes)	Transferred within 30 minutes (%)	Presentations used to calculate	Median (minutes)	95th percentile (minutes)	Spent four hours or less in the ED (%)
C1 peer group: District group 1								
Armidale and New England Hospital	4,165	4**	32**	87.2%**	4,165	2h 10m	5h 28m	78.2%
Bathurst Base Hospital	6,185	13	32	88.3%	6,185	2h 16m	6h 35m	77.0%
Belmont Hospital	6,263	10	19	97.5%	6,263	2h 36m	6h 26m	77.7%
Bowral and District Hospital	4,801	11	22	95.2%	4,801	2h 4m	4h 47m	85.3%
Broken Hill Base Hospital	5,348	10	21	96.0%	5,348	1h 8m	4h 8m	89.4%
Goulburn Base Hospital	4,367	12	25	94.2%	4,367	2h 17m	4h 58m	81.4%
Grafton Base Hospital	6,301	13	27	92.1%	6,300	2h 2m	6h 17m	77.6%
Griffith Base Hospital	5,099	11	22	94.0%	5,099	1h 58m	5h 11m	82.9%
Hawkesbury District Health Services (public hospital services only)	6,085	12	25	92.8%	6,085	2h 56m	6h 32m	74.8%
Mount Druitt Hospital	7,963	14	28	90.8%	7,960	3h 11m	9h 11m	67.9%
Murwillumbah District Hospital	4,564	11**	24**	97.1%**	4,559	1h 24m	4h 15m	89.1%
Ryde Hospital	6,737	10	19	97.4%	6,737	2h 23m	5h 30m	84.0%
Shellharbour Hospital	7,631	10	24	93.7%	7,624	3h 15m	8h 45m	66.7%
South East Regional Hospital†	4,231	12	22	95.1%	4,231	2h 52m	6h 20m	69.2%
Total C1 peer group	79,740	11	23	93.9%	79,724	2h 21m	6h 15m	77.9%
C2 peer group: District group 2								
Ballina District Hospital	3,988	11**	26**	91.6%**	3,988	1h 55m	5h 59m	79.2%
Bateman's Bay District Hospital	4,270	9	24	93.6%	4,270	1h 9m	4h 38m	86.8%
Blue Mountains District Anzac Memorial Hospital	4,328	12	25	92.7%	4,317	2h 52m	6h 25m	77.7%
Casino and District Memorial Hospital	3,496	17	36	83.1%	3,493	1h 10m	4h 20m	88.6%
Cessnock District Hospital	4,268	10	20	97.8%	4,268	1h 21m	4h 23m	88.8%
Deniliquin Health Service	2,433	7**	26**	90.5%**	2,433	0h 54m	4h 2m	89.8%
Forbes District Hospital	1,789	10	31	90.0%	1,788	1h 18m	4h 20m	88.3%
Gunnedah District Hospital	1,906	8	20	94.4%	1,906	1h 25m	4h 10m	89.0%
Inverell District Hospital	2,131	6**	21**	92.7%**	2,131	1h 39m	4h 32m	87.4%
Kempsey Hospital	7,382	12	24	93.3%	7,380	1h 53m	5h 8m	84.3%
Kurri Kurri District Hospital	892	*	*	*	892	0h 37m	2h 55m	95.0%
Lithgow Health Service	2,955	9	22	94.6%	2,955	1h 27m	4h 32m	87.4%
Macksville District Hospital	3,863	13	26	92.9%	3,860	1h 32m	3h 52m	91.1%
Macleay District Hospital	3,135	11	28	90.3%	3,134	2h 4m	5h 9m	81.2%
Milton and Ulladulla Hospital	3,978	13	30	89.0%	3,978	1h 27m	4h 56m	85.6%
Moree District Hospital	1,968	2	13	90.7%	1,968	1h 12m	4h 51m	86.2%
Moruya District Hospital	2,793	13	29	89.4%	2,793	2h 5m	5h 24m	80.2%
Mudgee District Hospital	2,706	10	27	91.7%	2,706	1h 41m	4h 11m	89.2%
Muswellbrook District Hospital	2,519	7	19	96.3%	2,519	1h 39m	3h 57m	90.5%
Narrabri District Hospital	1,405	4	19	95.5%	1,405	1h 20m	3h 54m	90.9%
Queanbeyan Health Service	4,728	11**	20**	95.9%**	4,728	1h 56m	4h 27m	87.5%
Singleton District Hospital	2,894	5	17	90.1%	2,894	1h 33m	4h 4m	89.6%
Young Health Service	2,410	#	#	#	2,409	1h 1m	2h 55m	96.5%
Total C2 peer group	72,237	11	25	92.4%	72,215	1h 36m	4h 42m	86.6%
Other								
Total Other	47,643	9**	26**	89.3%**	47,632	1h 3m	3h 35m	92.3%

* Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from Peer totals.

** Use caution when interpreting these results - more than 30% of total records where transfer of care cannot be calculated.

† Comparisons should be made with caution - South East Regional Hospital replaced Bega District Hospital, which provided different services.

ED Transfer of care time is not currently available for this hospital.

Note: Emergency department activity includes 131 facilities for which electronic data are reported. These facilities account for approximately 95% of NSW emergency department activity.

Source: NSW Health, Health Information Exchange. Data extracted on 18 April 2017.

Appendix Table 4c: NSW Emergency department performance measures by peer group

Percentage of patients whose treatment started within clinically recommended timeframes by NSW hospitals and hospital peer groups, January to March 2017.

	Triage 2	Triage 3	Triage 4	Triage 5
New South Wales	66.1	70.2	77.9	93.1
A1 peer group: Principal referral				
Bankstown / Lidcombe Hospital	55.7	68.4	82.6	94.7
Concord Hospital	73.8	82.9	87.5	96.1
Gosford Hospital	78.8	66.8	70.5	93.3
John Hunter Hospital	74.3	62.7	71.3	84.4
Liverpool Hospital	68.2	81.4	90.9	98.8
Nepean Hospital	52.2	54.3	72.2	92.1
Prince of Wales Hospital	62.5	72.3	84.0	89.7
Royal North Shore Hospital	76.8	77.1	82.5	95.2
Royal Prince Alfred Hospital	49.7	58.7	72.2	90.8
St George Hospital	54.3	65.9	82.8	96.7
St Vincent's Hospital, Darlinghurst	83.7	71.3	77.7	91.1
Westmead Hospital	27.5	27.7	47.9	82.7
Wollongong Hospital	61.5	67.9	77.3	94.7
Total A1 peer group	58.9	66.1	76.8	91.7
A2 peer group: Paediatric specialist				
Sydney Children's Hospital	61.1	72.5	64.4	91
The Children's Hospital at Westmead	84.8	67.3	59.8	77
Total A2 peer group	74.5	69	61.9	85.3
A3 peer group: Ungrouped acute - tertiary referral				
Calvary Mater Newcastle	81.2	78.6	80.8	90.5
Sydney/Sydney Eye Hospital	73.1	72.2	83.8	96.1
Total A3 peer group	80.3	76.6	82.4	94.4

Appendix Table 4c: NSW Emergency department performance measures by peer group

Percentage of patients whose treatment started within clinically recommended timeframes by NSW hospitals and hospital peer groups, January to March 2017.

