

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	5,343	5,877	-534	-9.1%	
ED Attendances	17,546	21,484	-3,938	-18.3%	
Emergency presentations	17,118	20,991	-3,873	-18.5%	
Emergency presentation by triage category	T1: Resuscitation	114	141	-27	-19.1%
	T2: Emergency	1,953	2,349	-396	-16.9%
	T3: Urgent	4,281	6,091	-1,810	-29.7%
	T4: Semi-urgent	8,352	10,120	-1,768	-17.5%
	T5: Non-urgent	2,418	2,290	128	5.6%
Admissions to hospital from EDs	5,877	6,918	-1,041	-15.0%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	8m	-1m	8m
	T2: Emergency 90th percentile time to treatment	16m	22m	-6m	22m
	% started treatment on time	78.3%	73.5%	4.8 percentage points	64.5%
	Median time to treatment	17m	24m	-7m	16m
	T3: Urgent 90th percentile time to treatment	46m	1h 25m	-39m	46m
	% started treatment on time	81.2%	66.1%	15.1 percentage points	79.7%
	Median time to treatment	22m	36m	-14m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 05m	2h 06m	-61m	1h 04m
	% started treatment on time	88.3%	71.8%	16.5 percentage points	88.7%
	Median time to treatment	25m	41m	-16m	13m
	T5: Non-urgent 90th percentile time to treatment	1h 28m	2h 24m	-56m	55m
	% started treatment on time	95.5%	85.3%	10.2 percentage points	98.3%
Patients starting treatment on time %	86.2%	71.5%	14.7 percentage points	81.2%	
Median time to leave the ED	2h 51m	3h 33m	-42m	3h 10m	
90th percentile time to leave the ED	6h 30m	8h 03m	-93m	7h 58m	
Patients leaving the ED within four hours of presentation	70.9%	59.8%	11.1 percentage points	66.6%	
Transfer of care	Median transfer of care time (minutes)	11m	13m	-2m	11m
	90th percentile transfer of care time (minutes)	20m	37m	-17m	26m
	Percent on target	96.6%	87.1%	9.5 percentage points	92.5%

Notes: For John Hunter Hospital, 18.4% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Elective surgery procedures performed	1,534	2,193	-659	-30.1%	
Urgency category	Urgent	770	667	103	15.4%
	Semi-urgent	428	661	-233	-35.2%
	Non-urgent	300	784	-484	-61.7%
Patients on waiting list ready for elective surgery at the end of quarter	2,942	2,719	223	8.2%	
Urgency category	Urgent	116	106	10	9.4%
	Semi-urgent	548	503	45	8.9%
	Non-urgent	2,278	2,110	168	8.0%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	7 days	8 days	-1 days	8 days
		90th percentile	23 days	25 days	-2 days	23 days
	Semi-urgent	Median	48 days	48 days	0 days	47 days
		90th percentile	87 days	80 days	7 days	110 days
	Non-urgent	Median	216 days	206 days	10 days	228 days
		90th percentile	407 days	363 days	44 days	431 days
Elective surgery procedures performed on time	All procedures	95%	97.3%	-2.3 percentage points	87.8%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	93.9%	98.5%	-4.6 percentage points	82.5%	
	Non-urgent	83.7%	93.9%	-10.2 percentage points	69.1%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	17,628	19,990	-2,362	-11.8%
	Acute	17,317	19,695	-2,378	-12.1%
	Acute Overnight	9,086	10,901	-1,815	-16.6%
	Acute Same Day	8,231	8,794	-563	-6.4%
	Non-acute	228	232	-4	-1.7%
	Mental health	83	63	20	31.7%
Average length of stay (days)	Acute	3.1	3.2		
	Acute Overnight	4.9	5.0		
	Non-acute	15.6	23.1		
	Mental health	7.2	7.2		
Hospital bed days	All bed days	56,973	69,548	-12,575	-18.1%
	Acute	52,818	63,740	-10,922	-17.1%
	Non-acute	3,560	5,357	-1,797	-33.5%
	Mental health	595	451	144	31.9%
Babies born in John Hunter Hospital	883	983	-100	-10.2%	

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(n/a) not applicable

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