

Appendix Table 4a: NSW Emergency department performance measures by peer group
 Median and 90th percentile times patients waited to start treatment in the emergency department by NSW hospitals and hospital peer groups, April to June 2017.

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median	90th percentile	Median	90th percentile	Median	90th percentile	Median	90th percentile
New South Wales	8	26	20	67	25	99	23	101
A1 peer group: Principal referral								
Bankstown / Lidcombe Hospital	9	27	23	76	26	91	25	98
Concord Hospital	8	15	18	45	21	67	17	75
Gosford Hospital	6	19	22	77	32	106	31	105
John Hunter Hospital	7	20	23	80	34	122	38	137
Liverpool Hospital	7	18	12	38	14	48	13	44
Nepean Hospital	9	32	27	109	29	108	27	110
Prince of Wales Hospital	9	23	20	63	18	77	25	108
Royal North Shore Hospital	7	16	19	47	27	73	28	105
Royal Prince Alfred Hospital	11	24	26	83	31	106	30	116
St George Hospital	10	26	25	62	33	77	34	86
St Vincent's Hospital, Darlinghurst	4	16	15	62	19	89	16	116
Westmead Hospital	20	110	54	174	55	153	48	134
Wollongong Hospital	8	21	20	59	21	83	19	107
Total A1 peer group	9	33	21	76	27	95	28	109
A2 peer group: Paediatric specialist								
Sydney Children's Hospital	9	22	21	50	41	127	40	120
The Children's Hospital at Westmead	8	24	22	58	53	184	75 *	
Total A2 peer group	8	23	22	55	47	159	46	142
A3 peer group: Ungrouped acute - tertiary referral								
Calvary Mater Newcastle	6	14	15	40	21	85	23	105
Sydney/Sydney Eye Hospital	8	*	20	43	25	68	30	87
Total A3 peer group	6	15	16	41	23	75	28	94

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	Triage 2		Triage 3		Triage 4		Triage 5	
	Median	90th percentile	Median	90th percentile	Median	90th percentile	Median	90th percentile
B peer group: Major								
Auburn Hospital	9	23	23	66	34	133	23	126
Blacktown Hospital	14	41	42	144	46	148	35	121
Campbelltown Hospital	6	20	14	73	22	121	25	117
Canterbury Hospital	8	16	19	63	23	91	22	107
Coffs Harbour Base Hospital	6	10	15	45	23	101	24	107
Dubbo Base Hospital	9	20	27	82	35	124	31	125
Fairfield Hospital	11	26	20	76	25	123	23	129
Hornsby and Ku-Ring-Gai Hospital	5	11	14	45	16	71	13	80
Lismore Base Hospital	7	15	21	62	33	110	40	119
Maitland Hospital	8	31	24	91	43	147	42	146
Manly District Hospital	6	10	12	31	13	58	13	79
Manning Base Hospital	7	18	20	88	34	131	37	132
Mona Vale and District Hospital	7	12	16	44	14	77	16	109
Orange Health Service	5	10	16	44	21	71	17	89
Port Macquarie Base Hospital	9	22	19	55	27	90	27	91
Shoalhaven District Memorial Hospital	11	33	30	113	36	128	23	98
Sutherland Hospital	13	30	29	67	32	83	29	84
Tamworth Base Hospital	8	25	22	76	45	137	53	146
The Tweed Hospital	5	13	15	44	16	72	12	79
Wagga Wagga Rural Referral Hospital	6	13	15	41	18	73	18	89
Wyong Hospital	6	21	18	55	21	65	18	61
Total B peer group	8	24	20	68	26	104	25	109
C1 peer group: District group 1								
Armidale and New England Hospital	9	40	27	90	38	147	25	112
Bathurst Base Hospital	7	11	17	48	17	69	15	72
Belmont Hospital	8	17	16	37	20	69	19	81
Bowral and District Hospital	8	22	18	59	20	113	17	95
Broken Hill Base Hospital	6	18	13	42	17	71	18	76
Goulburn Base Hospital	8	18	19	57	27	113	21	81
Grafton Base Hospital	7	24	21	55	31	90	34	93
Griffith Base Hospital	7	19	15	49	17	79	17	67
Hawkesbury District Health Services (public hospital services only)	12	30	17	51	17	77	14	40
Mount Druitt Hospital	10	25	28	103	42	132	39	124
Murwillumbah District Hospital	6	13	13	30	18	66	15	75
Ryde Hospital	7	11	12	30	12	49	14	66
Shellharbour Hospital	7	13	20	68	22	115	18	79
South East Regional Hospital	7	20	18	49	26	103	27	103
Total C1 peer group	8	20	18	59	21	93	21	89

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	Triage 2		Triage 3		Triage 4		Triage 5	
	Median	90th percentile	Median	90th percentile	Median	90th percentile	Median	90th percentile
C2 peer group: District group 2								
Ballina District Hospital	7	15	19	53	23	85	23	108
Bateman's Bay District Hospital	8	21	21	69	27	97	22	77
Blue Mountains District Anzac Memorial Hospital	8	25	16	64	28	122	26	130
Casino and District Memorial Hospital	8	23	22	69	37	135	30	131
Cessnock District Hospital	7	21	22	57	34	98	37	116
Deniliquin Health Service	5	*	8	23	7	22	6	29
Forbes District Hospital	5	*	11	35	20	75	18	112
Gunnedah District Hospital	5	16	18	80	29	107	28	96
Inverell District Hospital	3	19	10	45	20	75	15	82
Kempsey Hospital	10	26	19	46	23	75	20	83
Kurri Kurri District Hospital	5	*	11	35	15	58	14 *	
Lithgow Health Service	5	14	12	43	14	66	10	54
Macksville District Hospital	9	19	20	48	25	94	25	104
Maclean District Hospital	7	22	14	60	19	93	19	102
Milton and Ulladulla Hospital	7	22	21	63	29	79	28	88
Moree District Hospital	5	17	10	45	15	61	10	56
Moruya District Hospital	7	23	17	60	23	92	21	112
Mudgee District Hospital	7	27	21	53	31	98	34	128
Muswellbrook District Hospital	5	14	17	65	31	89	35	99
Narrabri District Hospital	5	*	15	33	22	57	23	75
Queanbeyan Health Service	9	29	20	56	25	81	25	90
Singleton District Hospital	8	29	25	72	37	100	27	89
Young Health Service	7	32	10	30	10	42	8	34
Total C2 peer group	8	23	17	54	24	88	22	95
Other								
Total Other	5	22	10	38	13	59	11	60

* Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from Peer totals.

^^ Due to the implementation of a new electronic information system in this emergency department during the April to June 2016 quarter, the data for this hospital are not considered reliable enough to display.

Source: NSW Health, Health Information Exchange. Data extracted on 21 July 2017.

Appendix Table 4b: NSW Emergency department performance measures by peer group

Emergency department measures by NSW hospitals and hospital peer groups, April to June 2017.

	Attendances		Transfer of care			Time spent in the ED		
		Median (minutes)	95th percentile (minutes)	Transferred within 30 minutes (%)	Presentations used to calculate	Median (minutes)	95th percentile (minutes)	Spent four hours or less in the ED (%)
New South Wales	663,942	11	26	91.8%	663,831	2h 46m	7h 5m	73.1%
A1 peer group: Principal referral								
Bankstown / Lidcombe Hospital	13,221	13	27	92.1%	13,221	3h 11m	7h 22m	72.8%
Concord Hospital	9,661	12	21	97.1%	9,660	3h 4m	6h 8m	75.6%
Gosford Hospital	16,521	9	49	83.6%	16,521	3h 8m	6h 18m	68.5%
John Hunter Hospital	19,776	11	23	94.6%	19,776	3h 24m	7h 19m	63.4%
Liverpool Hospital	20,492	12	30	89.3%	20,492	3h 41m	9h 7m	59.1%
Nepean Hospital	17,280	11	28	91.2%	17,272	3h 34m	10h 21m	60.5%
Prince of Wales Hospital	14,289	10	25	91.6%	14,279	3h 1m	6h 39m	72.0%
Royal North Shore Hospital	21,126	13	29	90.1%	21,125	3h 20m	7h 40m	65.4%
Royal Prince Alfred Hospital	18,644	14	26	93.9%	18,643	3h 44m	9h 6m	63.4%
St George Hospital	19,249	10	21	95.8%	19,243	3h 28m	8h 21m	64.2%
St Vincent's Hospital, Darlinghurst	11,219	13	35	86.1%	11,219	3h 15m	11h 15m	64.7%
Westmead Hospital	18,621	13	28	91.2%	18,614	3h 53m	12h 26m	52.7%
Wollongong Hospital	15,918	11	25	92.3%	15,917	3h 21m	10h 17m	65.6%
Total A1 peer group	216,017	12	27	91.3%	215,982	3h 25m	8h 31m	64.4%
A2 peer group: Paediatric specialist								
Sydney Children's Hospital	9,248	9	19	96.3%	9,247	2h 38m	6h 37m	72.4%
The Children's Hospital at Westmead	14,664	6	15	99.5%	14,664	3h 9m	7h 56m	63.8%
Total A2 peer group	23,912	7	17	98.4%	23,911	2h 56m	7h 25m	67.1%
A3 peer group: Ungrouped acute - tertiary referral								
Calvary Mater Newcastle	9,040	4	24	90.9%	9,040	2h 44m	6h 39m	73.3%
Sydney/Sydney Eye Hospital	7,188	8	17	97.0%	7,187	2h 14m	4h 32m	86.4%
Total A3 peer group	16,228	5	22	92.1%	16,227	2h 28m	5h 38m	79.1%
B peer group: Major								
Auburn Hospital	6,681	13	26	93.4%	6,680	3h 3m	6h 33m	76.7%
Blacktown Hospital	12,002	17	47	79.9%	11,986	3h 53m	13h 18m	53.1%
Campbelltown Hospital	16,978	13	22	96.3%	16,977	3h 48m	8h 47m	59.3%
Canterbury Hospital	10,861	11	21	95.9%	10,857	3h 1m	5h 41m	78.8%
Coffs Harbour Base Hospital	9,602	11	25	93.2%	9,602	2h 40m	7h 23m	73.9%
Dubbo Base Hospital	8,346	13	33	87.1%	8,346	2h 57m	9h 26m	68.6%
Fairfield Hospital	8,904	13	31	88.5%	8,903	3h 5m	6h 44m	72.6%
Hornsby and Ku-Ring-Gai Hospital	10,058	11	22	95.8%	10,058	2h 50m	5h 59m	78.2%
Lismore Base Hospital	8,619	13	35	85.6%	8,618	2h 45m	9h 13m	66.7%
Maitland Hospital	11,850	8	18	98.4%	11,850	3h 15m	7h 36m	68.0%
Manly District Hospital	6,031	12	20	97.7%	6,031	2h 48m	4h 57m	85.1%
Manning Base Hospital	7,618	4	18	92.1%	7,618	2h 41m	5h 29m	79.9%
Mona Vale and District Hospital	8,681	10	19	97.1%	8,681	2h 27m	4h 51m	84.8%
Orange Health Service	7,160	10	21	97.3%	7,160	2h 41m	8h 10m	76.5%
Port Macquarie Base Hospital	8,690	11	34	87.3%	8,690	2h 40m	7h 42m	73.1%
Shoalhaven District Memorial Hospital	9,397	15	45	81.1%	9,396	3h 2m	9h 6m	65.1%
Sutherland Hospital	12,700	12	29	90.2%	12,692	3h 23m	7h 29m	69.3%
Tamworth Base Hospital	11,475	9	25	91.9%	11,475	2h 55m	6h 8m	71.8%
The Tweed Hospital	12,622	8	19	95.0%	12,621	2h 13m	5h 11m	82.7%
Wagga Wagga Rural Referral Hospital	10,013	9	22	94.6%	10,013	2h 36m	7h 26m	70.8%
Wyong Hospital	16,264	10	24	92.8%	16,264	2h 29m	6h 28m	74.6%
Total B peer group	214,552	11	27	91.5%	214,518	2h 58m	7h 16m	71.9%

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	Attendances	Transfer of care			Time spent in the ED				
		Median (minutes)	95th percentile (minutes)	Transferred within 30 minutes (%)	Presentations used to calculate	Median (minutes)	95th percentile (minutes)	Spent four hours or less in the ED (%)	
C1 peer group: District group 1									
Armidale and New England Hospital	3,923	4**	28**	88.5%**	3,923	2h 18m	5h 24m	78.4%	
Bathurst Base Hospital	6,272	10	25	92.3%	6,270	2h 14m	6h 12m	78.3%	
Belmont Hospital	5,920	10	19	96.9%	5,920	2h 31m	6h 37m	76.0%	
Bowral and District Hospital	4,775	11	23	94.6%	4,775	2h 7m	5h 6m	82.6%	
Broken Hill Base Hospital	5,531	9	18	97.0%	5,531	1h 12m	4h 22m	88.0%	
Goulburn Base Hospital	4,301	12	26	91.8%	4,301	2h 27m	5h 11m	79.6%	
Grafton Base Hospital	6,251	13**	26**	92.7%**	6,251	2h 0m	6h 4m	78.1%	
Griffith Base Hospital	4,892	11	23	95.3%	4,892	2h 1m	5h 23m	81.5%	
Hawkesbury District Health Services (public hospital services only)	5,965	13	27	90.9%	5,965	3h 7m	7h 14m	69.7%	
Mount Druitt Hospital	8,331	15	35	86.9%	8,325	3h 11m	9h 29m	69.0%	
Murwillumbah District Hospital	4,360	12**	23**	97.3%**	4,359	1h 28m	4h 16m	88.6%	
Ryde Hospital	6,543	10	19	97.0%	6,543	2h 14m	5h 2m	85.4%	
Shellharbour Hospital	7,334	10	22	95.2%	7,333	3h 13m	8h 15m	67.9%	
South East Regional Hospital	4,109	11	20	97.2%	4,109	2h 28m	6h 0m	74.9%	
Total C1 peer group	78,507	11	23	94.2%	78,497	2h 22m	6h 11m	77.7%	
C2 peer group: District group 2									
Ballina District Hospital	3,993	12**	27**	91.2%**	3,993	2h 10m	6h 39m	75.5%	
Bateman's Bay District Hospital	3,925	8	20	93.5%	3,925	0h 58m	4h 30m	87.8%	
Blue Mountains District Anzac Memorial Hospital	4,141	11	23	93.0%	4,137	2h 47m	5h 42m	81.6%	
Casino and District Memorial Hospital	3,581	16	37	85.7%	3,576	1h 31m	4h 48m	86.6%	
Cessnock District Hospital	4,374	9	20	97.3%	4,374	1h 25m	4h 20m	88.5%	
Deniliquin Health Service	2,196	6**	22**	93.1%**	2,195	1h 5m	4h 2m	90.0%	
Forbes District Hospital	1,950	9	26	90.9%	1,949	1h 23m	4h 32m	87.4%	
Gunnedah District Hospital	1,973	10	23	93.7%	1,973	1h 36m	4h 25m	87.5%	
Inverell District Hospital	2,233	5**	17**	96.9%**	2,233	1h 30m	4h 12m	88.8%	
Kempsey Hospital	6,554	11	20	96.8%	6,553	1h 42m	4h 42m	86.7%	
Kurri Kurri District Hospital	944	*	*	*	944	0h 42m	2h 28m	95.1%	
Lithgow Health Service	3,057	9	22	94.3%	3,053	1h 42m	4h 46m	86.3%	
Macksville District Hospital	3,415	11	23	95.0%	3,415	1h 34m	4h 5m	89.6%	
Macleay District Hospital	2,826	14	32	87.8%	2,826	1h 52m	5h 13m	82.2%	
Milton and Ulladulla Hospital	3,189	13	29	89.5%	3,189	1h 27m	4h 56m	85.7%	
Moree District Hospital	2,188	3	15	91.6%	2,188	1h 12m	4h 51m	87.2%	
Moruya District Hospital	2,536	12	28	88.3%	2,536	2h 4m	5h 13m	81.8%	
Mudgee District Hospital	2,797	9	27	91.2%	2,797	1h 46m	4h 27m	87.2%	
Muswellbrook District Hospital	2,440	6	20	97.0%	2,440	1h 37m	4h 22m	89.4%	
Narrabri District Hospital	1,355	5	*	93.8%	1,355	1h 20m	3h 39m	92.3%	
Queanbeyan Health Service	4,691	11	20	96.8%	4,691	2h 7m	4h 31m	87.0%	
Singleton District Hospital	2,808	5	119	82.8%	2,808	1h 25m	3h 58m	90.2%	
Young Health Service	2,371	#	#	#	2,371	1h 5m	2h 58m	96.0%	
Total C2 peer group	69,537	10	24	92.8%	69,521	1h 37m	4h 41m	86.7%	
Other									
Total Other	45,189	9	26	90.3%	45,175	1h 5m	3h 37m	92.2%	

* Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from Peer totals.

** Use caution when interpreting these results - more than 30% of total records where transfer of care cannot be calculated.

ED Transfer of care time is not currently available for this hospital.

Note: Emergency department activity includes 131 facilities for which electronic data are reported. These facilities account for approximately 95% of NSW emergency department activity.

Source: NSW Health, Health Information Exchange. Data extracted on 21 July 2017.

Appendix Table 4c: NSW Emergency department performance measures by peer group

Percentage of patients whose treatment started within clinically recommended timeframes by NSW hospitals and hospital peer groups, April to June 2017.

	Triage 2	Triage 3	Triage 4	Triage 5
New South Wales	66.5	70.8	78.7	93.6
A1 peer group: Principal referral				
Bankstown / Lidcombe Hospital	59.4	64.6	81.4	94.2
Concord Hospital	70.2	78.4	87.7	96.6
Gosford Hospital	80.7	65.4	72.3	93.6
John Hunter Hospital	74.6	64.4	71.6	86.6
Liverpool Hospital	77.6	85.7	94.3	98.9
Nepean Hospital	58.7	55.2	75.1	91.7
Prince of Wales Hospital	57.2	71	84.8	92.3
Royal North Shore Hospital	79	78.7	84.8	95.6
Royal Prince Alfred Hospital	46	58.8	73.9	90.4
St George Hospital	53.1	65.1	82.3	97.1
St Vincent's Hospital, Darlinghurst	84	74.8	81.7	90.5
Westmead Hospital	31.3	32.1	54.3	86.5
Wollongong Hospital	65.5	74.2	83.4	92.2
Total A1 peer group	61.2	67.3	78.8	92.4
A2 peer group: Paediatric specialist				
Sydney Children's Hospital	61.2	72	64.6	91.5
The Children's Hospital at Westmead	78.9	67	54.0	70.7
Total A2 peer group	71.8	68.7	58.6	85
A3 peer group: Ungrouped acute - tertiary referral				
Calvary Mater Newcastle	84.9	84.8	84.4	92.7
Sydney/Sydney Eye Hospital	71	76.1	87.6	95.7
Total A3 peer group	83.7	82.3	86.0	94.7

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Percentage of patients whose treatment started within clinically recommended timeframes by NSW hospitals and hospital peer groups, April to June 2017.

B peer group: Major				
Auburn Hospital	59.4	64.8	69.2	89.4
Blacktown Hospital	36.7	37.6	59.6	89.9
Campbelltown Hospital	77.8	77.9	78.2	90.6
Canterbury Hospital	74.6	72.9	80.0	92.8
Coffs Harbour Base Hospital	92.6	83.1	79.9	92.5
Dubbo Base Hospital	64.8	56.6	69.0	87.3
Fairfield Hospital	49.4	67.8	72.1	86.9
Hornsby and Ku-Ring-Gai Hospital	88.9	82.6	86.9	96.6
Lismore Base Hospital	81.4	70.4	70.6	90.3
Maitland Hospital	76.4	67.9	67.2	85
Manly District Hospital	92.9	89.5	90.9	97.3
Manning Base Hospital	83.6	70.4	70.8	88
Mona Vale and District Hospital	86.8	81.3	85.0	93
Orange Health Service	92.3	82.3	86.8	95.4
Port Macquarie Base Hospital	63.1	70.1	78.6	96.6
Shoalhaven District Memorial Hospital	46.5	52	68.8	93.9
Sutherland Hospital	39.4	54.4	81.0	95.2
Tamworth Base Hospital	75.7	67.2	63.2	83.6
The Tweed Hospital	84.4	79.4	85.6	97.9
Wagga Wagga Rural Referral Hospital	87.7	83.3	86.0	96.1
Wyong Hospital	78.8	75.4	88.3	98.7
Total B peer group	69.7	70.2	77.5	92.1
C1 peer group: District group 1				
Armidale and New England Hospital	56.9	53.7	64.5	91.5
Bathurst Base Hospital	87.4	77.8	87.4	96.5
Belmont Hospital	73.4	85.5	86.9	96.8
Bowral and District Hospital	64.9	75.6	78.9	93.9
Broken Hill Base Hospital	75.4	82.3	86.9	96.6
Goulburn Base Hospital	70.4	76.5	75.5	93.7
Grafton Base Hospital	69.9	70.8	76.1	95.3
Griffith Base Hospital	77.6	76.8	85.1	97
Hawkesbury District Health Services (public hospital services only)	43	79.6	87.2	97.5
Mount Druitt Hospital	54	53.6	65.5	88.5
Murwillumbah District Hospital	82.8	90.3	88.0	97.4
Ryde Hospital	89.2	90.1	94.3	97.6
Shellharbour Hospital	83.3	71.5	77.1	94.3
South East Regional Hospital	72.4	77.5	76.7	93.1
Total C1 peer group	70.5	74.6	81.1	94.9

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C2 peer group: District group 2				
Ballina District Hospital	76.7	71.8	82.5	92.3
Bateman's Bay District Hospital	67.4	67.1	75.8	95.1
Blue Mountains District Anzac Memorial Hospital	70.6	79.3	73.4	87.5
Casino and District Memorial Hospital	63.2	66	66.8	88.7
Cessnock District Hospital	72.9	66.5	74.3	92
Deniliquin Health Service	76.8	93.5	98.2	99.4
Forbes District Hospital	82.1	87.2	84.5	92
Gunnedah District Hospital	79.1	70.7	73.7	94.3
Inverell District Hospital	83.5	84.6	84.4	95.5
Kempsey Hospital	50.5	75.2	84.3	95.9
Kurri Kurri District Hospital	91.7	86.3	91.5	100
Lithgow Health Service	85.9	82.8	88.7	98.3
Macksville District Hospital	64.2	74	77.7	93.5
Maclean District Hospital	70.7	74.6	78.3	92.4
Milton and Ulladulla Hospital	68.2	67.6	81.4	95.2
Moree District Hospital	74.9	83.9	89.6	98.1
Moruya District Hospital	68.3	72.9	81.4	91.6
Mudgee District Hospital	61.2	70	76.6	89.2
Muswellbrook District Hospital	87.2	77.7	80.9	94.8
Narrabri District Hospital	92	88.2	91.7	98.9
Queanbeyan Health Service	58.2	73.3	83.7	93.7
Singleton District Hospital	65.2	62.6	73.6	97.7
Young Health Service	60	90.3	96.1	99.2
Total C2 peer group	68.8	75	80.9	93.9
Other				
Total Other	74.2	85.8	90.6	97.7

* Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from Peer totals.

^^ Due to the implementation of a new electronic information system in this emergency department during the April to June 2016 quarter, the data for this hospital are not considered reliable enough to display.

Source: NSW Health, Health Information Exchange. Data extracted on 21 July 2017.