

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	6,489	6,627	-138	-2.1%	
ED Attendances	17,506	18,587	-1,081	-5.8%	
Emergency presentations	17,257	18,313	-1,056	-5.8%	
Emergency presentation by triage category	T1: Resuscitation	194	203	-9	-4.4%
	T2: Emergency	2,811	2,676	135	5.0%
	T3: Urgent	7,325	7,748	-423	-5.5%
	T4: Semi-urgent	6,296	7,051	-755	-10.7%
	T5: Non-urgent	631	635	-4	-0.6%
Admissions to hospital from EDs	4,947	6,782	-1,835	-27.1%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	9m
	T2: Emergency 90th percentile time to treatment	17m	28m	-11m	26m
	% started treatment on time	68.7%	57%	11.7 percentage points	58.8%
	Median time to treatment	16m	21m	-5m	20m
	T3: Urgent 90th percentile time to treatment	42m	1h 26m	-44m	1h 04m
	% started treatment on time	82.2%	65.2%	17.0 percentage points	70.9%
	Median time to treatment	15m	20m	-5m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 08m	1h 54m	-46m	1h 33m
	% started treatment on time	87.8%	76.6%	11.2 percentage points	80.1%
	Median time to treatment	14m	19m	-5m	24m
	T5: Non-urgent 90th percentile time to treatment	1h 13m	1h 51m	-38m	1h 33m
	% started treatment on time	97.7%	92.1%	5.6 percentage points	94.7%
Patients starting treatment on time %	82.5%	69.1%	13.4 percentage points	72.8%	
Median time to leave the ED	4h 03m	3h 51m	12m	3h 35m	
90th percentile time to leave the ED	13h 23m	11h 34m	109m	9h 44m	
Patients leaving the ED within four hours of presentation	49.5%	53.4%	-3.9 percentage points	59.2%	
Transfer of care	Median transfer of care time (minutes)	12m	13m	-1m	12m
	90th percentile transfer of care time (minutes)	34m	42m	-8m	35m
	Percent on target	86.9%	82.2%	4.7 percentage points	87.1%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	1,804	1,716	88	5.1%	
Urgency category	Urgent	644	661	-17	-2.6%
	Semi-urgent	573	435	138	31.7%
	Non-urgent	428	476	-48	-10.1%
Patients on waiting list ready for elective surgery at the end of quarter	3,025	2,582	443	17.2%	
Urgency category	Urgent	87	85	2	2.4%
	Semi-urgent	424	418	6	1.4%
	Non-urgent	2,514	2,079	435	20.9%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	12 days	9 days	3 days	10 days
		90th percentile	26 days	27 days	-1 days	26 days
	Semi-urgent	Median	77 days	58 days	19 days	43 days
		90th percentile	168 days	93 days	75 days	105 days
	Non-urgent	Median	457 days	335 days	122 days	309 days
		90th percentile	504 days	383 days	121 days	448 days
Elective surgery procedures performed on time	All procedures	64.8%	90.5%	-25.7 percentage points	84.1%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	60.4%	89.2%	-28.8 percentage points	85.5%	
	Non-urgent	17.8%	78.6%	-60.8 percentage points	70.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	12,801	13,976	-1,175	-8.4%
	Acute	12,329	13,354	-1,025	-7.7%
	Acute Overnight	7,820	8,426	-606	-7.2%
	Acute Same Day	4,509	4,928	-419	-8.5%
	Non-acute	216	351	-135	-38.5%
	Mental health	256	271	-15	-5.5%
Average length of stay (days)	Acute	3.5	3.4	0.1	
	Acute Overnight	4.9	4.8	0.1	
	Non-acute	4.5	7.4	-2.9	
	Mental health	13.0	12.5	0.5	
Hospital bed days	All bed days	47,308	51,409	-4,101	-8.0%
	Acute	43,023	45,410	-2,387	-5.3%
	Non-acute	967	2,599	-1,632	-62.8%
	Mental health	3,318	3,400	-82	-2.4%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes