

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	468	514	-46	-8.9%	
ED Attendances	1,861	2,349	-488	-20.8%	
Emergency presentations	1,736	2,162	-426	-19.7%	
Emergency presentation by triage category	T1: Resuscitation	5	6	-1	-16.7%
	T2: Emergency	197	216	-19	-8.8%
	T3: Urgent	496	670	-174	-26.0%
	T4: Semi-urgent	873	1,129	-256	-22.7%
	T5: Non-urgent	165	141	24	17.0%
Admissions to hospital from EDs	207	280	-73	-26.1%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results		
Time to treatment by triage category	T2: Emergency	Median time to treatment	5m	5m	0m	8m
		90th percentile time to treatment	29m	20m	9m	22m
		% started treatment on time	80%	82.6%	-2.6 percentage points	68.5%
	T3: Urgent	Median time to treatment	15m	12m	3m	16m
		90th percentile time to treatment	55m	45m	10m	46m
		% started treatment on time	76.1%	83.7%	-7.6 percentage points	79.0%
	T4: Semi-urgent	Median time to treatment	25m	27m	-2m	19m
		90th percentile time to treatment	1h 36m	1h 25m	11m	1h 14m
		% started treatment on time	79.6%	81.7%	-2.1 percentage points	86.0%
	T5: Non-urgent	Median time to treatment	14m	25m	-11m	16m
		90th percentile time to treatment	1h 10m	1h 46m	-36m	1h 11m
		% started treatment on time	97%	91.7%	5.3 percentage points	97.0%
Patients starting treatment on time %	80.1%	83.0%	-2.9 percentage points	83.4%		
Median time to leave the ED	1h 36m	1h 30m	6m	1h 40m		
90th percentile time to leave the ED	4h 25m	4h 15m	10m	4h 54m		
Patients leaving the ED within four hours of presentation	87.6%	88.5%	-0.9 percentage points	85.2%		
Transfer of care	Median transfer of care time (minutes)	5m	4m**	1m	9m	
	90th percentile transfer of care time (minutes)	16m	16m**	0m	21m	
	Percent on target	99.8%	98.3%**	1.5 percentage points	95.6%	

** Caution - Transfer of care could not be calculated for more than 30% of records

Notes: For Inverell Hospital, 21.2% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	28	91	-63	-69.2%
Urgency category				
Urgent	<5	6		
Semi-urgent	8	33	-25	-75.8%
Non-urgent	20	52	-32	-61.5%
Patients on waiting list ready for elective surgery at the end of quarter	84	117	-33	-28.2%
Urgency category				
Urgent	0	0	0	
Semi-urgent	7	15	-8	-53.3%
Non-urgent	77	102	-25	-24.5%

Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	(*)	10 days	
		90th percentile	(*)	(*)	26 days	
	Semi-urgent	Median	(*)	31 days		42 days
		90th percentile	(*)	(*)		104 days
	Non-urgent	Median	288 days	285 days	3 days	232 days
		90th percentile	(*)	(*)		410 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	87.8%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	(*)	100%		86.1%	
	Non-urgent	100%	100%	0.0 percentage points	82.0%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	928	1,115	-187	-16.8%
	Acute	910	1,083	-173	-16.0%
	Acute Overnight	353	482	-129	-26.8%
	Acute Same Day	557	601	-44	-7.3%
	Non-acute	(*)	32		
	Mental health	(*)	0		
Average length of stay (days)	Acute	1.9	1.9		
	Acute Overnight	3.3	3.1		
	Non-acute	(*)	9.3		
	Mental health	(*)	n/a		
Hospital bed days	All bed days	1,852	2,393	-541	-22.6%
	Acute	1,733	2,095	-362	-17.3%
	Non-acute	(*)	298		-100.0%
	Mental health	(*)	0		
Babies born in Inverell Hospital	54	56	-2	-3.6%	

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(n/a) not applicable

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