

Emergency department activity

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | % change | |
|---|-------------------|--------------|------------|----------|--------|
| All arrivals at ED by ambulance | 1,472 | 1,789 | -317 | -17.7% | |
| ED Attendances | 7,633 | 10,252 | -2,619 | -25.5% | |
| Emergency presentations | 7,612 | 10,174 | -2,562 | -25.2% | |
| Emergency presentation by triage category | T1: Resuscitation | 28 | 38 | -10 | -26.3% |
| | T2: Emergency | 1,577 | 1,814 | -237 | -13.1% |
| | T3: Urgent | 2,723 | 3,817 | -1,094 | -28.7% |
| | T4: Semi-urgent | 2,606 | 3,693 | -1,087 | -29.4% |
| | T5: Non-urgent | 678 | 812 | -134 | -16.5% |
| Admissions to hospital from EDs | 1,277 | 1,393 | -116 | -8.3% | |

Emergency department performance

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | Peer group results | |
|---|---|--------------|------------------------|------------------------|--------|
| Time to treatment by triage category | Median time to treatment | 9m | 13m | -4m | 9m |
| | T2: Emergency 90th percentile time to treatment | 20m | 34m | -14m | 22m |
| | % started treatment on time | 59% | 40.2% | 18.8 percentage points | 65.4% |
| | Median time to treatment | 19m | 32m | -13m | 18m |
| | T3: Urgent 90th percentile time to treatment | 48m | 2h 06m | -78m | 57m |
| | % started treatment on time | 78.9% | 48.3% | 30.6 percentage points | 75.2% |
| | Median time to treatment | 22m | 47m | -25m | 21m |
| | T4: Semi-urgent 90th percentile time to treatment | 1h 10m | 2h 22m | -72m | 1h 30m |
| | % started treatment on time | 87.5% | 63.3% | 24.2 percentage points | 82.0% |
| | Median time to treatment | 21m | 36m | -15m | 21m |
| | T5: Non-urgent 90th percentile time to treatment | 1h 18m | 2h 18m | -60m | 1h 30m |
| | % started treatment on time | 97.2% | 86.6% | 10.6 percentage points | 94.6% |
| Patients starting treatment on time % | 79.2% | 54.9% | 24.3 percentage points | 78.3% | |
| Median time to leave the ED | 2h 55m | 3h 30m | -35m | 2h 25m | |
| 90th percentile time to leave the ED | 7h 45m | 10h 38m | -173m | 6h 24m | |
| Patients leaving the ED within four hours of presentation | 76.3% | 65.1% | 11.2 percentage points | 76.2% | |
| Transfer of care | Median transfer of care time (minutes) | 13m | 16m | -3m | 11m |
| | 90th percentile transfer of care time (minutes) | 21m | 32m | -11m | 25m |
| | Percent on target | 96.8% | 87.9% | 8.9 percentage points | 93.4% |

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | % change |
|--|--------------|--------------|------------|----------|
| Elective surgery procedures performed | 686 | 703 | -17 | -2.4% |
| Urgency category | | | | |
| Urgent | 80 | 85 | -5 | -5.9% |
| Semi-urgent | 242 | 233 | 9 | 3.9% |
| Non-urgent | 358 | 377 | -19 | -5.0% |
| Patients on waiting list ready for elective surgery at the end of quarter | 1,276 | 1,069 | 207 | 19.4% |
| Urgency category | | | | |
| Urgent | 12 | 19 | -7 | -36.8% |
| Semi-urgent | 189 | 230 | -41 | -17.8% |
| Non-urgent | 1,075 | 820 | 255 | 31.1% |

Elective surgery performance

| | | Jul-Sep 2020 | Jul-Sep 2019 | Difference | Peer group results | |
|--|----------------|-----------------|--------------|-------------------------|--------------------|----------|
| Waiting time (days) | Urgent | Median | 11 days | 14 days | -3 days | 15 days |
| | | 90th percentile | (*) | (*) | | 28 days |
| | Semi-urgent | Median | 47 days | 36 days | 11 days | 56 days |
| | | 90th percentile | 91 days | 76 days | 15 days | 95 days |
| | Non-urgent | Median | 319 days | 140 days | 179 days | 344 days |
| | | 90th percentile | 391 days | 319 days | 72 days | 426 days |
| Elective surgery procedures performed on time | All procedures | 86.3% | 100% | -13.7 percentage points | 79.9% | |
| | Urgent | 100% | 100% | 0.0 percentage points | 99.6% | |
| | Semi-urgent | 89.7% | 100% | -10.3 percentage points | 88.5% | |
| | Non-urgent | 81% | 100% | -19.0 percentage points | 68.3% | |

Admitted patient activity

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | % change | |
|--------------------------------------|-----------------|--------------|------------|----------|--------|
| Episodes | All episodes | 3,122 | 3,021 | 101 | 3.3% |
| | Acute | 2,780 | 2,654 | 126 | 4.7% |
| | Acute Overnight | 1,081 | 1,297 | -216 | -16.7% |
| | Acute Same Day | 1,699 | 1,357 | 342 | 25.2% |
| | Non-acute | 342 | 367 | -25 | -6.8% |
| | Mental health | 0 | 0 | | |
| Average length of stay (days) | Acute | 1.5 | 1.8 | -0.3 | |
| | Acute Overnight | 2.2 | 2.6 | -0.4 | |
| | Non-acute | 15.7 | 17.5 | -1.8 | |
| | Mental health | n/a | n/a | | |
| Hospital bed days | All bed days | 9,415 | 11,209 | -1,794 | -16.0% |
| | Acute | 4,046 | 4,776 | -730 | -15.3% |
| | Non-acute | 5,369 | 6,433 | -1,064 | -16.5% |
| | Mental health | 0 | 0 | 0 | |

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(n/a) not applicable

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