

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		398	418	-20	-4.8%
All ED presentations		2,514	2,519	-5	-0.2%
Emergency presentations		2,409	2,364	45	1.9%
Triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	222	139	83	59.7%
	T3: Urgent	607	540	67	12.4%
	T4: Semi-urgent	1,121	1,187	-66	-5.6%
	T5: Non-urgent	459	498	-39	-7.8%
Admissions to hospital from EDs		298	313	-15	-4.8%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		965	**		
	All acute episodes	961	**		
	Overnight	439	**		
	Same-day	522	**		
	Non-acute	(*)	**		
	Mental health	(*)	**		
Average length of stay (days)	Acute	2.1	**		
	Acute overnight episodes	3.4	**		
	Non-acute	(*)	**		
	Mental health	(*)	**		
Hospital bed days	All bed days	2,030	**		
	Acute	1,996	**		
	Non-acute	(*)	**		
	Mental health	(*)	**		
Babies born in Muswellbrook Hospital		27	33	-6	-18.2%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		87	88	-1	-1.1%
Urgency category	Urgent	35	33	2	6.1%
	Semi-urgent	29	46	-17	-37.0%
	Non-urgent	20	8	12	150.0%
Patients on waiting list ready for elective surgery at the end of quarter		72	65	7	10.8%
Urgency category	Urgent	11	5	6	120.0%
	Semi-urgent	31	40	-9	-22.5%
	Non-urgent	30	20	10	50.0%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	5m	6m	-1m
		90th percentile time to treatment	18m	25m	-7m
		% started treatment on time	84%	82.1%	1.9 percentage points
	T3: Urgent	Median time to treatment	22m	20m	2m
		90th percentile time to treatment	1h 08m	1h 14m	-6m
		% started treatment on time	71.3%	74.8%	-3.5 percentage points
	T4: Semi-urgent	Median time to treatment	31m	33m	-2m
		90th percentile time to treatment	1h 31m	1h 36m	-5m
		% started treatment on time	82.4%	79.8%	2.6 percentage points
	T5: Non-urgent	Median time to treatment	29m	37m	-8m
		90th percentile time to treatment	1h 32m	1h 48m	-16m
		% started treatment on time	95.2%	94.9%	0.3 percentage points
Patients starting treatment on time %			82.0%	81.7%	0.3 percentage points
Median time to leave the ED			1h 39m	1h 39m	0m
90th percentile time to leave the ED			4h 45m	3h 57m	48m
Patients leaving the ED within four hours of presentation			88.0%	90.5%	-2.5 percentage points
Transfer of care	Median transfer of care time (minutes)		6m	7m	-1m
	90th percentile transfer of care time (minutes)		17m	19m	-2m
	Percent on target		100.0%	100.0%	0.0 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	18 days	13 days	5 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	49 days	35 days	14 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	81 days	(*)	
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	98.9%	1.1 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	97.8%	2.2 percentage points
	Non-urgent		100%	(*)	

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(n/a) No elective surgeries performed