## Healthcare Quarterly

## **Liverpool Hospital**



Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by am	bulance	6,867	6,588	279	4.2%
All ED presentations		22,030	20,701	1,329	6.4%
Emergency presentation	ns	21,948	20,332	1,616	7.9%
Triage categor	T1: Resuscitation T2: Emergency T3: Urgent T4: Semi-urgent T5: Non-urgent	216 4,194 11,346 5,005 1,187	154 3,749 10,321 4,811 1,297	62 445 1,025 194 -110	40.3% 11.9% 9.9% 4.0% -8.5%
Admissions to hospital	from EDs	9,090	8,704	386	4.4%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		21,937	**		
	All acute episodes	21,167	**		
	Overnight Same-day	11,020 10,147	**		
	Non-acute	380	**		
	Mental health	390	**		
Average length of stay (days)	Acute	3.1	**		
	Acute overnight episodes	5.0	**		
	Non-acute	14.3	**		
	Mental health	19.3	**		
Hospital bed days	All bed days	78,105	**		
	Acute	65,158	**		
	Non-acute	5,419	**		
	Mental health	7,528	**		
Babies born in Liverpool Hospital		891	848	43	5.1%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		1,997	1,701	296	17.4%
Urgency category	Urgent	432	408	24	5.9%
	Semi-urgent	672	553	119	21.5%
	Non-urgent	773	660	113	17.1%
Patients on waiting list ready for elective surgery at the end of quarter		2,484	2,419	65	2.7%
Urgency category	Urgent	100	119	-19	-16.0%
	Semi-urgent	504	585	-81	-13.8%
	Non-urgent	1,880	1,715	165	9.6%
	Non-urgent	1,000	1,110	100	9.0%

<sup>\*\*</sup> These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

## Healthcare Quarterly

## Liverpool Hospital



Emergency department performance		Jan-Mar 2018	Jan-Mar 2017	Difference		
		Median time to treatment	7m	8m	-1m	
Time to treatment by triage category	T2: Emergency	90th percentile time to treatment	23m	25m	-2n	
		% started treatment on time	71.5%	68.2%	3.3 percentage points	
		Median time to treatment	14m	14m	0n	
	T3: Urgent	90th percentile time to treatment	51m	48m	3n	
		% started treatment on time	79.5%	81.4%	-1.9 percentage points	
		Median time to treatment	17m	16m	1n	
	T4: Semi-urgent	90th percentile time to treatment	1h 01m	57m	4n	
		% started treatment on time	89.7%	90.9%	-1.2 percentage points	
		Median time to treatment	15m	13m	2m	
	T5: Non-urgent	90th percentile time to treatment	59m	54m	5m	
		% started treatment on time	97.7%	98.8%	-1.1 percentage points	
Patients starting treatment on time %			81.1%	82.0%	-0.9 percentage points	
Median time to leave the ED			3h 45m	3h 55m	-10m	
90th percentile time to leave the ED			8h 50m	10h 14m	-84m	
Patients leaving the ED within four hours of presentation			57.1%	52.6%	4.5 percentage points	
	Median transfer of care time (minutes)		12m	13m	-1m	
Transfer of care	90th percentile transfer of care time (minutes)		40m	40m	0m	
	Percent on target		84.7%	84.6%	0.1 percentage points	
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference	
Waiting time (days)		Median	13 days	14 days	-1 days	
	Urgent	90th percentile	27 days	27 days	0 days	
	Semi-urgent	Median	46 days	42 days	4 days	
		90th percentile	83 days	80 days	3 days	
		Median	229 days	180 days	49 days	
	Non-urgent	90th percentile	362 days	350 days	12 days	
Elective surgery procedures performed on time	All procedures		95.9%	99.1%	-3.2 percentage points	
	Urgent		99.1%	100%	-0.9 percentage points	
	Semi-urgent		98.1%	98.9%	-0.8 percentage points	
	Non-urgent		92.2%	98.8%	-6.6 percentage points	

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy