

**Emergency department activity**

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	347	334	13	3.9%	
ED Attendances	2,250	2,601	-351	-13.5%	
Emergency presentations	1,923	2,310	-387	-16.8%	
Emergency presentation by triage category	T1: Resuscitation	11	5	6	120.0%
	T2: Emergency	251	219	32	14.6%
	T3: Urgent	533	699	-166	-23.7%
	T4: Semi-urgent	845	1,202	-357	-29.7%
	T5: Non-urgent	283	185	98	53.0%
Admissions to hospital from EDs	210	261	-51	-19.5%	

**Emergency department performance**

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	30m	33m	-3m	22m
	% started treatment on time	65.6%	67.7%	-2.1 percentage points	69.3%
	Median time to treatment	19m	14m	5m	16m
	T3: Urgent 90th percentile time to treatment	57m	1h 16m	-19m	50m
	% started treatment on time	71.4%	70.8%	0.6 percentage points	77.6%
	Median time to treatment	27m	27m	0m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 35m	1h 57m	-22m	1h 23m
	% started treatment on time	78.3%	73.6%	4.7 percentage points	83.0%
	Median time to treatment	22m	27m	-5m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 21m	1h 43m	-22m	1h 18m
	% started treatment on time	95.1%	92.4%	2.7 percentage points	95.9%
Patients starting treatment on time %	76.8%	73.3%	3.5 percentage points	81.8%	
Median time to leave the ED	1h 32m	1h 52m	-20m	1h 46m	
90th percentile time to leave the ED	5h 24m	5h 55m	-31m	5h 06m	
Patients leaving the ED within four hours of presentation	83.3%	80.1%	3.2 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	4m	3m	1m	9m
	90th percentile transfer of care time (minutes)	14m	22m	-8m	22m
	Percent on target	96.0%	91.1%	4.9 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes

### Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	88	77	11	14.3%	
<b>Urgency category</b>	Urgent	13	14	-1	-7.1%
	Semi-urgent	26	26	0	0.0%
	Non-urgent	48	36	12	33.3%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	82	103	-21	-20.4%	
<b>Urgency category</b>	Urgent	<5	0		
	Semi-urgent	17	<5		
	Non-urgent	65	103	-38	-36.9%

### Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	8 days	11 days	-3 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	25 days	17 days	8 days	42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	158 days	194 days	-36 days	257 days
		90th percentile	(*)	(*)		437 days
<b>Elective surgery procedures performed on time</b>	All procedures	100%	100%	0.0 percentage points	83.5%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	100%	100%	0.0 percentage points	89.0%	
	Non-urgent	100%	100%	0.0 percentage points	77.1%	

### Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	911	936	-25	-2.7%
	Acute	898	927	-29	-3.1%
	Acute Overnight	340	396	-56	-14.1%
	Acute Same Day	558	531	27	5.1%
	Non-acute	13	9	4	44.4%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	1.9	2.2	-0.3	
	Acute Overnight	3.3	3.8	-0.5	
	Non-acute	7.4	8.9	-1.5	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	1,765	2,103	-338	-16.1%
	Acute	1,669	2,023	-354	-17.5%
	Non-acute	96	80	16	20.0%
	Mental health	0	0	0	

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