

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	3,632	4,323	-691	-16.0%	
ED Attendances	13,882	17,848	-3,966	-22.2%	
Emergency presentations	13,753	17,496	-3,743	-21.4%	
Emergency presentation by triage category	T1: Resuscitation	79	101	-22	-21.8%
	T2: Emergency	1,591	1,925	-334	-17.4%
	T3: Urgent	3,334	4,120	-786	-19.1%
	T4: Semi-urgent	6,753	9,114	-2,361	-25.9%
	T5: Non-urgent	1,996	2,236	-240	-10.7%
Admissions to hospital from EDs	3,065	3,690	-625	-16.9%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	17m	16m	1m	21m
	% started treatment on time	79.4%	82.4%	-3.0 percentage points	68.5%
	Median time to treatment	14m	17m	-3m	15m
	T3: Urgent 90th percentile time to treatment	33m	45m	-12m	45m
	% started treatment on time	88.3%	80.1%	8.2 percentage points	80.7%
	Median time to treatment	17m	22m	-5m	18m
	T4: Semi-urgent 90th percentile time to treatment	55m	1h 18m	-23m	1h 06m
	% started treatment on time	91.7%	84.7%	7.0 percentage points	88.3%
T5: Non-urgent	Median time to treatment	5m	28m	-23m	11m
	90th percentile time to treatment	46m	1h 29m	-43m	52m
	% started treatment on time	99.2%	96.2%	3.0 percentage points	98.5%
Patients starting treatment on time %	90.8%	84.8%	6.0 percentage points	84.2%	
Median time to leave the ED	2h 05m	2h 22m	-17m	2h 27m	
90th percentile time to leave the ED	5h 18m	6h 01m	-43m	6h 42m	
Patients leaving the ED within four hours of presentation	83.3%	79.5%	3.8 percentage points	75.3%	
Transfer of care	Median transfer of care time (minutes)	5m	7m	-2m	11m
	90th percentile transfer of care time (minutes)	23m	35m	-12m	24m
	Percent on target	93.5%	87.5%	6.0 percentage points	93.2%

Notes: For A3 peer group, 49.7% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed		1,510	2,340	-830	-35.5%
Urgency category	Urgent	520	506	14	2.8%
	Semi-urgent	608	781	-173	-22.2%
	Non-urgent	366	1,030	-664	-64.5%
Patients on waiting list ready for elective surgery at the end of quarter		4,571	4,019	552	13.7%
Urgency category	Urgent	66	63	3	4.8%
	Semi-urgent	335	519	-184	-35.5%
	Non-urgent	4,170	3,437	733	21.3%

Elective surgery performance

			Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results
Waiting time (days)	Urgent	Median	12 days	10 days	2 days	10 days
		90th percentile	22 days	26 days	-4 days	24 days
	Semi-urgent	Median	45 days	47 days	-2 days	50 days
		90th percentile	94 days	79 days	15 days	111 days
	Non-urgent	Median	232 days	282 days	-50 days	301 days
		90th percentile	434 days	352 days	82 days	420 days
Elective surgery procedures performed on time	All procedures		90.1%	100%	-9.9 percentage points	84.7%
	Urgent		99.8%	99.8%	0.0 percentage points	99.6%
	Semi-urgent		88.8%	100%	-11.2 percentage points	81.2%
	Non-urgent		78.4%	100%	-21.6 percentage points	68.2%

Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Episodes	All episodes	9,578	11,560	-1,982	-17.1%
	Acute	9,398	11,359	-1,961	-17.3%
	Acute Overnight	5,580	6,784	-1,204	-17.7%
	Acute Same Day	3,818	4,575	-757	-16.5%
	Non-acute	180	201	-21	-10.4%
	Mental health	0	0		
Average length of stay (days)	Acute	2.7	2.8		
	Acute Overnight	3.9	4.0		
	Non-acute	9.8	10.1		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	27,510	33,924	-6,414	-18.9%
	Acute	25,753	31,890	-6,137	-19.2%
	Non-acute	1,757	2,034	-277	-13.6%
	Mental health	0	0	0	
Babies born in Ungrouped acute - tertiary referral public hospitals		926	1,037	-111	-10.7%

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(n/a) not applicable

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