

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	2,576	2,622	-46	-1.8%	
ED Attendances	7,798	8,470	-672	-7.9%	
Emergency presentations	7,653	8,331	-678	-8.1%	
Emergency presentation by triage category	T1: Resuscitation	48	56	-8	-14.3%
	T2: Emergency	1,346	1,457	-111	-7.6%
	T3: Urgent	2,358	2,620	-262	-10.0%
	T4: Semi-urgent	2,679	2,941	-262	-8.9%
	T5: Non-urgent	1,222	1,257	-35	-2.8%
Admissions to hospital from EDs	1,931	1,976	-45	-2.3%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	15m	10m	5m	21m
	% started treatment on time	86.1%	93%	-6.9 percentage points	70.9%
	Median time to treatment	18m	20m	-2m	18m
	T3: Urgent 90th percentile time to treatment	1h 21m	1h 08m	13m	58m
	% started treatment on time	77.4%	84.9%	-7.5 percentage points	74.9%
	Median time to treatment	22m	33m	-11m	23m
	T4: Semi-urgent 90th percentile time to treatment	1h 51m	1h 43m	8m	1h 26m
	% started treatment on time	80.9%	85.6%	-4.7 percentage points	82.5%
	Median time to treatment	22m	30m	-8m	5m
	T5: Non-urgent 90th percentile time to treatment	1h 41m	1h 55m	-14m	50m
	% started treatment on time	94.4%	93.8%	0.6 percentage points	97.8%
Patients starting treatment on time %	82.8%	87.9%	-5.1 percentage points	81.4%	
Median time to leave the ED	3h 12m	3h 28m	-16m	2h 42m	
90th percentile time to leave the ED	7h 15m	7h 55m	-40m	7h 43m	
Patients leaving the ED within four hours of presentation	69.0%	60.4%	8.6 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	5m	6m	-1m	11m
	90th percentile transfer of care time (minutes)	27m	38m	-11m	30m
	Percent on target	91.1%	86.4%	4.7 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

		Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed		525	622	-97	-15.6%
Urgency category	Urgent	79	93	-14	-15.1%
	Semi-urgent	172	184	-12	-6.5%
	Non-urgent	248	316	-68	-21.5%
Patients on waiting list ready for elective surgery at the end of quarter		1,810	1,376	434	31.5%
Urgency category	Urgent	24	18	6	33.3%
	Semi-urgent	279	137	142	103.6%
	Non-urgent	1,507	1,221	286	23.4%

Elective surgery performance


			Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	21 days	21 days	0 days	15 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	85 days	54 days	31 days	58 days
		90th percentile	194 days	83 days	111 days	120 days
	Non-urgent	Median	427 days	278 days	149 days	352 days
		90th percentile	468 days	348 days	120 days	445 days
Elective surgery procedures performed on time	All procedures		48.5%	100%	-51.5 percentage points	74.1%
	Urgent		100%	100%	0.0 percentage points	99.7%
	Semi-urgent		54.1%	100%	-45.9 percentage points	81.4%
	Non-urgent		28.2%	100%	-71.8 percentage points	58.1%

Admitted patient activity

		Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Episodes	All episodes	5,632	5,842	-210	-3.6%
	Acute	5,431	5,652	-221	-3.9%
	Acute Overnight	2,418	2,518	-100	-4.0%
	Acute Same Day	3,013	3,134	-121	-3.9%
	Non-acute	106	81	25	30.9%
	Mental health	95	109	-14	-12.8%
Average length of stay (days)	Acute	2.5	2.4	0.1	
	Acute Overnight	4.3	4.1	0.2	
	Non-acute	5.6	6.8	-1.2	
	Mental health	10.3	8.6	1.7	
Hospital bed days	All bed days	14,899	15,026	-127	-0.8%
	Acute	13,318	13,535	-217	-1.6%
	Non-acute	598	551	47	8.5%
	Mental health	983	940	43	4.6%

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(n/a) not applicable

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