

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		5,117	5,225	-108	-2.1%
All ED presentations		19,926	19,828	98	0.5%
Emergency presentations		19,749	19,726	23	0.1%
Triage category	T1: Resuscitation	115	142	-27	-19.0%
	T2: Emergency	2,092	2,581	-489	-18.9%
	T3: Urgent	8,062	8,650	-588	-6.8%
	T4: Semi-urgent	8,150	7,176	974	13.6%
	T5: Non-urgent	1,330	1,177	153	13.0%
Admissions to hospital from EDs		6,479	6,934	-455	-6.6%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		15,942	**		
	All acute episodes	14,841	**		
	Overnight	8,400	**		
	Same-day	6,441	**		
	Non-acute	803	**		
	Mental health	298	**		
Average length of stay (days)	Acute	3.0	**		
	Acute overnight episodes	4.6	**		
	Non-acute	7.3	**		
	Mental health	14.7	**		
Hospital bed days	All bed days	55,144	**		
	Acute	44,931	**		
	Non-acute	5,835	**		
	Mental health	4,378	**		
Babies born in St George Hospital		594	610	-16	-2.6%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		1,172	1,102	70	6.4%
Urgency category	Urgent	325	340	-15	-4.4%
	Semi-urgent	515	372	143	38.4%
	Non-urgent	267	329	-62	-18.8%
Patients on waiting list ready for elective surgery at the end of quarter		1,343	1,321	22	1.7%
Urgency category	Urgent	56	71	-15	-21.1%
	Semi-urgent	389	397	-8	-2.0%
	Non-urgent	898	853	45	5.3%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	10m	-1m
		90th percentile time to treatment	23m	25m	-2m
		% started treatment on time	59.3%	54.3%	5.0 percentage points
	T3: Urgent	Median time to treatment	22m	24m	-2m
		90th percentile time to treatment	56m	1h 02m	-6m
		% started treatment on time	70.2%	65.9%	4.3 percentage points
	T4: Semi-urgent	Median time to treatment	30m	32m	-2m
		90th percentile time to treatment	1h 16m	1h 15m	1m
		% started treatment on time	82.8%	82.8%	0.0 percentage points
	T5: Non-urgent	Median time to treatment	32m	31m	1m
		90th percentile time to treatment	1h 22m	1h 26m	-4m
		% started treatment on time	96.7%	96.7%	0.0 percentage points
Patients starting treatment on time %			75.8%	72.1%	3.7 percentage points
Median time to leave the ED			3h 14m	3h 22m	-8m
90th percentile time to leave the ED			7h 18m	7h 42m	-24m
Patients leaving the ED within four hours of presentation			67.4%	66.4%	1.0 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	11m	0m
	90th percentile transfer of care time (minutes)		22m	20m	2m
	Percent on target		95.9%	95.8%	0.1 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	13 days	13 days	0 days
		90th percentile	27 days	26 days	1 days
	Semi-urgent	Median	57 days	46 days	11 days
		90th percentile	120 days	90 days	30 days
	Non-urgent	Median	211 days	205 days	6 days
		90th percentile	378 days	373 days	5 days
Elective surgery procedures performed on time	All procedures		83.1%	91.8%	-8.7 percentage points
	Urgent		96%	95.9%	0.1 percentage points
	Semi-urgent		73.4%	90.3%	-16.9 percentage points
	Non-urgent		86.1%	89.4%	-3.3 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed