

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	63,308	71,388	-8,080	-11.3%	
ED Attendances	188,385	236,572	-48,187	-20.4%	
Emergency presentations	186,615	234,347	-47,732	-20.4%	
Emergency presentation by triage category	T1: Resuscitation	2,671	2,913	-242	-8.3%
	T2: Emergency	33,914	39,837	-5,923	-14.9%
	T3: Urgent	76,730	100,180	-23,450	-23.4%
	T4: Semi-urgent	56,829	78,160	-21,331	-27.3%
	T5: Non-urgent	16,471	13,257	3,214	24.2%
Admissions to hospital from EDs	69,154	86,618	-17,464	-20.2%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	8m
	T2: Emergency 90th percentile time to treatment	22m	31m	-9m	21m
	% started treatment on time	64.5%	56.4%	8.1 percentage points	68.5%
	Median time to treatment	16m	24m	-8m	15m
	T3: Urgent 90th percentile time to treatment	46m	1h 27m	-41m	45m
	% started treatment on time	79.7%	61.8%	17.9 percentage points	80.7%
	Median time to treatment	19m	32m	-13m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 04m	1h 56m	-52m	1h 06m
	% started treatment on time	88.7%	72.9%	15.8 percentage points	88.3%
	Median time to treatment	13m	31m	-18m	11m
	T5: Non-urgent 90th percentile time to treatment	55m	2h 01m	-66m	52m
	% started treatment on time	98.3%	89.9%	8.4 percentage points	98.5%
Patients starting treatment on time %	81.2%	65.9%	15.3 percentage points	84.2%	
Median time to leave the ED	3h 10m	3h 36m	-26m	2h 27m	
90th percentile time to leave the ED	7h 58m	9h 19m	-81m	6h 42m	
Patients leaving the ED within four hours of presentation	66.6%	60.4%	6.2 percentage points	75.3%	
Transfer of care	Median transfer of care time (minutes)	11m	13m	-2m	11m
	90th percentile transfer of care time (minutes)	26m	41m	-15m	24m
	Percent on target	92.5%	83.9%	8.6 percentage points	93.2%

Notes: For A1 peer group, 40.0% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed		14,819	24,619	-9,800	-39.8%
Urgency category	Urgent	6,172	6,605	-433	-6.6%
	Semi-urgent	5,496	7,927	-2,431	-30.7%
	Non-urgent	2,428	8,781	-6,353	-72.3%
Patients on waiting list ready for elective surgery at the end of quarter		33,173	28,937	4,236	14.6%
Urgency category	Urgent	1,017	897	120	13.4%
	Semi-urgent	5,154	5,379	-225	-4.2%
	Non-urgent	27,002	22,661	4,341	19.2%

Elective surgery performance

			Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results
Waiting time (days)	Urgent	Median	8 days	9 days	-1 days	10 days
		90th percentile	23 days	25 days	-2 days	24 days
	Semi-urgent	Median	47 days	43 days	4 days	50 days
		90th percentile	110 days	84 days	26 days	111 days
	Non-urgent	Median	228 days	218 days	10 days	301 days
		90th percentile	431 days	363 days	68 days	420 days
Elective surgery procedures performed on time	All procedures		87.8%	95.2%	-7.4 percentage points	84.7%
	Urgent		99.8%	99.9%	-0.1 percentage points	99.6%
	Semi-urgent		82.5%	94.9%	-12.4 percentage points	81.2%
	Non-urgent		69.1%	92%	-22.9 percentage points	68.2%

Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Episodes	All episodes	189,578	224,754	-35,176	-15.7%
	Acute	181,693	214,349	-32,656	-15.2%
	Acute Overnight	89,022	111,784	-22,762	-20.4%
	Acute Same Day	92,671	102,565	-9,894	-9.6%
	Non-acute	3,961	5,245	-1,284	-24.5%
	Mental health	3,924	5,160	-1,236	-24.0%
Average length of stay (days)	Acute	3.0	3.1		
	Acute Overnight	5.1	5.0		
	Non-acute	12.5	11.6		
	Mental health	16.3	11.7		
Hospital bed days	All bed days	658,970	786,557	-127,587	-16.2%
	Acute	545,634	665,497	-119,863	-18.0%
	Non-acute	49,345	60,923	-11,578	-19.0%
	Mental health	63,991	60,137	3,854	6.4%
Babies born in Principal referral public hospitals		8,043	8,738	-695	-8.0%

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(n/a) not applicable

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