

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	1,009	952	57	6.0%	
ED Attendances	4,035	4,533	-498	-11.0%	
Emergency presentations	3,840	4,375	-535	-12.2%	
Emergency presentation by triage category	T1: Resuscitation	14	8	6	75.0%
	T2: Emergency	212	187	25	13.4%
	T3: Urgent	772	962	-190	-19.8%
	T4: Semi-urgent	2,248	2,749	-501	-18.2%
	T5: Non-urgent	594	469	125	26.7%
Admissions to hospital from EDs	821	937	-116	-12.4%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	10m	11m	-1m	9m
	T2: Emergency 90th percentile time to treatment	43m	59m	-16m	22m
	% started treatment on time	52.9%	47.8%	5.1 percentage points	65.4%
	Median time to treatment	26m	32m	-6m	18m
	T3: Urgent 90th percentile time to treatment	1h 15m	1h 52m	-37m	57m
	% started treatment on time	60.2%	48.7%	11.5 percentage points	75.2%
	Median time to treatment	36m	53m	-17m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 58m	2h 57m	-59m	1h 30m
	% started treatment on time	70.9%	54.4%	16.5 percentage points	82.0%
T5: Non-urgent	Median time to treatment	23m	45m	-22m	21m
	90th percentile time to treatment	1h 43m	2h 49m	-66m	1h 30m
	% started treatment on time	93.2%	81.9%	11.3 percentage points	94.6%
Patients starting treatment on time %	71.0%	55.4%	15.6 percentage points	78.3%	
Median time to leave the ED	2h 07m	2h 28m	-21m	2h 25m	
90th percentile time to leave the ED	5h 22m	5h 55m	-33m	6h 24m	
Patients leaving the ED within four hours of presentation	79.2%	74.4%	4.8 percentage points	76.2%	
Transfer of care	Median transfer of care time (minutes)	6m	6m**	0m	11m
	90th percentile transfer of care time (minutes)	29m	43m**	-14m	25m
	Percent on target	90.5%	85.7%**	4.8 percentage points	93.4%

\*\* Caution - Transfer of care could not be calculated for more than 30% of records

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

### Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
<b>Elective surgery procedures performed</b>	425	383	42	11.0%
<b>Urgency category</b>				
Urgent	60	49	11	22.4%
Semi-urgent	136	129	7	5.4%
Non-urgent	226	197	29	14.7%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	850	706	144	20.4%
<b>Urgency category</b>				
Urgent	14	13	1	7.7%
Semi-urgent	156	87	69	79.3%
Non-urgent	680	606	74	12.2%

### Elective surgery performance


		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	19 days	23 days	-4 days	15 days
		90th percentile	(*)	(*)		28 days
	Semi-urgent	Median	57 days	71 days	-14 days	56 days
		90th percentile	89 days	87 days	2 days	95 days
	Non-urgent	Median	331 days	292 days	39 days	344 days
		90th percentile	442 days	356 days	86 days	426 days
<b>Elective surgery procedures performed on time</b>	All procedures	75.8%	99.7%	-23.9 percentage points	79.9%	
	Urgent	100%	100%	0.0 percentage points	99.6%	
	Semi-urgent	90.4%	100%	-9.6 percentage points	88.5%	
	Non-urgent	60.6%	99.5%	-38.9 percentage points	68.3%	

### Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	2,647	2,714	-67	-2.5%
	Acute	2,516	2,592	-76	-2.9%
	Acute Overnight	1,249	1,391	-142	-10.2%
	Acute Same Day	1,267	1,201	66	5.5%
	Non-acute	45	41	4	9.8%
	Mental health	86	81	5	6.2%
<b>Average length of stay (days)</b>	Acute	2.4	2.6	-0.2	
	Acute Overnight	3.9	4.0	-0.1	
	Non-acute	13.9	14.7	-0.8	
	Mental health	4.5	5.6	-1.1	
<b>Hospital bed days</b>	All bed days	7,118	7,782	-664	-8.5%
	Acute	6,102	6,721	-619	-9.2%
	Non-acute	627	604	23	3.8%
	Mental health	389	457	-68	-14.9%

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(n/a) not applicable

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