B peer group: Major				
Auburn Hospital	64.1	69.5	69.4	90.2
Blacktown Hospital	48	42.9	61.9	88.9
Campbelltown Hospital	76.7	78.3	76.1	86.7
Canterbury Hospital	72.8	72.8	76.9	92
Coffs Harbour Base Hospital	92.4	85.2	78.8	90.7
Dubbo Base Hospital	60.3	62.6	74.9	90.1
Fairfield Hospital	54.8	70.1	75.4	90
Hornsby and Ku-Ring-Gai Hospital	90.5	83.6	86.8	95.8
Lismore Base Hospital	84.4	75.1	72.2	88.5
Maitland Hospital	79.8	66.7	63.7	82.1
Manly District Hospital	88.9	88.6	87.9	97.6
Manning Base Hospital	88.1	71.7	72.8	89.9
Mona Vale and District Hospital	91.9	85.4	84.4	94.4
Orange Health Service	91.5	84.2	87.0	95.9
Port Macquarie Base Hospital	51.3	66.6	79.0	93.1
Shoalhaven District Memorial Hospital	44.9	52.2	71.4	94.9
Sutherland Hospital	38.2	56	80.3	94.6
Tamworth Base Hospital	72.6	66.7	67.9	85.8
The Tweed Hospital	80.9	77.3	85.6	96.8
Wagga Wagga Rural Referral Hospital	87.6	80.3	84.6	96.4
Wyong Hospital	75.4	69.5	82.6	97.3
Total B peer group	70.8	70.9	77.2	91.7
C1 peer group: District group 1				
Armidale and New England Hospital	59.7	56.6	67.4	94
Bathurst Base Hospital	97.4	80.8	88.0	95.4
Belmont Hospital	77.8	84.6	84.1	92.9
Bowral and District Hospital	65.4	74.3	83.6	93.5
Broken Hill Base Hospital	80.9	83.2	87.7	97.4
Goulburn Base Hospital	68.9	75.5	76.3	92.5
Grafton Base Hospital	62.7	66.4	76.0	93.8
Griffith Base Hospital	70.2	77.8	85.6	97.2
Hawkesbury District Health Services (public hospital services only)	62.6	83.4	89.7	96.9
Mount Druitt Hospital	55.7	56.7	66.6	88.1
Murwillumbah District Hospital	84.6	87.3	90.5	97.8
Ryde Hospital	89.6	88.5	89.8	97.6
Shellharbour Hospital	83.6	67.8	76.1	95
South East Regional Hospital**	63.7	65.8	65.2	80.5
Total C1 peer group	72.9	74.2	80.9	93.5

Appendix Table 4c: NSW Emergency department performance measures by peer group

Percentage of patients whose treatment started within clinically recommended timeframes by NSW hospitals and hospital peer groups, January to March 2017.

C2 peer group: District group 2				
Ballina District Hospital	71.3	79.4	85.6	93.5
Bateman's Bay District Hospital	66.1	66.9	74.9	90
Blue Mountains District Anzac Memorial Hospital	73.9	76.5	69.5	87.7
Casino and District Memorial Hospital	75.1	69.9	74.5	92.6
Cessnock District Hospital	76.3	70.9	75.2	94.5
Deniliquin Health Service	80.2	95.5	98.8	99.7
Forbes District Hospital	89.9	87.3	83.3	92.4
Gunnedah District Hospital	82.7	68.7	73.4	93.9
Inverell District Hospital	79.6	77.7	81.9	95.7
Kempsey Hospital	46.6	63.6	77.1	94.6
Kurri Kurri District Hospital	83.6	95.9	93.4	97
Lithgow Health Service	88.1	88	93.0	99.3
Macksville District Hospital	57.9	70.6	78.0	90
Maclean District Hospital	46.3	60.8	68.7	92.9
Milton and Ulladulla Hospital	64.2	67.2	82.3	98.3
Moree District Hospital	75	86.8	92.2	99
Moruya District Hospital	71.9	73.6	80.2	91.5
Mudgee District Hospital	53.6	67.6	76.4	92.8
Muswellbrook District Hospital	82.1	74.8	79.8	94.9
Narrabri District Hospital	96.8	90.6	94.5	98.9
Queanbeyan Health Service	76.3	73.5	82.2	94.3
Singleton District Hospital	65	57.2	66.6	93.5
Young Health Service	72.1	91.6	96.2	98.5
Total C2 peer group	68.1	73.3	79.7	94.3
Other				
Total Other	75	84.8	88.7	97

* Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from Peer totals.

** Comparisons should be made with caution – South East Regional Hospital replaced Bega District Hospital, which provided different services.

^^ Due to the implementation of a new electronic information system in this emergency department during the April to June 2016 quarter, the data for this hospital are not considered reliable enough to display.

Source: NSW Health, Health Information Exchange. Data extracted on 18 April 2017.