

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	628	674	-46	-6.8%	
ED Attendances	4,510	6,159	-1,649	-26.8%	
Emergency presentations	4,403	6,034	-1,631	-27.0%	
Emergency presentation by triage category	T1: Resuscitation	7	28	-21	-75.0%
	T2: Emergency	401	360	41	11.4%
	T3: Urgent	1,268	1,418	-150	-10.6%
	T4: Semi-urgent	1,892	2,886	-994	-34.4%
	T5: Non-urgent	835	1,342	-507	-37.8%
Admissions to hospital from EDs	304	395	-91	-23.0%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	8m	1m	8m
	T2: Emergency 90th percentile time to treatment	17m	19m	-2m	22m
	% started treatment on time	65.7%	68.1%	-2.4 percentage points	68.5%
	Median time to treatment	15m	19m	-4m	16m
	T3: Urgent 90th percentile time to treatment	35m	44m	-9m	46m
	% started treatment on time	86.4%	78.2%	8.2 percentage points	79.0%
	Median time to treatment	17m	27m	-10m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 00m	1h 32m	-32m	1h 14m
	% started treatment on time	90%	78.5%	11.5 percentage points	86.0%
	Median time to treatment	17m	31m	-14m	16m
	T5: Non-urgent 90th percentile time to treatment	1h 11m	1h 55m	-44m	1h 11m
	% started treatment on time	98.5%	91.4%	7.1 percentage points	97.0%
Patients starting treatment on time %	88.2%	80.4%	7.8 percentage points	83.4%	
Median time to leave the ED	1h 54m	2h 01m	-7m	1h 40m	
90th percentile time to leave the ED	4h 20m	4h 18m	2m	4h 54m	
Patients leaving the ED within four hours of presentation	88.4%	88.4%	0.0 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	9m	9m	0m	9m
	90th percentile transfer of care time (minutes)	16m	15m	1m	21m
	Percent on target	99.3%	98.8%	0.5 percentage points	95.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Elective surgery procedures performed	143	235	-92	-39.1%	
Urgency category	Urgent	49	22	27	122.7%
	Semi-urgent	79	114	-35	-30.7%
	Non-urgent	10	95	-85	-89.5%
Patients on waiting list ready for elective surgery at the end of quarter	334	211	123	58.3%	
Urgency category	Urgent	6	<5		
	Semi-urgent	112	56	56	100.0%
	Non-urgent	216	155	61	39.4%

Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	6 days	11 days	-5 days	10 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	50 days	48 days	2 days	42 days
		90th percentile	(*)	70 days		104 days
	Non-urgent	Median	285 days	115 days	170 days	232 days
		90th percentile	(*)	(*)		410 days
Elective surgery procedures performed on time	All procedures	92.8%	100%	-7.2 percentage points	87.8%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	88.6%	100%	-11.4 percentage points	86.1%	
	Non-urgent	90%	100%	-10.0 percentage points	82.0%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	1,951	2,085	-134	-6.4%
	Acute	1,912	2,041	-129	-6.3%
	Acute Overnight	629	774	-145	-18.7%
	Acute Same Day	1,283	1,267	16	1.3%
	Non-acute	39	44	-5	-11.4%
	Mental health	0	0		
Average length of stay (days)	Acute	1.6	1.7		
	Acute Overnight	2.8	2.9		
	Non-acute	7.1	4.7		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	3,319	3,696	-377	-10.2%
	Acute	3,041	3,488	-447	-12.8%
	Non-acute	278	208	70	33.7%
	Mental health	0	0	0	
Babies born in Queanbeyan Hospital and Health Service	147	131	16	12.2%	

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(n/a) not applicable

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