

| Emergency department activity | | Jan-Mar 2018 | Jan-Mar 2017 | Difference | % change |
|---|--------------------------|--------------|--------------|------------|----------|
| All arrivals at ED by ambulance | | 3,061 | 2,977 | 84 | 2.8% |
| All ED presentations | | 9,307 | 9,399 | -92 | -1.0% |
| Emergency presentations | | 9,292 | 9,398 | -106 | -1.1% |
| Triage category | T1: Resuscitation | 55 | 40 | 15 | 37.5% |
| | T2: Emergency | 1,569 | 1,390 | 179 | 12.9% |
| | T3: Urgent | 2,449 | 2,345 | 104 | 4.4% |
| | T4: Semi-urgent | 4,389 | 4,500 | -111 | -2.5% |
| | T5: Non-urgent | 830 | 1,123 | -293 | -26.1% |
| Admissions to hospital from EDs | | 2,789 | 3,076 | -287 | -9.3% |
| Admitted patient activity | | Jan-Mar 2018 | Jan-Mar 2017 | Difference | % change |
| All admitted patient episodes | | 4,198 | ** | | |
| | All acute episodes | 4,082 | ** | | |
| | Overnight | 2,673 | ** | | |
| | Same-day | 1,409 | ** | | |
| | Non-acute | 116 | ** | | |
| | Mental health | 0 | ** | | |
| Average length of stay (days) | Acute | 3.0 | ** | | |
| | Acute overnight episodes | 4.1 | ** | | |
| | Non-acute | 10.2 | ** | | |
| | Mental health | n/a | ** | | |
| Hospital bed days | All bed days | 13,546 | ** | | |
| | Acute | 12,365 | ** | | |
| | Non-acute | 1,181 | ** | | |
| | Mental health | 0 | ** | | |
| Babies born in Calvary Mater Newcastle | | <5 | <5 | | |
| Elective surgery activity | | Jan-Mar 2018 | Jan-Mar 2017 | Difference | % change |
| Elective surgery procedures performed | | 275 | 237 | 38 | 16.0% |
| Urgency category | Urgent | 122 | 112 | 10 | 8.9% |
| | Semi-urgent | 97 | 92 | 5 | 5.4% |
| | Non-urgent | 48 | 16 | 32 | 200.0% |
| Patients on waiting list ready for elective surgery at the end of quarter | | 161 | 147 | 14 | 9.5% |
| Urgency category | Urgent | 30 | 44 | -14 | -31.8% |
| | Semi-urgent | 57 | 58 | -1 | -1.7% |
| | Non-urgent | 74 | 45 | 29 | 64.4% |

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

| Emergency department performance | | | Jan-Mar 2018 | Jan-Mar 2017 | Difference |
|---|---|-----------------------------------|--------------|------------------------|-----------------------|
| Time to treatment by triage category | T2: Emergency | Median time to treatment | 6m | 7m | -1m |
| | | 90th percentile time to treatment | 12m | 18m | -6m |
| | | % started treatment on time | 87.9% | 81.2% | 6.7 percentage points |
| | T3: Urgent | Median time to treatment | 15m | 18m | -3m |
| | | 90th percentile time to treatment | 38m | 54m | -16m |
| | | % started treatment on time | 85.9% | 78.6% | 7.3 percentage points |
| | T4: Semi-urgent | Median time to treatment | 20m | 26m | -6m |
| | | 90th percentile time to treatment | 1h 25m | 1h 38m | -13m |
| | | % started treatment on time | 85.1% | 80.8% | 4.3 percentage points |
| | T5: Non-urgent | Median time to treatment | 25m | 26m | -1m |
| 90th percentile time to treatment | | 2h 16m | 1h 57m | 19m | |
| % started treatment on time | | 86.9% | 90.5% | -3.6 percentage points | |
| Patients starting treatment on time % | | | 85.9% | 81.4% | 4.5 percentage points |
| Median time to leave the ED | | | 2h 45m | 2h 47m | -2m |
| 90th percentile time to leave the ED | | | 6h 46m | 7h 14m | -28m |
| Patients leaving the ED within four hours of presentation | | | 72.7% | 70.3% | 2.4 percentage points |
| Transfer of care | Median transfer of care time (minutes) | | 4m | 5m | -1m |
| | 90th percentile transfer of care time (minutes) | | 23m | 32m | -9m |
| | Percent on target | | 93.1% | 88.6% | 4.5 percentage points |
| Elective surgery performance | | | Jan-Mar 2018 | Jan-Mar 2017 | Difference |
| Waiting time (days) | Urgent | Median | 14 days | 15 days | -1 days |
| | | 90th percentile | 27 days | 28 days | -1 days |
| | Semi-urgent | Median | 43 days | 56 days | -13 days |
| | | 90th percentile | (*) | (*) | |
| | Non-urgent | Median | 124 days | 146 days | -22 days |
| | | 90th percentile | (*) | (*) | |
| Elective surgery procedures performed on time | All procedures | | 100% | 100% | 0.0 percentage points |
| | Urgent | | 100% | 100% | 0.0 percentage points |
| | Semi-urgent | | 100% | 100% | 0.0 percentage points |
| | Non-urgent | | 100% | 100% | 0.0 percentage points |

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed