

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		814	796	18	2.3%
All ED presentations		3,790	4,074	-284	-7.0%
Emergency presentations		3,691	3,874	-183	-4.7%
Triage category	T1: Resuscitation	11	12	-1	-8.3%
	T2: Emergency	255	236	19	8.1%
	T3: Urgent	953	1,130	-177	-15.7%
	T4: Semi-urgent	2,166	2,220	-54	-2.4%
	T5: Non-urgent	306	276	30	10.9%
Admissions to hospital from EDs ¹		885	1,126	-241	-21.4%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		2,430	2,522	-92	-3.6%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		6,346	6,425	-79	-1.2%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Armidale and New England Hospital		77	89	-12	-13.5%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		309	322	-13	-4.0%
Urgency category	Urgent	41	48	-7	-14.6%
	Semi-urgent	152	129	23	17.8%
	Non-urgent	111	143	-32	-22.4%
Patients on waiting list ready for elective surgery at the end of quarter		439	432	7	1.6%
Urgency category	Urgent	<5	0		
	Semi-urgent	82	78	4	5.1%
	Non-urgent	357	354	3	0.8%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	29m	31m	-2m
		% started treatment on time	62.5%	63.9%	-1.4 percentage points
	T3: Urgent	Median time to treatment	23m	26m	-3m
		90th percentile time to treatment	1h 09m	1h 28m	-19m
		% started treatment on time	63.2%	56.5%	6.7 percentage points
	T4: Semi-urgent	Median time to treatment	27m	38m	-11m
		90th percentile time to treatment	1h 41m	2h 34m	-53m
		% started treatment on time	77%	65.1%	11.9 percentage points
	T5: Non-urgent	Median time to treatment	22m	20m	2m
		90th percentile time to treatment	1h 32m	1h 46m	-14m
		% started treatment on time	92.8%	93.9%	-1.1 percentage points
Patients starting treatment on time %			73.4%	64.0%	9.4 percentage points
Median time to leave the ED			2h 04m	2h 12m	-8m
90th percentile time to leave the ED			4h 59m	5h 13m	-14m
Patients leaving the ED within four hours of presentation			81.4%	79.9%	1.5 percentage points
Transfer of care	Median transfer of care time (minutes)		2m**	4m	-2m
	90th percentile transfer of care time (minutes)		25m**	27m	-2m
	Percent on target		87.6%**	89.9%	-2.3 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	14 days	19 days	-5 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	57 days	58 days	-1 days
		90th percentile	85 days	80 days	5 days
	Non-urgent	Median	256 days	290 days	-34 days
		90th percentile	330 days	357 days	-27 days
Elective surgery procedures performed on time	All procedures		99.7%	100%	-0.3 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.3%	100%	-0.7 percentage points
	Non-urgent		100%	100%	0.0 percentage points

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed