

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		6,671	6,273	398	6.3%
All ED presentations		19,670	19,221	449	2.3%
Emergency presentations		19,540	19,047	493	2.6%
Triage category	T1: Resuscitation	488	468	20	4.3%
	T2: Emergency	6,061	5,848	213	3.6%
	T3: Urgent	7,144	6,860	284	4.1%
	T4: Semi-urgent	4,519	4,535	-16	-0.4%
	T5: Non-urgent	1,328	1,336	-8	-0.6%
Admissions to hospital from EDs		8,229	7,840	389	5.0%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		25,461	**		
	All acute episodes	24,655	**		
	Overnight	11,077	**		
	Same-day	13,578	**		
	Non-acute	542	**		
	Mental health	264	**		
Average length of stay (days)	Acute	2.7	**		
	Acute overnight episodes	4.8	**		
	Non-acute	10.0	**		
	Mental health	9.7	**		
Hospital bed days	All bed days	75,262	**		
	Acute	67,265	**		
	Non-acute	5,432	**		
	Mental health	2,565	**		
Babies born in Westmead Hospital		1,391	1,450	-59	-4.1%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		2,420	2,199	221	10.1%
Urgency category	Urgent	753	722	31	4.3%
	Semi-urgent	800	674	126	18.7%
	Non-urgent	733	721	12	1.7%
Patients on waiting list ready for elective surgery at the end of quarter		3,205	2,514	691	27.5%
Urgency category	Urgent	105	122	-17	-13.9%
	Semi-urgent	569	465	104	22.4%
	Non-urgent	2,531	1,927	604	31.3%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	10m	22m	-12m
		90th percentile time to treatment	38m	1h 50m	-72m
		% started treatment on time	56.5%	27.5%	29.0 percentage points
	T3: Urgent	Median time to treatment	28m	1h02m	-34m
		90th percentile time to treatment	1h 36m	3h 02m	-86m
		% started treatment on time	58%	27.7%	30.3 percentage points
	T4: Semi-urgent	Median time to treatment	39m	1h03m	-24m
		90th percentile time to treatment	1h 55m	2h 57m	-62m
		% started treatment on time	69.5%	47.9%	21.6 percentage points
	T5: Non-urgent	Median time to treatment	39m	53m	-14m
		90th percentile time to treatment	2h 08m	2h 26m	-18m
		% started treatment on time	87.8%	82.7%	5.1 percentage points
Patients starting treatment on time %			62.1%	35.8%	26.3 percentage points
Median time to leave the ED			3h 21m	3h 57m	-36m
90th percentile time to leave the ED			9h 50m	13h 40m	-230m
Patients leaving the ED within four hours of presentation			64.6%	51.1%	13.5 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	13m	-1m
	90th percentile transfer of care time (minutes)		23m	28m	-5m
	Percent on target		95.8%	91.0%	4.8 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	9 days	8 days	1 days
		90th percentile	24 days	24 days	0 days
	Semi-urgent	Median	45 days	40 days	5 days
		90th percentile	85 days	85 days	0 days
	Non-urgent	Median	174 days	140 days	34 days
		90th percentile	344 days	336 days	8 days
Elective surgery procedures performed on time	All procedures		96.2%	97.3%	-1.1 percentage points
	Urgent		99.7%	100%	-0.3 percentage points
	Semi-urgent		95.3%	95%	0.3 percentage points
	Non-urgent		93.7%	96.7%	-3.0 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed