

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	1,599	2,338	-739	-31.6%	
ED Attendances	14,378	25,917	-11,539	-44.5%	
Emergency presentations	14,256	25,695	-11,439	-44.5%	
Emergency presentation by triage category	T1: Resuscitation	235	162	73	45.1%
	T2: Emergency	1,329	1,104	225	20.4%
	T3: Urgent	4,190	6,782	-2,592	-38.2%
	T4: Semi-urgent	8,238	17,425	-9,187	-52.7%
	T5: Non-urgent	264	222	42	18.9%
Admissions to hospital from EDs	3,838	5,640	-1,802	-32.0%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	8m
	T2: Emergency 90th percentile time to treatment	22m	23m	-1m	21m
	% started treatment on time	67.5%	59.6%	7.9 percentage points	68.5%
	Median time to treatment	14m	19m	-5m	15m
	T3: Urgent 90th percentile time to treatment	34m	50m	-16m	45m
	% started treatment on time	87.9%	74.3%	13.6 percentage points	80.7%
	Median time to treatment	18m	41m	-23m	18m
	T4: Semi-urgent 90th percentile time to treatment	57m	2h 24m	-87m	1h 06m
	% started treatment on time	91.1%	62.4%	28.7 percentage points	88.3%
	Median time to treatment	21m	58m	-37m	11m
	T5: Non-urgent 90th percentile time to treatment	1h 00m	2h 35m	-95m	52m
	% started treatment on time	98%	79.7%	18.3 percentage points	98.5%
Patients starting treatment on time %	88.0%	65.8%	22.2 percentage points	84.2%	
Median time to leave the ED	2h 21m	2h 55m	-34m	2h 27m	
90th percentile time to leave the ED	5h 09m	6h 32m	-83m	6h 42m	
Patients leaving the ED within four hours of presentation	82.1%	71.2%	10.9 percentage points	75.3%	
Transfer of care	Median transfer of care time (minutes)	10m	13m	-3m	11m
	90th percentile transfer of care time (minutes)	19m	24m	-5m	24m
	Percent on target	97.2%	93.6%	3.6 percentage points	93.2%

Notes: For A2 peer group, 2.3% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	1,669	2,137	-468	-21.9%
Urgency category				
Urgent	603	586	17	2.9%
Semi-urgent	497	683	-186	-27.2%
Non-urgent	553	835	-282	-33.8%
Patients on waiting list ready for elective surgery at the end of quarter	2,916	2,812	104	3.7%
Urgency category				
Urgent	71	83	-12	-14.5%
Semi-urgent	506	517	-11	-2.1%
Non-urgent	2,339	2,212	127	5.7%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	5 days	6 days	-1 days	10 days
		90th percentile	18 days	20 days	-2 days	24 days
	Semi-urgent	Median	51 days	40 days	11 days	50 days
		90th percentile	113 days	78 days	35 days	111 days
	Non-urgent	Median	215 days	189 days	26 days	301 days
		90th percentile	398 days	368 days	30 days	420 days
Elective surgery procedures performed on time	All procedures	88.7%	95.6%	-6.9 percentage points	84.7%	
	Urgent	100%	99.8%	0.2 percentage points	99.6%	
	Semi-urgent	78.9%	100%	-21.1 percentage points	81.2%	
	Non-urgent	85.2%	89.1%	-3.9 percentage points	68.2%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	10,465	13,610	-3,145	-23.1%
	Acute	10,223	13,358	-3,135	-23.5%
	Acute Overnight	4,961	6,971	-2,010	-28.8%
	Acute Same Day	5,262	6,387	-1,125	-17.6%
	Non-acute	121	146	-25	-17.1%
	Mental health	121	106	15	14.2%
Average length of stay (days)	Acute	3.0	2.8		
	Acute Overnight	5.1	4.5		
	Non-acute	7.0	6.2		
	Mental health	13.0	15.7		
Hospital bed days	All bed days	33,002	40,562	-7,560	-18.6%
	Acute	30,586	37,992	-7,406	-19.5%
	Non-acute	844	908	-64	-7.0%
	Mental health	1,572	1,662	-90	-5.4%
Babies born in Paediatric specialist public hospitals	<5	<5			

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(n/a) not applicable

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