

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		2,390	2,277	113	5.0%
All ED presentations		10,011	9,818	193	2.0%
Emergency presentations		9,706	9,511	195	2.1%
Triage category	T1: Resuscitation	80	55	25	45.5%
	T2: Emergency	1,116	1,028	88	8.6%
	T3: Urgent	3,322	3,107	215	6.9%
	T4: Semi-urgent	3,898	3,833	65	1.7%
	T5: Non-urgent	1,290	1,488	-198	-13.3%
Admissions to hospital from EDs		3,590	3,382	208	6.2%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		7,968	**		
	All acute episodes	7,472	**		
	Overnight	4,101	**		
	Same-day	3,371	**		
	Non-acute	282	**		
	Mental health	214	**		
Average length of stay (days)	Acute	2.5	**		
	Acute overnight episodes	3.8	**		
	Non-acute	5.4	**		
	Mental health	21.3	**		
Hospital bed days	All bed days	24,928	**		
	Acute	18,827	**		
	Non-acute	1,536	**		
	Mental health	4,565	**		
Babies born in Coffs Harbour Health Campus		272	273	-1	-0.4%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		925	892	33	3.7%
Urgency category	Urgent	154	165	-11	-6.7%
	Semi-urgent	230	244	-14	-5.7%
	Non-urgent	502	452	50	11.1%
Patients on waiting list ready for elective surgery at the end of quarter		1,676	1,719	-43	-2.5%
Urgency category	Urgent	43	40	3	7.5%
	Semi-urgent	160	133	27	20.3%
	Non-urgent	1,473	1,546	-73	-4.7%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	6m	1m
		90th percentile time to treatment	12m	10m	2m
		% started treatment on time	86.3%	92.4%	-6.1 percentage points
	T3: Urgent	Median time to treatment	19m	14m	5m
		90th percentile time to treatment	1h 13m	42m	31m
		% started treatment on time	69.8%	85.2%	-15.4 percentage points
	T4: Semi-urgent	Median time to treatment	29m	23m	6m
		90th percentile time to treatment	2h 19m	1h 48m	31m
		% started treatment on time	68.7%	78.8%	-10.1 percentage points
	T5: Non-urgent	Median time to treatment	28m	22m	6m
90th percentile time to treatment		2h 18m	1h 57m	21m	
% started treatment on time		86.6%	90.7%	-4.1 percentage points	
Patients starting treatment on time %			73.6%	84.3%	-10.7 percentage points
Median time to leave the ED			3h 06m	2h 46m	20m
90th percentile time to leave the ED			8h 04m	7h 01m	63m
Patients leaving the ED within four hours of presentation			67.9%	74.8%	-6.9 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	11m	1m
	90th percentile transfer of care time (minutes)		28m	24m	4m
	Percent on target		91.1%	94.1%	-3.0 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	15 days	13 days	2 days
		90th percentile	26 days	27 days	-1 days
	Semi-urgent	Median	49 days	53 days	-4 days
		90th percentile	84 days	87 days	-3 days
	Non-urgent	Median	274 days	318 days	-44 days
		90th percentile	354 days	364 days	-10 days
Elective surgery procedures performed on time	All procedures		97.7%	93.1%	4.6 percentage points
	Urgent		99.4%	99.4%	0.0 percentage points
	Semi-urgent		99.1%	91.8%	7.3 percentage points
	Non-urgent		96.6%	91.6%	5.0 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed