Healthcare Quarterly

Shoalhaven District Memorial Hospital



Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		2,480	2,507	-27	-1.1%
All ED presentations		10,161	10,050	111	1.1%
Emergency presentations		10,051	9,932	119	1.2%
Triage categor	T1: Resuscitation T2: Emergency 7 T3: Urgent T4: Semi-urgent T5: Non-urgent	58 1,042 3,157 4,657 1,137	51 895 3,343 4,602 1,041	7 147 -186 55 96	13.7% 16.4% -5.6% 1.2% 9.2%
Admissions to hospital from EDs ¹		1,832	1,686	146	8.7%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		5,065	5,573	-508	-9.1%
All acute episodes		**	**		
	Overnight	**	**		
	Same-day Same-day	**	**		
Non-acute		**	**		
Average length of stay (days)	Acute	**	**		
	Acute overnight episodes	**	**		
	Non-acute	**	**		
	All bed days	15,665	15,772	-107	-0.7%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Shoalhaven District Memorial Hospital		191	199	-8	-4.0%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		874	827	47	5.7%
	Urgent	192	185	7	3.8%
Urgency category	Semi-urgent	264	235	29	12.3%
category	Non-urgent	360	335	25	7.5%
Patients on waiting list ready for elective surgery at the end of quarter		1,724	1,669	55	3.3%
	Urgent	17	17	0	0.0%
Urgency category	Semi-urgent Semi-urgent	210	203	7	3.4%
	Non-urgent	1,497	1,449	48	3.3%

^{**} These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

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Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference	
		Median time to treatment	11m	11m	0m	
Time to treatment by triage category	T2: Emergency	90th percentile time to treatment	33m	43m	-10m	
		% started treatment on time	47.9%	46.9%	1.0 percentage points	
		Median time to treatment	28m	30m	-2m	
	T3: Urgent	90th percentile time to treatment	1h 37m	1h 54m	-17m	
		% started treatment on time	58.2%	50.8%	7.4 percentage points	
		Median time to treatment	29m	34m	-5m	
	T4: Semi-urgent	90th percentile time to treatment	1h 50m	1h 58m	-8m	
		% started treatment on time	75.3%	72.1%	3.2 percentage points	
		Median time to treatment	25m	24m	1m	
	T5: Non-urgent	90th percentile time to treatment	1h 35m	1h 34m	1m	
		% started treatment on time	94.9%	94.7%	0.2 percentage points	
Patients starting treatment on time %			68.9%	64.5%	4.4 percentage points	
Median time to leave the ED			2h 48m	2h 46m	2m	
90th percentile time to leave the ED			8h 22m	8h 35m	-13m	
Patients leaving the ED within four hours of presentation			68.3%	67.9%	0.4 percentage points	
Transfer of care	Median transfer of care time (minutes)		13m	16m	-3m	
	90th percentile transfer of care time (minutes)		34m	55m	-21m	
	Percent on target		86.4%	75.2%	11.2 percentage points	
Elective surgery perfomance			Oct-Dec 2017	Oct-Dec 2016	Difference	
Waiting time (days)	Urgent	Median	13 days	13 days	0 days	
		90th percentile	27 days	26 days	1 days	
	Semi-urgent	Median	68 days	63 days	5 days	
		90th percentile	103 days	97 days	6 days	
		Median	337 days	345 days	-8 days	
	Non-urgent	90th percentile	378 days	387 days	-9 days	
Elective surgery procedures performed on time	All procedures		85.3%	82.9%	2.4 percentage points	
	Urgent		100%	100%	0.0 percentage points	
	Semi-urgent		79.2%	85.1%	-5.9 percentage points	
	Non-urgent		81.9%	71.9%	10.0 percentage points	

^(*) Suppressed due to small numbers and to protect patient privacy