

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	4,529	4,871	-342	-7.0%	
ED Attendances	14,537	18,105	-3,568	-19.7%	
Emergency presentations	14,465	18,008	-3,543	-19.7%	
Emergency presentation by triage category	T1: Resuscitation	171	130	41	31.5%
	T2: Emergency	1,896	1,915	-19	-1.0%
	T3: Urgent	5,069	5,951	-882	-14.8%
	T4: Semi-urgent	6,390	8,878	-2,488	-28.0%
	T5: Non-urgent	939	1,134	-195	-17.2%
Admissions to hospital from EDs	3,145	4,144	-999	-24.1%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	8m	1m	8m
	T2: Emergency 90th percentile time to treatment	38m	36m	2m	20m
	% started treatment on time	62.2%	66.5%	-4.3 percentage points	72.2%
	Median time to treatment	21m	27m	-6m	15m
	T3: Urgent 90th percentile time to treatment	1h 08m	1h 34m	-26m	46m
	% started treatment on time	68.5%	57.2%	11.3 percentage points	80.6%
	Median time to treatment	23m	35m	-12m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 11m	1h 42m	-31m	1h 06m
	% started treatment on time	86.3%	75.8%	10.5 percentage points	88.0%
	Median time to treatment	18m	21m	-3m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 11m	1h 25m	-14m	46m
	% started treatment on time	98.4%	96.4%	2.0 percentage points	99.1%
Patients starting treatment on time %	77.5%	69.8%	7.7 percentage points	85.7%	
Median time to leave the ED	3h 01m	3h 06m	-5m	2h 28m	
90th percentile time to leave the ED	7h 42m	7h 49m	-7m	6h 53m	
Patients leaving the ED within four hours of presentation	65.3%	64.9%	0.4 percentage points	75.0%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	10m
	90th percentile transfer of care time (minutes)	50m	44m	6m	24m
	Percent on target	82.6%	83.3%	-0.7 percentage points	93.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed		532	1,096	-564	-51.5%
Urgency category	Urgent	146	118	28	23.7%
	Semi-urgent	318	448	-130	-29.0%
	Non-urgent	27	471	-444	-94.3%
Patients on waiting list ready for elective surgery at the end of quarter		2,117	1,686	431	25.6%
Urgency category	Urgent	32	22	10	45.5%
	Semi-urgent	303	349	-46	-13.2%
	Non-urgent	1,782	1,315	467	35.5%

Elective surgery performance


			Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	16 days	20 days	-4 days	13 days
		90th percentile	27 days	29 days	-2 days	26 days
	Semi-urgent	Median	97 days	49 days	48 days	53 days
		90th percentile	136 days	76 days	60 days	116 days
	Non-urgent	Median	400 days	271 days	129 days	332 days
		90th percentile	(*)	348 days		424 days
Elective surgery procedures performed on time	All procedures		61.5%	98.2%	-36.7 percentage points	81.4%
	Urgent		100%	100%	0.0 percentage points	99.3%
	Semi-urgent		45%	99.8%	-54.8 percentage points	77.9%
	Non-urgent		48.1%	96.2%	-48.1 percentage points	62.7%

Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Episodes	All episodes	5,959	8,014	-2,055	-25.6%
	Acute	5,456	7,417	-1,961	-26.4%
	Acute Overnight	2,985	3,813	-828	-21.7%
	Acute Same Day	2,471	3,604	-1,133	-31.4%
	Non-acute	238	341	-103	-30.2%
	Mental health	265	256	9	3.5%
Average length of stay (days)	Acute	3.2	2.9		
	Acute Overnight	5.0	4.8		
	Non-acute	15.2	12.2		
	Mental health	12.8	15.8		
Hospital bed days	All bed days	24,279	30,028	-5,749	-19.1%
	Acute	17,265	21,820	-4,555	-20.9%
	Non-acute	3,613	4,163	-550	-13.2%
	Mental health	3,401	4,045	-644	-15.9%
Babies born in Wyong Hospital		<5	16		

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(n/a) not applicable

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