

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	1,576	1,679	-103	-6.1%	
ED Attendances	6,490	7,169	-679	-9.5%	
Emergency presentations	6,437	7,103	-666	-9.4%	
Emergency presentation by triage category	T1: Resuscitation	20	25	-5	-20.0%
	T2: Emergency	581	725	-144	-19.9%
	T3: Urgent	1,587	1,980	-393	-19.8%
	T4: Semi-urgent	3,125	3,133	-8	-0.3%
	T5: Non-urgent	1,124	1,240	-116	-9.4%
Admissions to hospital from EDs	886	999	-113	-11.3%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	9m
	T2: Emergency 90th percentile time to treatment	23m	18m	5m	22m
	% started treatment on time	61.3%	67%	-5.7 percentage points	65.4%
	Median time to treatment	21m	21m	0m	18m
	T3: Urgent 90th percentile time to treatment	1h 02m	57m	5m	57m
	% started treatment on time	71.5%	73.5%	-2.0 percentage points	75.2%
	Median time to treatment	31m	29m	2m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 54m	1h 49m	5m	1h 30m
	% started treatment on time	72.3%	76.6%	-4.3 percentage points	82.0%
	Median time to treatment	28m	26m	2m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 52m	1h 41m	11m	1h 30m
	% started treatment on time	92.3%	93.7%	-1.4 percentage points	94.6%
Patients starting treatment on time %	73.8%	76.9%	-3.1 percentage points	78.3%	
Median time to leave the ED	2h 50m	2h 42m	8m	2h 25m	
90th percentile time to leave the ED	6h 53m	7h 05m	-12m	6h 24m	
Patients leaving the ED within four hours of presentation	69.6%	70.4%	-0.8 percentage points	76.2%	
Transfer of care	Median transfer of care time (minutes)	13m	13m	0m	11m
	90th percentile transfer of care time (minutes)	34m	34m	0m	25m
	Percent on target	86.7%	86.8%	-0.1 percentage points	93.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	927	899	28	3.1%
Urgency category				
Urgent	143	123	20	16.3%
Semi-urgent	358	315	43	13.7%
Non-urgent	369	413	-44	-10.7%
Patients on waiting list ready for elective surgery at the end of quarter	1,128	1,128	0	0.0%
Urgency category				
Urgent	21	13	8	61.5%
Semi-urgent	369	258	111	43.0%
Non-urgent	738	857	-119	-13.9%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	14 days	14 days	0 days	15 days
		90th percentile	26 days	25 days	1 days	28 days
	Semi-urgent	Median	59 days	49 days	10 days	56 days
		90th percentile	106 days	79 days	27 days	95 days
	Non-urgent	Median	312 days	174 days	138 days	344 days
		90th percentile	391 days	343 days	48 days	426 days
Elective surgery procedures performed on time	All procedures	85.5%	99.8%	-14.3 percentage points	79.9%	
	Urgent	100%	100%	0.0 percentage points	99.6%	
	Semi-urgent	83.5%	100%	-16.5 percentage points	88.5%	
	Non-urgent	81.8%	99.5%	-17.7 percentage points	68.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	2,243	2,416	-173	-7.2%
	Acute	2,072	2,233	-161	-7.2%
	Acute Overnight	1,369	1,476	-107	-7.2%
	Acute Same Day	703	757	-54	-7.1%
	Non-acute	171	183	-12	-6.6%
	Mental health	0	0		
Average length of stay (days)	Acute	3.3	3.6	-0.3	
	Acute Overnight	4.5	4.9	-0.4	
	Non-acute	12.9	15.5	-2.6	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	9,026	10,882	-1,856	-17.1%
	Acute	6,816	8,051	-1,235	-15.3%
	Non-acute	2,210	2,831	-621	-21.9%
	Mental health	0	0	0	

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(n/a) not applicable

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