

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	6,365	6,557	-192	-2.9%	
ED Attendances	17,785	19,023	-1,238	-6.5%	
Emergency presentations	17,666	18,866	-1,200	-6.4%	
Emergency presentation by triage category	T1: Resuscitation	462	443	19	4.3%
	T2: Emergency	5,880	5,589	291	5.2%
	T3: Urgent	6,396	7,124	-728	-10.2%
	T4: Semi-urgent	4,000	4,677	-677	-14.5%
	T5: Non-urgent	928	1,033	-105	-10.2%
Admissions to hospital from EDs	7,175	7,860	-685	-8.7%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	12m	11m	1m	9m
	T2: Emergency 90th percentile time to treatment	32m	31m	1m	26m
	% started treatment on time	38.9%	46%	-7.1 percentage points	58.8%
	Median time to treatment	29m	29m	0m	20m
	T3: Urgent 90th percentile time to treatment	1h 31m	1h 56m	-25m	1h 04m
	% started treatment on time	54%	53.6%	0.4 percentage points	70.9%
	Median time to treatment	42m	58m	-16m	25m
	T4: Semi-urgent 90th percentile time to treatment	2h 12m	3h 01m	-49m	1h 33m
	% started treatment on time	65%	52.4%	12.6 percentage points	80.1%
	Median time to treatment	30m	55m	-25m	24m
	T5: Non-urgent 90th percentile time to treatment	1h 50m	3h 07m	-77m	1h 33m
	% started treatment on time	91.4%	76.1%	15.3 percentage points	94.7%
Patients starting treatment on time %	53.0%	52.1%	0.9 percentage points	72.8%	
Median time to leave the ED	4h 01m	3h 55m	6m	3h 35m	
90th percentile time to leave the ED	15h 38m	16h 39m	-61m	9h 44m	
Patients leaving the ED within four hours of presentation	49.9%	52.1%	-2.2 percentage points	59.2%	
Transfer of care	Median transfer of care time (minutes)	16m	17m	-1m	12m
	90th percentile transfer of care time (minutes)	40m	46m	-6m	35m
	Percent on target	82.2%	79.9%	2.3 percentage points	87.1%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	3,392	3,056	336	11.0%
Urgency category				
Urgent	1,014	844	170	20.1%
Semi-urgent	911	953	-42	-4.4%
Non-urgent	1,314	1,079	235	21.8%
Patients on waiting list ready for elective surgery at the end of quarter	3,969	3,983	-14	-0.4%
Urgency category				
Urgent	185	133	52	39.1%
Semi-urgent	957	660	297	45.0%
Non-urgent	2,827	3,190	-363	-11.4%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	12 days	11 days	1 days	10 days
		90th percentile	27 days	25 days	2 days	26 days
	Semi-urgent	Median	49 days	41 days	8 days	43 days
		90th percentile	97 days	79 days	18 days	105 days
	Non-urgent	Median	345 days	287 days	58 days	309 days
		90th percentile	434 days	357 days	77 days	448 days
Elective surgery procedures performed on time	All procedures	82.5%	97.8%	-15.3 percentage points	84.1%	
	Urgent	99.6%	99.8%	-0.2 percentage points	99.9%	
	Semi-urgent	85%	98.8%	-13.8 percentage points	85.5%	
	Non-urgent	67.7%	95.4%	-27.7 percentage points	70.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	27,177	27,161	16	0.1%
	Acute	26,637	26,357	280	1.1%
	Acute Overnight	11,067	11,357	-290	-2.6%
	Acute Same Day	15,570	15,000	570	3.8%
	Non-acute	427	696	-269	-38.6%
	Mental health	113	108	5	4.6%
Average length of stay (days)	Acute	2.9	3.0	-0.1	
	Acute Overnight	5.5	5.7	-0.2	
	Non-acute	12.0	11.3	0.7	
	Mental health	22.3	23.5	-1.2	
Hospital bed days	All bed days	84,234	89,784	-5,550	-6.2%
	Acute	76,595	79,386	-2,791	-3.5%
	Non-acute	5,122	7,863	-2,741	-34.9%
	Mental health	2,517	2,535	-18	-0.7%

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(n/a) not applicable

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