## Healthcare Quarterly

## Prince of Wales Hospital



| Emergency departr   | nent activity            | Jan-Mar 2018   | Jan-Mar 2017 | Difference | % change |
|---|--------------------------|----------------|--------------|------------|----------|
| All arrivals at ED by ambulance   |                          | 4,098          | 3,804        | 294        | 7.7%     |
| All ED presentations  |                          | 15,877         | 15,061       | 816        | 5.4%     |
| Emergency presentations   |                          | 14,895         | 14,171       | 724        | 5.1%     |
|   | T1: Resuscitation        | 257            | 181          | 76         | 42.0%    |
|   | T2: Emergency            | 1,462          | 1,201        | 261        | 21.7%    |
| Triage category   | y T3: Urgent             | 7,916          | 6,872        | 1,044      | 15.2%    |
|   | T4: Semi-urgent          | 4,702          | 5,342        | -640       | -12.0    |
|   | T5: Non-urgent           | 558            | 575          | -17        | -3.09    |
| Admissions to hospital  | from EDs                 | 5,231          | 5,323        | -92        | -1.79    |
| Admitted patient activity   |                          | Jan-Mar 2018   | Jan-Mar 2017 | Difference | % chang  |
| All admitted patient episodes   |                          | 11,672         | **           |            |          |
|   | All acute episodes       | 10,994         | **           |            |          |
|   | Overnight                | E 214          | **           |            |          |
|   | Overnight<br>Same-day    | 5,314<br>5,680 | **           |            |          |
|   | -                        |                |              |            |          |
|   | Non-acute                | 332            | **           |            |          |
|   | Mental health            | 346            | **           |            |          |
| Average length of stay<br>(days)  | Acute                    | 3.0            | **           |            |          |
|   | Acute overnight episodes | 5.2            | **           |            |          |
|   | Non-acute                | 16.2           | **           |            |          |
|   | Mental health            | 22.9           | **           |            |          |
|   | All bed days             | 46,522         | **           |            |          |
|   | Acute                    | 33,219         | **           |            |          |
| Hospital bed days   | Non-acute                | 5,369          | **           |            |          |
|   | Mental health            | 7,934          | **           |            |          |
| Babies born in Prince of Wales Hospital                                   |                          | <5             | <5           |            |          |
| Elective surgery activity   |                          | Jan-Mar 2018   | Jan-Mar 2017 | Difference | % chang  |
| Elective surgery procedures performed                                     |                          | 1,227          | 1,208        | 19         | 1.69     |
| Elective surgery proceed  | -                        |                |              |            | -0.4     |
| Urgency   | Urgent                   | 270            | 271          | -1         |          |
| category  | Semi-urgent              | 505            | 537          | -32        | -6.0     |
|   | Non-urgent               | 435            | 374          | 61         | 16.3     |
| Patients on waiting list ready for elective surgery at the end of quarter |                          | 1,908          | 2,016        | -108       | -5.4     |
| Urgency<br>category   | Urgent                   | 52             | 59           | -7         | -11.9    |
|   | Semi-urgent              | 360            | 396          | -36        | -9.1     |
|   | Non-urgent               | 1,496          | 1,561        | -65        | -4.2     |
|   | Non-argent               | 1,430          | 1,001        | -00        | -4.2     |

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

 $(\ensuremath{^*})$  Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

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| Emergency department performance                          |   |                                   | Jan-Mar 2018 | Jan-Mar 2017 | Difference             |  |
|---|---|-----------------------------------|--------------|--------------|------------------------|--|
|   |   | Median time to treatment          | 10m          | 8m           | 2m                     |  |
| Time to treatment by<br>triage category                   | T2: Emergency                                   | 90th percentile time to treatment | 27m          | 23m          | 4m                     |  |
|   |   | % started treatment on time       | 53.3%        | 62.5%        | -9.2 percentage points |  |
|   |   | Median time to treatment          | 21m          | 20m          | 1m                     |  |
|   | T3: Urgent                                      | 90th percentile time to treatment | 1h 12m       | 1h 00m       | 12m                    |  |
|   |   | % started treatment on time       | 67.5%        | 72.3%        | -4.8 percentage points |  |
|   |   | Median time to treatment          | 20m          | 18m          | 2m                     |  |
|   | T4: Semi-urgent                                 | 90th percentile time to treatment | 1h 33m       | 1h 28m       | 5m                     |  |
|   |   | % started treatment on time       | 81.3%        | 84%          | -2.7 percentage points |  |
|   |   | Median time to treatment          | 27m          | 19m          | 8m                     |  |
|   | T5: Non-urgent                                  | 90th percentile time to treatment | 1h 55m       | 2h 02m       | -7m                    |  |
|   |   | % started treatment on time       | 92.2%        | 89.7%        | 2.5 percentage points  |  |
| Patients starting treatment on time %                     |   |                                   | 71.2%        | 76.5%        | -5.3 percentage points |  |
| Median time to leave the ED                               |   |                                   | 3h 04m       | 3h 10m       | -6m                    |  |
| 90th percentile time to leave the ED                      |   |                                   | 6h 28m       | 6h 32m       | -4m                    |  |
| Patients leaving the ED within four hours of presentation |   |                                   | 73.0%        | 71.4%        | 1.6 percentage points  |  |
| Transfer of care  | Median transfer of care time (minutes)          |                                   | 10m          | 10m          | 0m                     |  |
|   | 90th percentile transfer of care time (minutes) |                                   | 27m          | 22m          | 5m                     |  |
|   | Percent on target                               |                                   | 91.5%        | 94.2%        | -2.7 percentage points |  |
| Elective surgery  | perfomance                                      |                                   | Jan-Mar 2018 | Jan-Mar 2017 | Difference             |  |
| Waiting time (days)                                       | Urgent  | Median                            | 12 days      | 11 days      | 1 days                 |  |
|   |   | 90th percentile                   | 25 days      | 26 days      | -1 days                |  |
|   |   | Median                            | 53 days      | 42 days      | 11 days                |  |
|   | Semi-urgent                                     | 90th percentile                   | 95 days      | 90 days      | 5 days                 |  |
|   |   | Median                            | 267 days     | 251 days     | 16 days                |  |
|   | Non-urgent                                      | 90th percentile                   | 363 days     | 371 days     | -8 days                |  |
| Elective surgery<br>procedures<br>performed on time       | All procedures                                  |                                   | 92.6%        | 92.1%        | 0.5 percentage points  |  |
|   | Urgent  | Urgent                            |              | 100%         | 0.0 percentage points  |  |
|   | Semi-urgent                                     |                                   | 87.9%        | 90.7%        | -2.8 percentage points |  |
|   | Non-urgent                                      | Non-urgent                        |              | 88.5%        | 5.1 percentage points  |  |
|   |   |                                   |              |              |                        |  |

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed