Appendix 1: ED time performance measures by local health district

Appendix table 1a: Waiting times to treatment (minutes) for NSW emergency departments, by local health district, October to December 2013

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment
New South Wales								
Total **New South Wales**	8	31	20	98	27	142	25	141
Central Coast Local Health District (CCLHD)								
Gosford Hospital	6	32	22	100	39	166	38	184
Wyong Hospital	8	54	22	118	33	151	33	150
Total **CCLHD**	7	42	22	108	36	159	34	160
Far West Local Health District (FWLHD)								
Broken Hill Base Hospital	10	36	24	90	35	122	38	150
Total **FWLHD**	10	36	24	90	35	122	38	150
Hunter New England Local Health District (HNELHD)								
Armidale and New England Hospital	7	40	18	69	25	107	20	123
Belmont Hospital	9	29	20	88	26	130	29	135
Calvary Mater Newcastle	7	30	20	86	29	135	28	152
Cessnock District Hospital	8	30	23	83	36	135	39	132
Gunnedah District Hospital	5	*	13	70	30	128	20	128
Inverell District Hospital	3	35	10	65	30	118	30	125
John Hunter Hospital	7	27	20	95	28	132	34	144
Kurri Kurri District Hospital	3	*	19	99	20	118	13	115
Maitland Hospital	8	38	25	124	46	179	55	185
Manning Base Hospital	7	11	20	124	31	172	29	165
Moree District Hospital	0	10	3	33	4	46	5	*
Muswellbrook District Hospital	5	50	15	98	23	103	20	100
Narrabri District Hospital	5	*	7	40	15	60	14	71
Singleton District Hospital	9	24	23	88	33	119	34	112
Tamworth Base Hospital	7	32	20	95	32	166	37	166
Other **HNELHD**	5	30	10	60	15	100	9	85
Total **HNELHD**	7	30	19	94	28	139	26	143
Illawarra Shoalhaven Local Health District (ISLHD)								
Bulli District Hospital	9	*	15	64	18	77	18	78
Milton and Ulladulla Hospital	6	31	18	74	29	108	32	118
Shellharbour Hospital	9	33	25	120	31	178	26	157
Shoalhaven and District Memorial Hospital	11	41	29	149	38	210	30	181
Wollongong Hospital	10	33	27	116	35	179	30	161
Total **ISLHD**	9	34	26	121	32	177	28	163

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment
Mid North Coast Local Health District (MNCLHD)								
Coffs Harbour Base Hospital	7	13	16	59	21	116	20	126
Kempsey Hospital	9	37	20	80	22	108	20	95
Port Macquarie Base Hospital	9	32	18	71	20	106	21	123
Total **MNCLHD**	8	27	17	70	21	111	20	120
Murrumbidgee Local Health District (MLHD)								
Griffith Base Hospital	4	30	14	91	20	147	19	153
Wagga Wagga Base Hospital	6	17	15	75	16	119	9	95
Total **MLHD**	5	21	15	80	17	130	11	107
Nepean Blue Mountains Local Health District (NBMLHD)								
Blue Mountains District Anzac Memorial Hospital	6	25	16	97	30	182	36	192
Hawkesbury District Health Service	11	27	17	58	20	108	22	144
Lithgow Health Service	5	38	14	73	14	83	12	107
Nepean Hospital	6	38	18	107	18	100	19	133
Total **NBMLHD**	7	36	17	93	19	121	19	141
Northern NSW Local Health District (NNSWLHD)								
Ballina District Hospital	7	46	20	94	24	165	25	178
Casino and District Memorial Hospital	5	26	20	109	37	162	28	133
Grafton Base Hospital	9	45	20	91	31	126	34	167
Lismore Base Hospital	6	25	23	116	43	180	48	195
Maclean District Hospital	9	47	25	95	32	153	35	198
Murwillumbah District Hospital	6	18	14	54	19	90	20	107
The Tweed Hospital	5	16	15	54	14	74	12	69
Other **NNSWLHD**	7	48	15	72	21	110	27	158
Total **NNSWLHD**	6	29	18	84	24	137	24	145
Northern Sydney Local Health District (NSLHD)								
Hornsby and Ku-Ring-Gai Hospital	6	10	17	75	22	116	19	120
Manly District Hospital	7	21	14	58	18	112	18	133
Mona Vale and District Hospital	6	18	16	62	20	118	16	127
Royal North Shore Hospital	8	23	19	71	26	104	30	128
Ryde Hospital	6	15	14	50	14	103	14	123
Total **NSLHD**	7	20	16	64	21	110	23	126

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment
South Eastern Sydney Local Health District (SESLHD)								
Prince of Wales Hospital	8	37	21	93	21	121	23	153
St George Hospital	10	36	27	96	34	130	30	154
Sutherland Hospital	12	35	27	80	29	100	28	98
Sydney Eye Hospital	4	*	9	27	17	50	21	75
Sydney Hospital	8	*	19	52	24	87	30	141
Total SESLHD	10	35	25	90	26	113	25	119
South Western Sydney Local Health District (SWSLHD)								
Bankstown / Lidcombe Hospital	9	30	21	115	22	112	18	91
Bowral and District Hospital	9	30	23	116	35	167	39	169
Camden Hospital	6	23	13	87	15	111	13	111
Campbelltown Hospital	7	28	17	116	28	166	26	148
Fairfield Hospital	9	27	20	66	25	132	21	123
Liverpool Hospital	8	30	17	93	27	122	25	115
Total SWSLHD	8	29	19	100	25	139	23	135
Southern NSW Local Health District (SNSWLHD)								
Bateman's Bay District Hospital	8	36	21	100	38	163	49	189
Bega District Hospital	7	37	20	90	31	150	28	136
Goulburn Base Hospital	10	43	26	108	37	183	26	207
Moruya District Hospital	6	30	22	97	35	151	46	199
Total SNSWLHD	8	37	23	102	36	163	39	184
St Vincent's Health Network (SVHN)								
St Vincent's Hospital Darlinghurst	4	25	14	87	16	133	10	119
Total SVHN	4	25	14	87	16	133	10	119
Sydney Children's Health Network (SCHN)								
Sydney Children's Hospital	8	25	20	62	36	156	32	139
The Children's Hospital at Westmead	6	22	22	85	33	204	52	191
Total SCHN	7	24	21	78	35	181	40	167
Sydney Local Health District (SYDLHD)								
Canterbury Hospital	8	21	21	97	26	142	26	133
Concord Hospital	8	18	21	113	27	143	26	120
Royal Prince Alfred Hospital	13	48	32	143	42	172	38	175
Total SYDLHD	10	37	26	127	32	155	31	147

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment	Median time to start treatment	95th percentile time to start treatment
Western NSW Local Health District (WNSWLHD)								
Bathurst Base Hospital	8	35	14	56	14	111	9	84
Dubbo Base Hospital	9	32	18	79	17	113	13	81
Orange Health Service	5	25	17	86	25	144	20	152
Total **WNSWLHD**	7	29	16	75	18	122	16	141
Western Sydney Local Health District (WSLHD)								
Auburn Hospital	8	29	24	93	44	194	22	152
Blacktown Hospital	6	10	17	80	22	91	22	108
Mount Druitt Hospital	9	34	29	121	41	147	39	144
Westmead Hospital	7	41	25	157	34	157	31	151
Total **WSLHD**	7	32	23	124	33	155	28	141

(*)   Values suppressed due to small numbers and to protect privacy.
Source: NSW Health, *Health Information Exchange*. Data extracted on 28 January 2014.

	Attendances	Ambulance		Leaving the ED			
		Median transfer of care time (minutes)	Median off stretcher time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours
New South Wales							
Total **New South Wales**	594,607	12	26	594,573	2h 54m	9h 57m	70%
Central Coast Local Health District (CCLHD)							
Gosford Hospital	14,534	13	30	14,534	4h 4m	11h 3m	49%
Wyong Hospital	14,885	11	28	14,884	3h 23m	10h 30m	59%
Total **CCLHD**	29,419	12	28	29,418	3h 44m	10h 46m	54%
Far West Local Health District (FWLHD)							
Broken Hill Base Hospital	5,563	16	20	5,563	1h 58m	6h 17m	84%
Total **FWLHD**	5,563	16	20	5,563	1h 58m	6h 17m	84%
Hunter New England Local Health District (HNELHD)							
Armidale and New England Hospital	3,803	7	12	3,803	1h 26m	5h 15m	90%
Belmont Hospital	6,577	10	28	6,577	2h 31m	9h 7m	72%
Calvary Mater Newcastle	8,304	7	30	8,304	2h 50m	11h 38m	66%
Cessnock District Hospital	4,222	12	27	4,222	1h 25m	7h 10m	87%
Gunnedah District Hospital	2,077	11**	7**	2,077	1h 7m	4h 4m	95%
Inverell District Hospital	3,546	6**	11**	3,546	0h 43m	4h 0m	95%
John Hunter Hospital	17,986	12	30	17,984	3h 23m	9h 6m	64%
Kurri Kurri District Hospital	1,888	*	*	1,888	1h 2m	5h 22m	91%
Maitland Hospital	11,317	12	29	11,317	3h 11m	12h 36m	66%
Manning Base Hospital	6,700	6	25	6,699	2h 31m	6h 10m	80%
Moree District Hospital	2,222	5	10	2,222	0h 48m	3h 59m	95%
Muswellbrook District Hospital	2,058	15**	19**	2,058	1h 11m	6h 1m	89%
Narrabri District Hospital	1,502	3	11	1,502	1h 15m	4h 12m	94%
Singleton District Hospital	2,799	7	14	2,799	1h 18m	4h 11m	94%
Tamworth Base Hospital	10,159	8	21	10,157	2h 48m	9h 10m	69%
Other **HNELHD**	14,538	6**	15**	14,537	0h 49m	4h 27m	94%
Total **HNELHD**	99,698	10	26	99,692	2h 4m	8h 22m	78%
Illawarra Shoalhaven Local Health District (ISLHD)							
Bulli District Hospital	1,595	n/a	n/a	1,595	0h 42m	2h 34m	99%
Milton and Ulladulla Hospital	3,964	14	21	3,964	1h 34m	6h 18m	87%
Shellharbour Hospital	7,196	11	25	7,196	3h 22m	12h 6m	61%
Shoalhaven and District Memorial Hospital	9,297	15	23	9,297	3h 8m	12h 11m	63%
Wollongong Hospital	15,199	12	23	15,199	3h 32m	13h 23m	64%
Total **ISLHD**	37,251	13	23	37,251	3h 3m	11h 53m	67%

	Attendances	Ambulance		Leaving the ED			
		Median transfer of care time (minutes)	Median off stretcher time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours
Mid North Coast Local Health District (MNCLHD)							
Coffs Harbour Base Hospital	9,457	11	25	9,457	2h 35m	8h 44m	75%
Kempsey Hospital	5,584	14	25	5,582	2h 1m	7h 53m	80%
Port Macquarie Base Hospital	7,602	13	30	7,602	2h 55m	11h 33m	65%
Total **MNCLHD**	22,643	12	27	22,641	2h 31m	9h 42m	73%
Murrumbidgee Local Health District (MLHD)							
Griffith Base Hospital	4,695	12	19	4,695	2h 13m	6h 49m	79%
Wagga Wagga Base Hospital	8,981	14	28	8,981	3h 0m	12h 51m	64%
Total **MLHD**	13,676	13	25	13,676	2h 39m	10h 46m	69%
Nepean Blue Mountains Local Health District (NBMLHD)							
Blue Mountains District Anzac Memorial Hospital	4,176	12**	19**	4,176	2h 33m	7h 30m	80%
Hawkesbury District Health Service	5,501	15	27	5,501	2h 49m	8h 6m	77%
Lithgow Health Service	3,314	10	15	3,314	1h 31m	6h 17m	86%
Nepean Hospital	15,567	9	24	15,567	3h 28m	11h 48m	66%
Total **NBMLHD**	28,558	10	23	28,558	3h 1m	9h 41m	73%
Northern NSW Local Health District (NNSWLHD)							
Ballina District Hospital	4,287	12	21	4,286	2h 19m	8h 25m	75%
Casino and District Memorial Hospital	3,567	16	21	3,567	1h 22m	5h 21m	90%
Grafton Base Hospital	5,660	19**	16**	5,659	2h 43m	10h 3m	68%
Lismore Base Hospital	7,457	16**	28**	7,456	3h 25m	17h 57m	58%
Maclean District Hospital	2,969	15	18	2,968	2h 7m	6h 50m	79%
Murwillumbah District Hospital	4,594	14	15	4,590	1h 25m	5h 2m	91%
The Tweed Hospital	11,247	8	20	11,247	2h 4m	7h 46m	79%
Other NNSWLHD	5,147	n/a	n/a	5,144	1h 38m	6h 24m	86%
Total **NNSWLHD**	44,928	12	21	44,917	2h 7m	9h 17m	77%
Northern Sydney Local Health District (NSLHD)							
Hornsby and Ku-Ring-Gai Hospital	9,314	13	20	9,314	3h 10m	8h 48m	70%
Manly District Hospital	6,260	11	19	6,260	2h 49m	6h 27m	85%
Mona Vale and District Hospital	8,350	11	21	8,345	2h 30m	7h 47m	79%
Royal North Shore Hospital	18,004	17	30	18,004	3h 21m	8h 38m	66%
Ryde Hospital	6,799	11	23	6,799	2h 43m	8h 4m	74%
Total **NSLHD**	48,727	13	24	48,722	3h 1m	8h 16m	72%

	Attendances	Ambulance		Leaving the ED			
		Median transfer of care time (minutes)	Median off stretcher time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours
South Eastern Sydney Local Health District (SESLHD)							
Prince of Wales Hospital	13,948	14	27	13,948	3h 20m	9h 37m	63%
St George Hospital	17,111	14	30	17,111	3h 27m	9h 47m	65%
Sutherland Hospital	12,343	15	29	12,343	3h 24m	9h 38m	67%
Sydney Eye Hospital	5,769	*	*	5,769	2h 8m	4h 48m	89%
Sydney Hospital	4,234	10	22	4,234	1h 57m	5h 22m	88%
Total SESLHD	53,405	14	28	53,405	3h 6m	9h 0m	69%
South Western Sydney Local Health District (SWSLHD)							
Bankstown / Lidcombe Hospital	12,208	16	32	12,208	3h 36m	11h 6m	62%
Bowral and District Hospital	4,577	12	21	4,577	2h 39m	7h 39m	76%
Camden Hospital	3,343	n/a	n/a	3,343	1h 43m	5h 23m	91%
Campbelltown Hospital	14,972	15	28	14,972	3h 48m	18h 57m	60%
Fairfield Hospital	8,821	11	26	8,821	2h 33m	7h 56m	82%
Liverpool Hospital	19,008	11	27	19,008	3h 40m	10h 54m	65%
Total SWSLHD	62,929	13	28	62,929	3h 23m	11h 43m	68%
Southern NSW Local Health District (SNSWLHD)							
Bateman's Bay District Hospital	4,299	10	14	4,299	1h 59m	6h 29m	83%
Bega District Hospital	2,947	14	16	2,947	2h 13m	6h 57m	78%
Goulburn Base Hospital	4,279	15	21	4,279	2h 35m	7h 10m	76%
Moruya District Hospital	2,913	13	14	2,913	2h 38m	8h 37m	70%
Total SNSWLHD	14,438	13	17	14,438	2h 19m	7h 17m	77%
St Vincent's Health Network (SVHN)							
St Vincent's Hospital Darlinghurst	12,121	n/a	n/a	12,121	3h 13m	16h 56m	62%
Total SVHN	12,121	n/a	n/a	12,121	3h 13m	16h 56m	62%
Sydney Children's Health Network (SCHN)							
Sydney Children's Hospital	9,234	10	17	9,234	2h 33m	9h 8m	74%
The Children's Hospital at Westmead	12,786	n/a	n/a	12,786	3h 9m	10h 8m	64%
Total SCHN	22,020	10	17	22,020	2h 54m	9h 44m	68%
Sydney Local Health District (SYDLHD)							
Canterbury Hospital	9,839	12	28	9,838	3h 4m	7h 25m	72%
Concord Hospital	9,317	13	31	9,311	3h 24m	8h 8m	68%
Royal Prince Alfred Hospital	18,347	17	33	18,347	3h 30m	9h 3m	64%
Total SYDLHD	37,503	15	31	37,496	3h 22m	8h 22m	67%
Western NSW Local Health District (WNSWLHD)							
Bathurst Base Hospital	5,943	16	20	5,943	2h 26m	10h 5m	71%
Dubbo Base Hospital	6,969	14**	23**	6,969	3h 17m	15h 3m	59%
Orange Health Service	7,107	10	22	7,106	2h 43m	16h 17m	71%
Total WNSWLHD	20,019	12	22	20,018	2h 49m	13h 44m	67%

		Ambulance		Leaving the ED			
	Attendances	Median transfer of care time (minutes)	Median off stretcher time (minutes)	Attendances used for calculation	Median time to leaving the ED	95th percentile time to leaving the ED	% leaving ED within 4 hours
Western Sydney Local Health District (WSLHD)							
Auburn Hospital	6,551	14	28	6,551	3h 22m	8h 0m	83%
Blacktown Hospital	9,956	15	29	9,955	3h 26m	15h 47m	64%
Mount Druitt Hospital	8,248	14	28	8,248	3h 36m	12h 4m	59%
Westmead Hospital	16,954	13	29	16,954	3h 39m	12h 57m	61%
Total **WSLHD**	41,709	14	29	41,708	3h 32m	12h 35m	65%

(*) Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from LHD totals.

(**) Use caution when interpreting these results - more than 30% of total records where transfer of care cannot be calculated.

(§) Data not reportable for this hospital.

Note: Emergency department activity includes 96 facilities for which electronic data are reported. These facilities account for approximately 87% of NSW emergency department activity.

Source: NSW Health, *Health Information Exchange*. Data extracted on 28 January 2014. Ambulance data from **Ambulance Service of NSW** provided 26 April 2013.