

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		373	352	21	6.0%
All ED presentations		1,720	1,863	-143	-7.7%
Emergency presentations		1,675	1,796	-121	-6.7%
Triage category	T1: Resuscitation	11	6	5	83.3%
	T2: Emergency	230	167	63	37.7%
	T3: Urgent	437	454	-17	-3.7%
	T4: Semi-urgent	748	861	-113	-13.1%
	T5: Non-urgent	249	308	-59	-19.2%
Admissions to hospital from EDs		372	314	58	18.5%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		830	**		
	All acute episodes	805	**		
	Overnight	448	**		
	Same-day	357	**		
	Non-acute	25	**		
	Mental health	0	**		
Average length of stay (days)	Acute	2.2	**		
	Acute overnight episodes	3.2	**		
	Non-acute	7.2	**		
	Mental health	n/a	**		
Hospital bed days	All bed days	1,949	**		
	Acute	1,769	**		
	Non-acute	180	**		
	Mental health	0	**		
Babies born in Cowra Health Service		25	39	-14	-35.9%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		122	100	22	22.0%
Urgency category	Urgent	17	15	2	13.3%
	Semi-urgent	44	25	19	76.0%
	Non-urgent	61	60	1	1.7%
Patients on waiting list ready for elective surgery at the end of quarter		200	170	30	17.6%
Urgency category	Urgent	5	<5		
	Semi-urgent	28	34	-6	-17.6%
	Non-urgent	167	136	31	22.8%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	6m	1m
		90th percentile time to treatment	28m	17m	11m
		% started treatment on time	62.7%	82.7%	-20.0 percentage points
	T3: Urgent	Median time to treatment	11m	8m	3m
		90th percentile time to treatment	45m	31m	14m
		% started treatment on time	82.8%	89.9%	-7.1 percentage points
	T4: Semi-urgent	Median time to treatment	12m	8m	4m
		90th percentile time to treatment	54m	25m	29m
		% started treatment on time	92.2%	96.4%	-4.2 percentage points
	T5: Non-urgent	Median time to treatment	12m	7m	5m
		90th percentile time to treatment	53m	45m	8m
		% started treatment on time	96.7%	98.2%	-1.5 percentage points
Patients starting treatment on time %			86.0%	93.7%	-7.7 percentage points
Median time to leave the ED			1h 46m	1h 48m	-2m
90th percentile time to leave the ED			4h 41m	4h 40m	1m
Patients leaving the ED within four hours of presentation			86.2%	85.5%	0.7 percentage points
Transfer of care	Median transfer of care time (minutes)		13m**	19m	-6m
	90th percentile transfer of care time (minutes)		39m**	76m	-37m
	Percent on target		82.9%**	66.9%	16.0 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	19 days	19 days	0 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	54 days	71 days	-17 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	302 days	288 days	14 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed