

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		1,325	1,244	81	6.5%
All ED presentations		6,300	6,292	8	0.1%
Emergency presentations		6,274	6,256	18	0.3%
Triage category	T1: Resuscitation	13	6	7	116.7%
	T2: Emergency	492	509	-17	-3.3%
	T3: Urgent	1,243	1,334	-91	-6.8%
	T4: Semi-urgent	3,027	3,326	-299	-9.0%
	T5: Non-urgent	1,499	1,081	418	38.7%
Admissions to hospital from EDs ¹		829	947	-118	-12.5%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		2,175	2,168	7	0.3%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		9,281	9,227	54	0.6%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		810	714	96	13.4%
Urgency category	Urgent	89	83	6	7.2%
	Semi-urgent	373	385	-12	-3.1%
	Non-urgent	264	182	82	45.1%
Patients on waiting list ready for elective surgery at the end of quarter		870	870	0	0.0%
Urgency category	Urgent	6	6	0	0.0%
	Semi-urgent	221	258	-37	-14.3%
	Non-urgent	643	606	37	6.1%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	16m	15m	1m
		% started treatment on time	76.1%	76.5%	-0.4 percentage points
	T3: Urgent	Median time to treatment	17m	16m	1m
		90th percentile time to treatment	41m	40m	1m
		% started treatment on time	83.7%	84.4%	-0.7 percentage points
	T4: Semi-urgent	Median time to treatment	22m	21m	1m
		90th percentile time to treatment	1h 18m	1h 14m	4m
		% started treatment on time	84.4%	86.2%	-1.8 percentage points
	T5: Non-urgent	Median time to treatment	24m	23m	1m
		90th percentile time to treatment	1h 39m	1h 43m	-4m
		% started treatment on time	94.9%	92.5%	2.4 percentage points
Patients starting treatment on time %			85.7%	85.8%	-0.1 percentage points
Median time to leave the ED			2h 39m	2h 29m	10m
90th percentile time to leave the ED			6h 53m	5h 39m	74m
Patients leaving the ED within four hours of presentation			73.4%	82.4%	-9.0 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	10m	0m
	90th percentile transfer of care time (minutes)		19m	19m	0m
	Percent on target		96.8%	97.6%	-0.8 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	16 days	14 days	2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	53 days	50 days	3 days
		90th percentile	80 days	81 days	-1 days
	Non-urgent	Median	196 days	182 days	14 days
		90th percentile	345 days	331 days	14 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed