

**Emergency department activity**

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	7,064	7,598	-534	-7.0%	
ED Attendances	18,481	23,699	-5,218	-22.0%	
Emergency presentations	18,386	23,604	-5,218	-22.1%	
Emergency presentation by triage category	T1: Resuscitation	335	268	67	25.0%
	T2: Emergency	4,494	5,276	-782	-14.8%
	T3: Urgent	8,802	11,821	-3,019	-25.5%
	T4: Semi-urgent	3,670	4,884	-1,214	-24.9%
	T5: Non-urgent	1,085	1,355	-270	-19.9%
Admissions to hospital from EDs	6,982	9,431	-2,449	-26.0%	

**Emergency department performance**

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	9m	-2m	8m
	T2: Emergency 90th percentile time to treatment	21m	44m	-23m	22m
	% started treatment on time	70.9%	56.5%	14.4 percentage points	64.5%
	Median time to treatment	11m	18m	-7m	16m
	T3: Urgent 90th percentile time to treatment	31m	1h 17m	-46m	46m
	% started treatment on time	89.6%	69%	20.6 percentage points	79.7%
	Median time to treatment	12m	19m	-7m	19m
	T4: Semi-urgent 90th percentile time to treatment	40m	1h 22m	-42m	1h 04m
	% started treatment on time	95.9%	84.4%	11.5 percentage points	88.7%
	Median time to treatment	9m	15m	-6m	13m
	T5: Non-urgent 90th percentile time to treatment	38m	1h 20m	-42m	55m
	% started treatment on time	99.6%	96.2%	3.4 percentage points	98.3%
Patients starting treatment on time %	86.6%	70.5%	16.1 percentage points	81.2%	
Median time to leave the ED	3h 33m	4h 14m	-41m	3h 10m	
90th percentile time to leave the ED	9h 09m	10h 49m	-100m	7h 58m	
Patients leaving the ED within four hours of presentation	59.9%	47.2%	12.7 percentage points	66.6%	
Transfer of care	Median transfer of care time (minutes)	11m	16m	-5m	11m
	90th percentile transfer of care time (minutes)	27m	68m	-41m	26m
	Percent on target	91.2%	68.7%	22.5 percentage points	92.5%

Notes: For Liverpool Hospital, 22.4 % of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

**Elective surgery activity**

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Elective surgery procedures performed</b>		1,328	2,087	-759	-36.4%
<b>Urgency category</b>	Urgent	577	567	10	1.8%
	Semi-urgent	399	737	-338	-45.9%
	Non-urgent	314	697	-383	-54.9%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>		3,189	3,001	188	6.3%
<b>Urgency category</b>	Urgent	95	82	13	15.9%
	Semi-urgent	564	654	-90	-13.8%
	Non-urgent	2,530	2,265	265	11.7%

**Elective surgery performance**

			Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results
<b>Waiting time (days)</b>	Urgent	Median	9 days	13 days	-4 days	8 days
		90th percentile	23 days	27 days	-4 days	23 days
	Semi-urgent	Median	40 days	42 days	-2 days	47 days
		90th percentile	87 days	79 days	8 days	110 days
	Non-urgent	Median	326 days	271 days	55 days	228 days
		90th percentile	448 days	359 days	89 days	431 days
<b>Elective surgery procedures performed on time</b>	All procedures		87%	97.6%	-10.6 percentage points	87.8%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		94.7%	98.9%	-4.2 percentage points	82.5%
	Non-urgent		53.2%	94.3%	-41.1 percentage points	69.1%

**Admitted patient activity**

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Episodes</b>	All episodes	18,910	23,212	-4,302	-18.5%
	Acute	18,182	22,460	-4,278	-19.0%
	Acute Overnight	9,193	11,884	-2,691	-22.6%
	Acute Same Day	8,989	10,576	-1,587	-15.0%
	Non-acute	365	348	17	4.9%
	Mental health	363	404	-41	-10.1%
<b>Average length of stay (days)</b>	Acute	3.4	3.3		
	Acute Overnight	5.8	5.3		
	Non-acute	14.8	18.2		
	Mental health	27.9	21.9		
<b>Hospital bed days</b>	All bed days	77,569	89,048	-11,479	-12.9%
	Acute	62,070	73,869	-11,799	-16.0%
	Non-acute	5,384	6,331	-947	-15.0%
	Mental health	10,115	8,848	1,267	14.3%
<b>Babies born in Liverpool Hospital</b>		913	934	-21	-2.2%

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(n/a) not applicable

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