

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		4,381	4,075	306	7.5%
All ED presentations		17,010	16,455	555	3.4%
Emergency presentations		16,915	16,307	608	3.7%
Triage category	T1: Resuscitation	106	95	11	11.6%
	T2: Emergency	1,648	1,520	128	8.4%
	T3: Urgent	4,628	4,823	-195	-4.0%
	T4: Semi-urgent	9,226	8,651	575	6.6%
	T5: Non-urgent	1,307	1,218	89	7.3%
Admissions to hospital from EDs		3,841	3,680	161	4.4%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		7,577	**		
	All acute episodes	7,079	**		
	Overnight	3,616	**		
	Same-day	3,463	**		
	Non-acute	254	**		
	Mental health	244	**		
Average length of stay (days)	Acute	2.7	**		
	Acute overnight episodes	4.3	**		
	Non-acute	15.3	**		
	Mental health	20.0	**		
Hospital bed days	All bed days	27,772	**		
	Acute	19,012	**		
	Non-acute	3,875	**		
	Mental health	4,885	**		
Babies born in Wyong Hospital		18	25	-7	-28.0%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		1,040	978	62	6.3%
Urgency category	Urgent	144	154	-10	-6.5%
	Semi-urgent	423	383	40	10.4%
	Non-urgent	428	394	34	8.6%
Patients on waiting list ready for elective surgery at the end of quarter		1,428	1,198	230	19.2%
Urgency category	Urgent	30	35	-5	-14.3%
	Semi-urgent	298	262	36	13.7%
	Non-urgent	1,100	901	199	22.1%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	27m	25m	2m
		% started treatment on time	74%	75.4%	-1.4 percentage points
	T3: Urgent	Median time to treatment	23m	21m	2m
		90th percentile time to treatment	1h 17m	1h 07m	10m
		% started treatment on time	65.4%	69.5%	-4.1 percentage points
	T4: Semi-urgent	Median time to treatment	30m	27m	3m
		90th percentile time to treatment	1h 32m	1h 20m	12m
		% started treatment on time	79.2%	82.6%	-3.4 percentage points
	T5: Non-urgent	Median time to treatment	22m	21m	1m
		90th percentile time to treatment	1h 18m	1h 09m	9m
		% started treatment on time	96.8%	97.3%	-0.5 percentage points
Patients starting treatment on time %			76.1%	79.0%	-2.9 percentage points
Median time to leave the ED			2h 50m	2h 40m	10m
90th percentile time to leave the ED			7h 00m	6h 48m	12m
Patients leaving the ED within four hours of presentation			69.5%	72.5%	-3.0 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	10m	1m
	90th percentile transfer of care time (minutes)		32m	26m	6m
	Percent on target		88.8%	91.7%	-2.9 percentage points
Elective surgery performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	18 days	15 days	3 days
		90th percentile	27 days	28 days	-1 days
	Semi-urgent	Median	45 days	45 days	0 days
		90th percentile	76 days	78 days	-2 days
	Non-urgent	Median	207 days	221 days	-14 days
		90th percentile	319 days	318 days	1 days
Elective surgery procedures performed on time	All procedures		99.8%	99.4%	0.4 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		99.5%	98.5%	1.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed