

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		5,776	5,626	150	2.7%
All ED presentations		17,424	16,006	1,418	8.9%
Emergency presentations		17,150	15,714	1,436	9.1%
Triage category	T1: Resuscitation	119	164	-45	-27.4%
	T2: Emergency	2,211	2,089	122	5.8%
	T3: Urgent	7,035	6,629	406	6.1%
	T4: Semi-urgent	7,036	6,186	850	13.7%
	T5: Non-urgent	749	646	103	15.9%
Admissions to hospital from EDs		6,902	6,170	732	11.9%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		13,775	**		
	All acute episodes	13,236	**		
	Overnight	8,053	**		
	Same-day	5,183	**		
	Non-acute	347	**		
	Mental health	192	**		
Average length of stay (days)	Acute	3.1	**		
	Acute overnight episodes	4.4	**		
	Non-acute	7.1	**		
	Mental health	15.2	**		
Hospital bed days	All bed days	46,280	**		
	Acute	40,895	**		
	Non-acute	2,468	**		
	Mental health	2,917	**		
Babies born in Wollongong Hospital		662	629	33	5.2%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		1,592	1,648	-56	-3.4%
Urgency category	Urgent	539	565	-26	-4.6%
	Semi-urgent	469	511	-42	-8.2%
	Non-urgent	453	399	54	13.5%
Patients on waiting list ready for elective surgery at the end of quarter		2,393	2,044	349	17.1%
Urgency category	Urgent	95	86	9	10.5%
	Semi-urgent	477	342	135	39.5%
	Non-urgent	1,821	1,616	205	12.7%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	9m	0m
		90th percentile time to treatment	24m	23m	1m
		% started treatment on time	61.2%	61.5%	-0.3 percentage points
	T3: Urgent	Median time to treatment	22m	23m	-1m
		90th percentile time to treatment	1h 09m	1h 13m	-4m
		% started treatment on time	69%	67.9%	1.1 percentage points
	T4: Semi-urgent	Median time to treatment	23m	26m	-3m
		90th percentile time to treatment	1h 38m	1h 41m	-3m
		% started treatment on time	79.4%	77.3%	2.1 percentage points
	T5: Non-urgent	Median time to treatment	21m	26m	-5m
90th percentile time to treatment		1h 34m	1h 41m	-7m	
% started treatment on time		94.1%	94.6%	-0.5 percentage points	
Patients starting treatment on time %			73.2%	71.7%	1.5 percentage points
Median time to leave the ED			3h 12m	3h 26m	-14m
90th percentile time to leave the ED			7h 48m	11h 07m	-199m
Patients leaving the ED within four hours of presentation			72.2%	63.9%	8.3 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	11m	-1m
	90th percentile transfer of care time (minutes)		22m	27m	-5m
	Percent on target		95.9%	92.2%	3.7 percentage points
Elective surgery performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	9 days	8 days	1 days
		90th percentile	27 days	27 days	0 days
	Semi-urgent	Median	65 days	57 days	8 days
		90th percentile	119 days	89 days	30 days
	Non-urgent	Median	345 days	352 days	-7 days
		90th percentile	398 days	364 days	34 days
Elective surgery procedures performed on time	All procedures		88.3%	96.2%	-7.9 percentage points
	Urgent		100%	99.8%	0.2 percentage points
	Semi-urgent		84.6%	93.7%	-9.1 percentage points
	Non-urgent		78.1%	94.2%	-16.1 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed